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Contract

Reopening Sandwell Domiciliary Care Service

Reopening Sandwell Domiciliary Care Service

F03: Contract award notice

Notice identifier: 2024/S 000-017465

Procurement identifier (OCID): ocids-h6vhtk-040359

Published 5 June 2024, 3:33pm

Section I: Contracting authority

I.1) Name and addresses

Reopening Sandwell Domiciliary Care Service

Sandwell Metropolitan Borough Council, PO Box 2374, Oldbury

Oldbury

B69 3DB

Contact

Dorian Moon

Email

DomCare_Project@sandwell.gov.uk

Country

United Kingdom

NUTS code

UKG37 - Sandwell

Internet address(es)

Main address

www.sandwell.gov.uk

I.4) Type of the contracting authority

Regional or local authority

I.5) Main activity

General public services

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Reopening Sandwell Domiciliary Care Service

Reference number

Reopening ASC084

II.1.2) Main CPV code

- 85000000 - Health and social work services

II.1.3) Type of contract

Services

II.1.4) Short description

Reopening of ASC084 Domiciliary Care Service - Sandwell Metropolitan Borough Council

wishes to Reopen the ITT for the addition of Providers to the Tier 2 List for the provision of Domiciliary Care to eligible individuals living in Sandwell. All Providers appointed will be required to deliver the Service across the whole of the Borough of Sandwell. It is anticipated that the Service, across both Tier 1 and Tier 2, will support approximately 20,000 to 25 000 hours of care per week, however the amount of hours of care per week may vary during the duration of the Agreement. The Service will provide a broad range of general personal care and support services to eligible adults (18 years old and over) aimed at enabling individuals to maintain and recover maximum independence, support their wellbeing, provide support to individuals who have recently left hospital and ultimately allow people to remain living in their own homes.

II.1.6) Information about lots

This contract is divided into lots: No

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £300,000,000

II.2) Description

II.2.2) Additional CPV code(s)

- 85000000 - Health and social work services
- 85312000 - Social work services without accommodation
- 98000000 - Other community, social and personal services
- 85312200 - Homedelivery of provisions
- 85323000 - Community health services
- 85140000 - Miscellaneous health services
- 85100000 - Health services
- 85310000 - Social work services
- 85300000 - Social work and related services
- 85312400 - Welfare services not delivered through residential institutions

- 85320000 - Social services

II.2.3) Place of performance

NUTS codes

- UKG37 - Sandwell

II.2.4) Description of the procurement

Reopening of ASC084 Domiciliary Care Service - Sandwell Metropolitan Borough Council wishes to Reopen the ITT for the addition of Providers to the Tier 2 List for the provision of Domiciliary Care to eligible individuals living in Sandwell. All Providers appointed will be required to deliver the Service across the whole of the Borough of Sandwell. It is anticipated that the Service, across both Tier 1 and Tier 2, will support approximately 20,000 to 25 000 hours of care per week, however the amount of hours of care per week may vary during the duration of the Agreement. The Service will provide a broad range of general personal care and support services to eligible adults (18 years old and over) aimed at enabling individuals to maintain and recover maximum independence, support their wellbeing, provide support to individuals who have recently left hospital and ultimately allow people to remain living in their own homes. The hourly rate for the period 1 April 2023 to 31 March 2024 is £18.40 for the service has been set by the Council which will be reviewed annually in April of each year. Where appropriate, rates will be increased using a Fee Rate Escalator or through Market Sustainability uplifts. Where a Market Sustainability uplift has been utilised then the Fee Rate Escalator will not apply for that year. Details of the Fee Rate Escalator are contained in the Procurement Documents. Providers will be required to provide a high-quality service that aligns with the Council's vision for Adult Social Care and whilst participating in the further implementation of the personalisation agenda, giving citizens greater choice and control in this process. The overarching Domiciliary Care Service Agreement commenced on 1st September 2022 for an initial period of 5 years with the option of extending for up to an additional 5 years. The Effective Date for the Reopening of the service is 2nd April 2024. Bidders attention is drawn to and they should note the following: a) There is no guarantee of volumes of work as referrals can decrease and / or increase; b) There is no guarantee that all Providers will receive an equal share of the work; c) Use of the Council's eBrokerage System for Referrals will be mandatory; d) The Terms and Conditions of Agreement Document, attached as Appendix 4 of the ITT, fully reflects services currently being provided by existing organisations and TUPE will NOT apply; e) This is the first Reopening of the ITT and the Tender will continue to be Reopened every 6 to 12 months, or at such other times at the sole discretion of the Council, for the addition, subject to passing evaluation, of Providers to the Tier 2 List – full details are contained in the ITT documents; f) The Tier 1 List will be Refreshed every 2 to 4 years, or at such other times at the sole discretion of the Council, full details are contained in the ITT documents.

II.2.5) Award criteria

Quality criterion - Name: See ITT Document / Weighting: See ITT Document

Price - Weighting: See ITT Document

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2.14) Additional information

The Council will be using the In-Tend e-Tendering System for this Procurement exercise, please visit <https://in-tendhost.co.uk/sandwellmbc> to access the Sandwell MBC In-Tend Supplier Portal. If you have any problems registering or uploading tender documents via the website, then please contact the In-Tend Support team directly by phoning 0844 2728810 or emailing support@in-tend.co.uk

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2023/S 000-028185](#)

Section V. Award of contract

Contract No

Reopening ASC084

Title

Sandwell Domiciliary Care Service

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

5 June 2024

V.2.2) Information about tenders

Number of tenders received: 123

Number of tenders received from SMEs: 111

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 123

Number of tenders received by electronic means: 123

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

All Round Care Solutions Limited

1824 Pershore Road, Kings Norton

Birmingham

B30 3AU

Country

United Kingdom

NUTS code

- UKG31 - Birmingham

National registration number

14059730

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Initial estimated total value of the contract/lot: £300,000,000

Total value of the contract/lot: £300,000,000

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V.2.3) Name and address of the contractor

Ariise Ltd

30 Ashford Street

Stoke-on-Trent

ST4 2EH

Country

United Kingdom

NUTS code

- UKG23 - Stoke-on-Trent

National registration number

10177228

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

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V.2.3) Name and address of the contractor

Courage Health Care (West Midlands) Limited

Suite 6A and 6B, Anchor House Business Park, New Road, Netherton

Dudley

DY2 9AF

Country

United Kingdom

NUTS code

- UKG36 - Dudley

National registration number

07329505

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

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V.2.3) Name and address of the contractor

Eden Housing & Support Ltd

18 Holt Coppice, Bratton

Telford

TF5 0DB

Country

United Kingdom

NUTS code

- UKG21 - Telford and Wrekin

National registration number

12098066

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

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V.2.3) Name and address of the contractor

ELR Homecare Ltd

Unit D Silver End Business Park, Brettle Lane

Brierley Hill

DY5 3LG

Country

United Kingdom

NUTS code

- UKG36 - Dudley

National registration number

09683940

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

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V.2.3) Name and address of the contractor

Firstcall 247 Limited

14-15 Toll Bar House, 1 Derby Road

Nottingham

DE7 5FH

Country

United Kingdom

NUTS code

- UKF14 - Nottingham

National registration number

11742620

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

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The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

GPS Care Services Ltd

2 Wagon Road, Munsbrough

Rotherham

S61 4QF

Country

United Kingdom

NUTS code

- UKE31 - Barnsley, Doncaster and Rotherham

National registration number

11431838

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

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The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

GraceBrook Ltd

S34a West Midlands House, Gipsy Lane

Willenhall

WV13 2HA

Country

United Kingdom

NUTS code

- UKG39 - Wolverhampton

National registration number

12343189

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Initial estimated total value of the contract/lot: £300,000,000

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The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Handle with Care (Black Country) Limited

Crescent House, Broad Street, Bilston

Wolverhampton

WV14 0BZ

Country

United Kingdom

NUTS code

- UKG39 - Wolverhampton

National registration number

11276627

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

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The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Home1st Ltd

Office 46, Pure Offices, Broadwell Road

Oldbury

B69 4BY

Country

United Kingdom

NUTS code

- UKG37 - Sandwell

National registration number

13238835

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Initial estimated total value of the contract/lot: £300,000,000

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The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Just Call 4 Care Services Limited

Cobalt Square, Ground Floor Suite 1, 83-85 Hagley Road

Birmingham

B16 8QG

Country

United Kingdom

NUTS code

- UKG31 - Birmingham

National registration number

07077761

The contractor is an SME

No

V.2.4) Information on value of contract/lot (excluding VAT)

Initial estimated total value of the contract/lot: £300,000,000

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The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Kwikfix Recruitment Services Ltd

Suite 11-12 Burlington House, 369 Wellingborough Road

Northampton

NN1 4EU

Country

United Kingdom

NUTS code

- UKF24 - West Northamptonshire

National registration number

04457207

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

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The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Living Waters Healthcare Services Limited

41 All Saints Place

Bromsgrove

B61 0AX

Country

United Kingdom

NUTS code

- UKG12 - Worcestershire

National registration number

09640623

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

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Number of tenders received by electronic means: 123

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Lovage Homecare Limited

Office 424, 84 Salop Street, 3rd Floor

Wolverhampton

WV3 0SR

Country

United Kingdom

NUTS code

- UKG39 - Wolverhampton

National registration number

13715787

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

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The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

MSA Care Services Ltd

Uplands House, 5 Lichfield Road

Walsall

WS4 2HT

Country

United Kingdom

NUTS code

- UKG38 - Walsall

National registration number

11976269

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

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V.2.3) Name and address of the contractor

NDH Care Ltd

Elite House, Suite 05, 70 Warwick Street

Birmingham

B12 0NL

Country

United Kingdom

NUTS code

- UKG31 - Birmingham

National registration number

09126080

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

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V.2.3) Name and address of the contractor

Oak Healthcare Holding Ltd

34 Parkes Street

Brierley Hill

DY5 3DY

Country

United Kingdom

NUTS code

- UKG36 - Dudley

National registration number

11172541

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

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V.2.3) Name and address of the contractor

Passion 4 Care Ltd

Stuart House, 1st Floor 97 Station Road, Erdington

Birmingham

B23 6UG

Country

United Kingdom

NUTS code

- UKG31 - Birmingham

National registration number

08040191

The contractor is an SME

Yes

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V.2.3) Name and address of the contractor

Phemacare Ltd

276 Monument Road, Edgbaston

Birmingham

B17 8XF

Country

United Kingdom

NUTS code

- UKG31 - Birmingham

National registration number

07476916

The contractor is an SME

Yes

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V.2.3) Name and address of the contractor

Priority Plus Limited

Room 26 Koco Building, Unit 15, The Arches

Coventry

CV1 3JQ

Country

United Kingdom

NUTS code

- UKG33 - Coventry

National registration number

05927829

The contractor is an SME

Yes

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V.2.3) Name and address of the contractor

Standards Care Limited

54 Basepoint Centre, Andersons Road

Southampton

SO14 5FE

Country

United Kingdom

NUTS code

- UKJ32 - Southampton

National registration number

10916162

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Initial estimated total value of the contract/lot: £300,000,000

Total value of the contract/lot: £300,000,000

Section V. Award of contract

Contract No

Reopening ASC084

Title

Sandwell Domiciliary Care Service

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

5 June 2024

V.2.2) Information about tenders

Number of tenders received: 123

Number of tenders received from SMEs: 111

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 123

Number of tenders received by electronic means: 123

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Touchheart Healthcare Ltd

73 Francis Road, Edgbaston

Birmingham

B16 8SP

Country

United Kingdom

NUTS code

- UKG31 - Birmingham

National registration number

12056156

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Initial estimated total value of the contract/lot: £300,000,000

Total value of the contract/lot: £300,000,000

Section VI. Complementary information

VI.4) Procedures for review

VI.4.1) Review body

The High Court of England

Royal Courts of Justice, The Strand

London

WC2A 2LL

Country

United Kingdom