This is a published notice on the Find a Tender service: <a href="https://www.find-tender.service.gov.uk/Notice/017488-2024">https://www.find-tender.service.gov.uk/Notice/017488-2024</a>

Tender

## **HEA23095 Healthwatch Service for Worcestershire**

Worcestershire County Council

F02: Contract notice

Notice identifier: 2024/S 000-017488

Procurement identifier (OCID): ocds-h6vhtk-046dbc

Published 5 June 2024, 4:23pm

## **Section I: Contracting authority**

## I.1) Name and addresses

Worcestershire County Council

County Hall, Spetchley Road

Worcester

WR5 2NP

#### **Email**

procurement@worcestershire.gov.uk

#### Country

**United Kingdom** 

#### **NUTS** code

UKG12 - Worcestershire

#### Internet address(es)

Main address

https://www.in-tendhost.co.uk/worcestershire/aspx/Home

## I.3) Communication

The procurement documents are available for unrestricted and full direct access, free of charge, at

https://www.in-tendhost.co.uk/worcestershire/aspx/Home

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted to the above-mentioned address

### I.4) Type of the contracting authority

Regional or local authority

### I.5) Main activity

General public services

# **Section II: Object**

## II.1) Scope of the procurement

#### II.1.1) Title

HEA23095 Healthwatch Service for Worcestershire

Reference number

WCC 00004064

#### II.1.2) Main CPV code

• 85000000 - Health and social work services

#### II.1.3) Type of contract

Services

#### II.1.4) Short description

Healthwatch is the independent consumer champion for both health and social care. There is Local Healthwatch, at local level, and Healthwatch England, at national level. The aim of the local Healthwatch is to give residents and communities a stronger voice to influence and challenge how health and social care services are provided within their locality. As an independent consumer champion working with patients, service users, carers and those entitled to access publicly funded health and social care services, Healthwatch Worcestershire will ensure their voice is heard by the commissioners and providers of those services so that the best practice is delivered in health and social care.

#### II.1.5) Estimated total value

Value excluding VAT: £990,000

#### II.1.6) Information about lots

This contract is divided into lots: No

#### II.2) Description

#### II.2.3) Place of performance

**NUTS** codes

UKG12 - Worcestershire

#### II.2.4) Description of the procurement

Healthwatch is the independent consumer champion for both health and social care. There is Local Healthwatch, at local level, and Healthwatch England, at national level. The aim of the local Healthwatch is to give residents and communities a stronger voice to influence and challenge how health and social care services are provided within their locality. As an independent consumer champion working with patients, service users, carers and those entitled to access publicly funded health and social care services, Healthwatch Worcestershire will ensure their voice is heard by the commissioners and providers of those services so that the best practice is delivered in health and social care. If you wish to view the documents for this opportunity please click `Express Interest`. Following this, if you wish to apply for this opportunity please click 'Opt in' which will then enable you to view and complete the Standard Questionnaire and upload the relevant documents. After uploading all required documents and completing the questionnaire(s) please remember to press the `Submit your Return` button at the bottom of the page. Suppliers will receive a system generated email to confirm successful submission of their return. Any questions or clarification should be conducted via `Correspondence` through this portal. Tenders must be submitted by 4.00pm on 19 July 2024

#### II.2.5) Award criteria

Price is not the only award criterion and all criteria are stated only in the procurement documents

#### II.2.6) Estimated value

Value excluding VAT: £990,000

#### II.2.7) Duration of the contract, framework agreement or dynamic purchasing system

Start date

1 April 2025

End date

31 March 2028

This contract is subject to renewal

Yes

Description of renewals

Optional 2x 3 year extensions available

#### II.2.10) Information about variants

Variants will be accepted: No

#### II.2.11) Information about options

Options: No

#### II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

# Section III. Legal, economic, financial and technical information

# III.1) Conditions for participation

III.1.1) Suitability to pursue the professional activity, including requirements relating to enrolment on professional or trade registers

List and brief description of conditions

N/A

## Section IV. Procedure

## **IV.1) Description**

#### IV.1.1) Type of procedure

Open procedure

## IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

## IV.2) Administrative information

#### IV.2.2) Time limit for receipt of tenders or requests to participate

Date

19 July 2024

Local time

4:00pm

#### IV.2.4) Languages in which tenders or requests to participate may be submitted

English

#### IV.2.7) Conditions for opening of tenders

Date

20 July 2024

Local time

9:00am

Place

Worcestershire County Council

# **Section VI. Complementary information**

# VI.1) Information about recurrence

This is a recurrent procurement: Yes

# VI.4) Procedures for review

VI.4.1) Review body

High Court of England and Wales

London

Country

United Kingdom