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Not applicable

ICT14090 Welfare, Violence and Aggression Case Management

Transport for London

F14: Notice for changes or additional information

Notice identifier: 2023/S 000-017537

Procurement identifier (OCID): ocds-h6vhtk-03d7f1

Published 20 June 2023, 2:53pm

Section I: Contracting authority/entity

I.1) Name and addresses

Transport for London

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LONDON

E201JN

Contact

James Tottle

Email

jamestottle@tfl.gov.uk

Telephone

+44 3432221234

Country

United Kingdom

Region code

UKI - London

Justification for not providing organisation identifier

Not on any register

Internet address(es)

Main address

<https://tfl.gov.uk/>

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

ICT14090 Welfare, Violence and Aggression Case Management

II.1.2) Main CPV code

- 48100000 - Industry specific software package

II.1.3) Type of contract

Supplies

II.1.4) Short description

This PIN is issued by Transport for London (TfL) and seeks to inform the market of a Market Sounding Questionnaire (MSQ) that shall be issued by TfL. The MSQ seeks to obtain market feedback in relation to delivery of a Case Management solution which; tracks, tracks incident details, staff information, victim support activities and outcomes of WVA cases. This will ensure consistent support is offered throughout cases, details are recorded safely and securely, and we can monitor and improve activity and support provided to victims. The primary focus of this EME is to better understand the market offering and appetite, to explore areas that will shape TfL's procurement strategy for a case management solution and to understand perceived risks and opportunities.

TfL would like those parties that may be interested in such an exercise to identify themselves and express their interest as well as to respond to the MSQ. Please note that to do so, organisations will need to provide an Expression of Interest (EoI) to the following email address

JamesTottle@Tfl.gov.uk

Following this and upon request, supplier organisations will be sent a copy of the MSQ which they will be invited to review and if appropriate complete by volunteering feedback. The MSQ includes additional details about submission arrangements and response deadlines.

Section VI. Complementary information

VI.6) Original notice reference

Notice number: [2023/S 000-017533](#)

Section VII. Changes

VII.1.2) Text to be corrected in the original notice

Section number

II.1.1

Place of text to be modified

Title

Instead of

Text

ICT14090 Welfare, Violence and Aggression Case Management

Read

Text

ICT14090 Work-Related Violence and Aggression (WVA) Case Management Solution