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Contract

CPA SPU 2495P £-Learning for Cyber Security Compliance

Police and Crime Commissioner for Cheshire

UK7: Contract details notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2025/S 000-017477

Procurement identifier (OCID): ocds-h6vhtk-04fec7 ([view related notices](#))

Published 29 April 2025, 9:20am

Scope

Reference

CPA/SPU/2495P

Description

THIS IS A CONTRACT DETAILS NOTICE.

MetaCompliance Security Awareness Premium Plus helps raise awareness of cyber threats, reduce the risks associated with attacks, and embed a culture of security compliance via training courses.

MetaCompliance provides a world-class Security Awareness Training solution that helps to raise awareness of cyber security threats, reduce the risks associated with cyber-attacks, and embed a culture of security compliance in our organisation.

The ground for Direct Award is being made under option A : Are required to be compatible with an existing asset.

The software is installed on each machine, which is configured to ensure training and awareness does not interfere with the control room operators taking 999 calls, which is key to the organisation. HR also use this platform and have their training materials delivered through MetaCompliance. Cheshire Fire have been using MetaCompliance since 2023. To change providers would require IT having to support two separate systems for HR/E-Security training.

The pushing out of the software is simple, but it's how the software interacts with the Forces' machines which is key. IT are able to delay the MetaCompliance software from interfering with machines in the control room, so it does not interfere with their ability to take 999 calls which is a key requirement for the Force. Should the Force not be able to do this, then the 999 call operators could be left facing a situation where they have to read and comply with a policy that has been sent out to their machine before they are able to begin accepting 999 calls. In an urgent situation this would not be acceptable.

Commercial tool

Establishes a framework

Framework

Maximum percentage fee charged to suppliers

0%

Framework operation description

A standalone framework

Award method when using the framework

With competition

Contracting authorities that may use the framework

Establishing party only

Contract 1. CPA SPU 2495P E-Learning for Cyber Security Compliance

Supplier

- [MetaCompliance](#)

Contract value

- £86,706.68 excluding VAT
- £103,688.02 including VAT

Below the relevant threshold

Date signed

28 April 2025

Contract dates

- 26 October 2025 to 26 October 2028
- 3 years, 1 day

Main procurement category

Services

CPV classifications

- 72260000 - Software-related services

Procedure

Procedure type

Direct award

Direct award justification

Additional or repeat goods, services or works - extension or partial replacement

Applicable Exemption:

A. are required to be compatible with an existing asset.

The software is installed onto each machine, which is configured to ensure training and awareness does not interfere with the control room operators taking 999 calls, which is key to the organisation. HR now also use this platform and have their training materials delivered through MetaCompliance. Cheshire Fire also signed up to use MetaCompliance in 2023 and their contract expires in 2026. To change providers would require IT having to support two separate systems for HR/E-Security training.

The pushing out of the software is simple, but it's how the software interacts with our machines that is key. IT are able to delay the MetaCompliance software from interfering with machines in the control room, so it does not interfere with their ability to take 999 calls which is a key requirement for us. Should we not be able to do this, then the 999 call operators could be left facing a situation where they have to read and comply with a policy that has been sent out to their machine before they are able to begin accepting 999 calls. In an urgent situation this would not be acceptable.

Supplier

MetaCompliance

- Companies House: NI049166

Patrick Street

Derry

BT48 7EL

United Kingdom

Telephone: 02871267767

Email: jdevine@metacompliance.com

Region: UKN0A - Derry City and Strabane

Small or medium-sized enterprise (SME): No

Voluntary, community or social enterprise (VCSE): No

Contract 1. CPA SPU 2495P E-Learning for Cyber Security Compliance

Contracting authority

Police and Crime Commissioner for Cheshire

- Public Procurement Organisation Number: PMWP-7421-WXRW

HQ, Clemonds Hey, Oakmere Road

Winsford, Cheshire

CW7 2UA

United Kingdom

Contact name: Sandra Sumner

Telephone: 01606366838

Email: sandra.sumner@cheshire.police.uk

Region: UKD63 - Cheshire West and Chester

Organisation type: Public authority - sub-central government