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Tender

HEA23095 Healthwatch Service for Worcestershire

Worcestershire County Council

F02: Contract notice

Notice identifier: 2024/S 000-017488

Procurement identifier (OCID): ocds-h6vhtk-046dbc

Published 5 June 2024, 4:23pm

Section I: Contracting authority

I.1) Name and addresses

Worcestershire County Council

County Hall, Spetchley Road

Worcester

WR5 2NP

Email

procurement@worcestershire.gov.uk

Country

United Kingdom

NUTS code

UKG12 - Worcestershire

Internet address(es)

Main address

<https://www.in-tendhost.co.uk/worcestershire/aspx/Home>

I.3) Communication

The procurement documents are available for unrestricted and full direct access, free of charge, at

<https://www.in-tendhost.co.uk/worcestershire/aspx/Home>

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted to the above-mentioned address

I.4) Type of the contracting authority

Regional or local authority

I.5) Main activity

General public services

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

HEA23095 Healthwatch Service for Worcestershire

Reference number

WCC 00004064

II.1.2) Main CPV code

- 85000000 - Health and social work services

II.1.3) Type of contract

Services

II.1.4) Short description

Healthwatch is the independent consumer champion for both health and social care. There is Local Healthwatch, at local level, and Healthwatch England, at national level. The aim of the local Healthwatch is to give residents and communities a stronger voice to influence and challenge how health and social care services are provided within their locality. As an independent consumer champion working with patients, service users, carers and those entitled to access publicly funded health and social care services, Healthwatch Worcestershire will ensure their voice is heard by the commissioners and providers of those services so that the best practice is delivered in health and social care.

II.1.5) Estimated total value

Value excluding VAT: £990,000

II.1.6) Information about lots

This contract is divided into lots: No

II.2) Description

II.2.3) Place of performance

NUTS codes

- UKG12 - Worcestershire

II.2.4) Description of the procurement

Healthwatch is the independent consumer champion for both health and social care. There is Local Healthwatch, at local level, and Healthwatch England, at national level. The aim of the local Healthwatch is to give residents and communities a stronger voice to influence and challenge how health and social care services are provided within their locality. As an independent consumer champion working with patients, service users, carers and those entitled to access publicly funded health and social care services, Healthwatch Worcestershire will ensure their voice is heard by the commissioners and providers of those services so that the best practice is delivered in health and social care. If you wish to view the documents for this opportunity please click 'Express Interest'. Following this, if you wish to apply for this opportunity please click 'Opt in' which will then enable you to view and complete the Standard Questionnaire and upload the relevant documents. After uploading all required documents and completing the questionnaire(s) please remember to press the 'Submit your Return' button at the bottom of the page. Suppliers will receive a system generated email to confirm successful submission of their return. Any questions or clarification should be conducted via 'Correspondence' through this portal. Tenders must be submitted by 4.00pm on 19 July 2024

II.2.5) Award criteria

Price is not the only award criterion and all criteria are stated only in the procurement documents

II.2.6) Estimated value

Value excluding VAT: £990,000

II.2.7) Duration of the contract, framework agreement or dynamic purchasing system

Start date

1 April 2025

End date

31 March 2028

This contract is subject to renewal

Yes

Description of renewals

Optional 2x 3 year extensions available

II.2.10) Information about variants

Variants will be accepted: No

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section III. Legal, economic, financial and technical information

III.1) Conditions for participation

III.1.1) Suitability to pursue the professional activity, including requirements relating to enrolment on professional or trade registers

List and brief description of conditions

N/A

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

IV.2) Administrative information

IV.2.2) Time limit for receipt of tenders or requests to participate

Date

19 July 2024

Local time

4:00pm

IV.2.4) Languages in which tenders or requests to participate may be submitted

English

IV.2.7) Conditions for opening of tenders

Date

20 July 2024

Local time

9:00am

Place

Worcestershire County Council

Section VI. Complementary information

VI.1) Information about recurrence

This is a recurrent procurement: Yes

VI.4) Procedures for review

VI.4.1) Review body

High Court of England and Wales

London

Country

United Kingdom