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Tender

## **ICT MANAGED WORKPLACE SERVICES**

Police and Crime Commissioner for North Wales Police & North Wales Police

F02: Contract notice

Notice identifier: 2021/S 000-017458

Procurement identifier (OCID): ocds-h6vhtk-02cba0

Published 23 July 2021, 11:08am

### **Section I: Contracting authority**

#### **I.1) Name and addresses**

Police and Crime Commissioner for North Wales Police & North Wales Police

Force Headquarters, Glan-y -don, Abergele Road,

Colwyn Bay, North Wales

LL29 8AW

#### **Contact**

Patricia Strong

#### **Email**

[patricia.strong@nthwales.pnn.police.uk](mailto:patricia.strong@nthwales.pnn.police.uk)

#### **Telephone**

+44 1492804247

#### **Country**

United Kingdom

**NUTS code**

UKL - Wales

**National registration number**

n/a

**Internet address(es)**

Main address

<http://www.north-wales.police.uk>

Buyer's address

<https://uk.eu-supply.com/ctm/Company/CompanyInformation/Index/33183>

**I.3) Communication**

The procurement documents are available for unrestricted and full direct access, free of charge, at

[https://uk.eu-supply.com/app/rfq/rwlenrance\\_s.asp?PID=38921&B=BLUELIGHT](https://uk.eu-supply.com/app/rfq/rwlenrance_s.asp?PID=38921&B=BLUELIGHT)

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted electronically via

[https://uk.eu-supply.com/app/rfq/rwlenrance\\_s.asp?PID=38921&B=BLUELIGHT](https://uk.eu-supply.com/app/rfq/rwlenrance_s.asp?PID=38921&B=BLUELIGHT)

Tenders or requests to participate must be submitted to the above-mentioned address

**I.4) Type of the contracting authority**

Body governed by public law

**I.5) Main activity**

Public order and safety

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## **Section II: Object**

### **II.1) Scope of the procurement**

#### **II.1.1) Title**

ICT MANAGED WORKPLACE SERVICES

Reference number

NWP 45453

#### **II.1.2) Main CPV code**

- 72000000 - IT services: consulting, software development, Internet and support

#### **II.1.3) Type of contract**

Services

#### **II.1.4) Short description**

Managed Workplace Services includes Service Desk, End User Computing and Service Integration. The successful bidder will assume the Lead Service Integrator role based on ITIL principles and will facilitate the day-day running of the vendor ecosystem and oversight in collaboration with NWP's retained team.

#### **II.1.5) Estimated total value**

Value excluding VAT: £21,000,000

#### **II.1.6) Information about lots**

This contract is divided into lots: No

### **II.2) Description**

#### **II.2.2) Additional CPV code(s)**

- 72100000 - Hardware consultancy services
- 72200000 - Software programming and consultancy services
- 72220000 - Systems and technical consultancy services
- 72250000 - System and support services

### **II.2.3) Place of performance**

NUTS codes

- UKL - Wales

Main site or place of performance

LL29 8AW

### **II.2.4) Description of the procurement**

Managed Workplace Services includes Service Desk, End User Computing and Service Integration. The successful bidder will assume the Lead Service Integrator role based on ITIL principles and will facilitate the day-day running of the vendor ecosystem and oversight in collaboration with NWP's retained team.

Contract will be for an initial period of four years with the possibility of being extended for 3 years.

Contract commencement date to be agreed with successful provider.

### **II.2.5) Award criteria**

Price is not the only award criterion and all criteria are stated only in the procurement documents

### **II.2.6) Estimated value**

Value excluding VAT: £21,000,000

### **II.2.7) Duration of the contract, framework agreement or dynamic purchasing system**

Duration in months

48

This contract is subject to renewal

Yes

Description of renewals

possibility of extending for an additional 3 years.

### **II.2.9) Information about the limits on the number of candidates to be invited**

Envisaged minimum number: 3

Maximum number: 6

Objective criteria for choosing the limited number of candidates:

We are looking to short list no more than 6 Supplier, we would expect supplier to score 80 or more to be shortlisted however we may select a lower score supplier if we have insufficient supplier reach the 80% point.

**II.2.10) Information about variants**

Variants will be accepted: No

**II.2.11) Information about options**

Options: No

**II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

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## **Section III. Legal, economic, financial and technical information**

### **III.1) Conditions for participation**

#### **III.1.1) Suitability to pursue the professional activity, including requirements relating to enrolment on professional or trade registers**

List and brief description of conditions

TO BE SPECIFIED IN THE TENDER DOCUMENT

#### **III.1.2) Economic and financial standing**

Selection criteria as stated in the procurement documents

#### **III.1.3) Technical and professional ability**

Selection criteria as stated in the procurement documents

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## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.1) Type of procedure**

Restricted procedure

#### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: Yes

### **IV.2) Administrative information**

#### **IV.2.2) Time limit for receipt of tenders or requests to participate**

Date

23 August 2021

Local time

12:00pm

#### **IV.2.3) Estimated date of dispatch of invitations to tender or to participate to selected candidates**

1 November 2021

#### **IV.2.4) Languages in which tenders or requests to participate may be submitted**

English

#### **IV.2.6) Minimum time frame during which the tenderer must maintain the tender**

Tender must be valid until: 31 May 2022

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## **Section VI. Complementary information**

### **VI.1) Information about recurrence**

This is a recurrent procurement: No

### **VI.2) Information about electronic workflows**

Electronic ordering will be used

Electronic invoicing will be accepted

Electronic payment will be used

### **VI.4) Procedures for review**

#### **VI.4.1) Review body**

Legal Servcies

FHQ

Colwyn Bay

LL29 8AW

Country

United Kingdom