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Contract

Re-opening of National Flexible Framework for Care and Support Services (New entrants April 2022)

Scotland Excel

F21: Social and other specific services – public contracts

Contract award notice

Notice identifier: 2023/S 000-017462

Procurement identifier (OCID): ocids-h6vhtk-02eb71

Published 20 June 2023, 10:21am

Section I: Contracting authority

I.1) Name and addresses

Scotland Excel

Renfrewshire House, Cotton Street

Paisley

PA1 1AR

Email

adultsocialcare@scotland-excel.org.uk

Telephone

+44 1414888230

Country

United Kingdom

NUTS code

UKM83 - Inverclyde, East Renfrewshire and Renfrewshire

Internet address(es)

Main address

<http://www.scotland-excel.org.uk>

Buyer's address

https://www.publiccontractsscotland.gov.uk/search/Search_AuthProfile.aspx?ID=AA10383

I.2) Information about joint procurement

The contract is awarded by a central purchasing body

I.4) Type of the contracting authority

Body governed by public law

I.5) Main activity

General public services

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Re-opening of National Flexible Framework for Care and Support Services (New entrants April 2022)

Reference number

1318

II.1.2) Main CPV code

- 85300000 - Social work and related services

II.1.3) Type of contract

Services

II.1.4) Short description

UPDATE - OCTOBER 2021 REOPENING OF THE FLEXIBLE FRAMEWORK

As noted below, the previously advertised flexible framework relative to Care and Support Services commenced on 1 April 2020. In accordance with its terms, it is now being opened for New Entrants to be admitted under the same requirements as the original tender exercise and as noted herein.

The estimated value shown in II.1.5 reflects the value advertised at the establishment of the framework which is an estimate and subject to change.

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ORIGINAL CONTRACT NOTICE TEXT:

This procurement exercise is to establish a 'National Flexible Framework' in accordance with Regulations 74-76 of the Public Contracts (Scotland) Regulations 2015 (further referred to as 'the Flexible Framework') for the purchase of Care at Home and Supported Living

Services, collectively referred to as Care and Support Services.

Care and Support Services will support people to achieve the best possible quality of life,

in terms of their personal aspirations, choices and abilities, that enables them to live independently and safely within their own home for as long as practicable.

The Flexible Framework allows for New Entrants to be admitted, as providers, after it has been established. Following award, successful providers will also be able to add new services and locations to their service offering in accordance with the terms of the Flexible Framework.

The value provided in II.1.5 is an ESTIMATE only.

II.1.6) Information about lots

This contract is divided into lots: No

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £560,000,000

II.2) Description

II.2.2) Additional CPV code(s)

- 85310000 - Social work services
- 85312000 - Social work services without accommodation

II.2.3) Place of performance

NUTS codes

- UKM - Scotland

Main site or place of performance

Various locations of the Councils and Associate Members within Scotland

II.2.4) Description of the procurement

This Flexible Framework is intended to allow Councils and associate members/other bodies to procure a variety of Care and Support Services, as further described within the procurement documents attached to this contract notice.

Councils in Scotland may have their own current arrangements for the purchase of Care and Support Services. Current care packages, agreed under different arrangements, will not necessarily transfer over to this new Flexible Framework. This will be a decision for Councils to make in line with their assessment and review process.

Scotland Excel elects to use the ESPD in this exercise in respect of exclusion grounds and selection criteria for this Flexible Framework, as a matter of best practice. A word version of this document is attached for completion.

Changes to previously advertised procedures, taking cognisance of the current situation and impact during the tender exercise of the Corona virus outbreak:

Providers require to evidence possession of the minimum Care Inspection quality criteria of Grade 3 for Care and Support at the time of application to be included in the Flexible Framework (as set out in III.1.4, below), however, having taken cognisance of the impact the Corona Virus pandemic has had on Care Inspectorate inspections, for this current re-opening of the Flexible Framework, Providers may still apply if they reasonably anticipate the Services in their offer meeting the Care Inspectorate Grade quality criteria before the conclusion of the evaluation of all offers, (hereafter referred to as “the evaluation deadline”) currently envisaged to be 1 March 2022, but which date will be notified to Providers by Scotland Excel in writing. If tenderers cannot evidence that they meet all of the criteria in advance of the evaluation deadline (referred to above), Scotland Excel will be unable to proceed to award.

In line with the framework specification, should any of the defined terms, procedures or any other regulated matter become subject to any change in the Law, resulting in any change to the defined terms, or to the manner in which such procedures or other matters require to be dealt with, then such changes shall take precedence over that contained in the flexible framework. As such, workforce matters which change as a result of the implementation of national policy directives will be considered in line with the framework variation procedures.

IMPORTANT NOTE: DATES QUOTED ABOVE MAY BE SUBJECT TO CHANGE.

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2.14) Additional information

Economic operators may be excluded from this process if they are in any of the situations referred to in Regulation 58 of the Public Contracts (Scotland) Regulations 2015, the Invitation to Tender contained on PCS and is relevant to this procurement and the other procurement documents for further information.

Section IV. Procedure

IV.1) Description

IV.1.1) Form of procedure

Open procedure

IV.1.3) Information about a framework agreement

The procurement involves the establishment of a framework agreement

IV.1.11) Main features of the award procedure

Technical 90% and Commercial 10%.

Please refer to the Information and Instructions to Tenderers for full details of the tender evaluation methodology.

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2021/S 000-025604](#)

Section V. Award of contract

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

22 April 2022

V.2.2) Information about tenders

Number of tenders received: 32

Number of tenders received from SMEs: 23

Number of tenders received from tenderers from other EU Member States: 32

Number of tenders received from tenderers from non-EU Member States: 0

Number of tenders received by electronic means: 32

The contract has been awarded to a group of economic operators: Yes

V.2.3) Name and address of the contractor

Cairllum Care LTD

Highfield Business Centre, St. Quivox

Ayr

KA6 5HQ

Telephone

+44 7879437643

Country

United Kingdom

NUTS code

- UKM94 - South Ayrshire

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

CLUARAN HCS LIMITED

Flexspace Business Centre 25, Whitehouse Road

Stirling

FK7 SP

Telephone

+44 1786643133

Country

United Kingdom

NUTS code

- UK - United Kingdom

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

CSN Care Group Limited

Unit 4, Rankin House, , Murdoch Court, Roebuck Way, Knowlhill,

Milton Keynes

MK5 8GB

Telephone

+44 1908039533

Country

United Kingdom

NUTS code

- UK - United Kingdom

V.2.3) Name and address of the contractor

Plus Homecare Ltd

4 Parklands Road

Glasgow

G44 3RA

Telephone

+44 1412485000

Country

United Kingdom

NUTS code

- UKM82 - Glasgow City

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

Scotia Care Ltd

Springfield Medical Centre , 30 Ponderlaw Street

Arbroath

DD11 1ES

Telephone

+44 1241878887

Country

United Kingdom

NUTS code

- UKM71 - Angus and Dundee City

V.2.3) Name and address of the contractor

Direct care service limited

20 Whitburn Road

bathgate

EH48 1HH

Telephone

+44 7760329674

Country

United Kingdom

NUTS code

- UKM78 - West Lothian

V.2.3) Name and address of the contractor

Baillieston Community Care

Parkhead Schoolhouse, 135 Westmuir Street

Parkhead

G31 5EX

Telephone

+44 1417716478

Fax

+44 1417732083

Country

United Kingdom

NUTS code

- UKM82 - Glasgow City

V.2.3) Name and address of the contractor

Nacor Healthcare Services Ltd

Flat 5 block 3 The Maltings

Falkirk

FK1 5BX

Telephone

+44 7984827790

Country

United Kingdom

NUTS code

- UKM - Scotland

V.2.3) Name and address of the contractor

Hanover (Scotland) Housing Association Ltd

95 McDonald Road

Edinburgh

EH7 4NS

Telephone

+44 1315577465

Fax

+44 1315571280

Country

United Kingdom

NUTS code

- UKM - Scotland

V.2.3) Name and address of the contractor

P4C Homecare Ltd

34 South Gyle Crescent

Edinburgh

EH12 9EB

Telephone

+44 1312352591

Country

United Kingdom

NUTS code

- UK - United Kingdom

V.2.3) Name and address of the contractor

The Good Care Group Scotland Ltd

120 Leman Street,

London

E1 8EU

Telephone

+44 7464489376

Country

United Kingdom

NUTS code

- UKI42 - Tower Hamlets

V.2.3) Name and address of the contractor

Inverclyde Association for Mental Health

Lynedoch House, 4 Lynedoch Street

Greenock

PA15 4AA

Telephone

+44 1475553570

Country

United Kingdom

NUTS code

- UK - United Kingdom

V.2.3) Name and address of the contractor

The Michael Tracey Project

1061-1063 Tollcross Road, Tollcross

Glasgow

G32 8UQ

Telephone

+44 7713500861

Country

United Kingdom

NUTS code

- UK - United Kingdom

V.2.3) Name and address of the contractor

Care No 1 Ltd T/A The No1 Care Agency

8th Floor West, 51 Cadogan Street, 1 Cadogan Square

Glasgow

G2 7HF

Telephone

+44 7780637818

Country

United Kingdom

NUTS code

- UKM82 - Glasgow City

V.2.3) Name and address of the contractor

The Beeches Home Care Agency Limited

1 Moorfield Lane

Gourock

PA19 1LN

Telephone

+44 1416389216

Country

United Kingdom

NUTS code

- UKM83 - Inverclyde, East Renfrewshire and Renfrewshire

V.2.3) Name and address of the contractor

HK-Care Consulting Limited

Wright Business Centre, Room 222, 1 Lonmay Road

GLASGOW

G33 4EL

Telephone

+44 7477844501

Country

United Kingdom

NUTS code

- UK - United Kingdom

V.2.3) Name and address of the contractor

Safe Hands Support Scotland Ltd

57 Redlands Road

Tullibody

FK10 2QN

Telephone

+44 7707290962

Country

United Kingdom

NUTS code

- UKM72 - Clackmannanshire and Fife

V.2.3) Name and address of the contractor

Hands-On Homecare Limited

Bishopbriggs Media Centre (Office 1), 18 Crowhill Road

Bishopbriggs

G64 1QY

Telephone

+44 7830434341

Country

United Kingdom

NUTS code

- UKM81 - East Dunbartonshire, West Dunbartonshire and Helensburgh & Lomond

V.2.3) Name and address of the contractor

Adigo Limited

Adigo House, , 28 Longridge Road

Whitburn

EH47 0DE

Telephone

+44 7828919354

Country

United Kingdom

NUTS code

- UKM78 - West Lothian

V.2.3) Name and address of the contractor

Blessing Grace Limited t/a CURA

14 - 16 Goschen Place

Broxburn

EH52 5JT

Telephone

+44 7916307409

Country

United Kingdom

NUTS code

- UKM78 - West Lothian

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £560,000,000

Section VI. Complementary information

VI.3) Additional information

Scotland Excel as a central purchasing body, may procure this Flexible Framework on behalf of the following contracting authorities: the 32 Councils in Scotland and associate members are listed at: <https://home.scotland-excel.org.uk/about-us/our-members/>

Care Inspectorate Grades - Purchasers may set a locally acceptable minimum Care Inspectorate grade and may only enter into ISAs with

Providers which meet the required grades.

Please note the duration shown at section II.2.7 reflects the remaining period of the

Flexible Framework, originally advertised as a total period of 48 months.

Financial Stability

Scotland Excel will conduct a financial analysis on tenderers from a credit referencing agency. The tenderer is to confirm that a search will not return a "Warning" or "caution" returnable code or any neutral code or can provide documents to prove that the tender does/would not represent an unmanageable risk should it be appointed onto the proposed Framework. Tenderers who are unable to demonstrate satisfactory financial stability will be excluded.

Minimum Insurance Requirements

Public Liability

To a minimum indemnity limit of ten million pounds Sterling each and every claim. Liability must not exclude abuse and/or molestation

cover.

Employers' Liability

To a minimum indemnity limit of ten million pounds Sterling each and every claim.

Statutory Third-Party Motor Vehicle Liability

Where a vehicle is used in delivery of the Service, statutory third-party motor vehicle cover should be evidenced by way of a valid MV

certificate in the company name, OR where there is no company fleet and employees use their own vehicles instead, a letter signed by a

person of appropriate authority confirming that the provider has ongoing arrangements in place to ensure that employees' vehicles are

appropriately insured and maintained for business purposes.

The Purchaser may request an increase to the minimum level of insurance cover required or request additional insurance cover when

purchasing an Individual Support Agreement.

Subject to Law and Guidance Scotland Excel reserves the right to enter into negotiations on any element following submission, to accept submissions without further negotiation, to

award in part or in whole, or not to make any awards.

This Flexible Framework is designed for the provision of Care and Support Services delivered and regulated within Scotland. Care and

Support Services must operate in accordance with applicable law and guidance.

(SC Ref:693153)

VI.4) Procedures for review

VI.4.1) Review body

Court of Session

Parliament Square

Edinburgh

EH1 1RQ

Country

United Kingdom

VI.4.3) Review procedure

Precise information on deadline(s) for review procedures

Regulations 2015 (SSI 2015/446, as amended) may bring proceedings in the Sheriff Court or the Court of Session in accordance with Regulation 88 of the 2015 Regulations