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Tender

ICT MANAGED WORKPLACE SERVICES

Police and Crime Commissioner for North Wales Police & North Wales Police

F02: Contract notice

Notice identifier: 2021/S 000-017458

Procurement identifier (OCID): ocds-h6vhtk-02cba0

Published 23 July 2021, 11:08am

Section I: Contracting authority

I.1) Name and addresses

Police and Crime Commissioner for North Wales Police & North Wales Police

Force Headquarters, Glan-y -don, Abergele Road,

Colwyn Bay, North Wales

LL29 8AW

Contact

Patricia Strong

Email

patricia.strong@nthwales.pnn.police.uk

Telephone

+44 1492804247

Country

United Kingdom

NUTS code

UKL - Wales

National registration number

n/a

Internet address(es)

Main address

<http://www.north-wales.police.uk>

Buyer's address

<https://uk.eu-supply.com/ctm/Company/CompanyInformation/Index/33183>

I.3) Communication

The procurement documents are available for unrestricted and full direct access, free of charge, at

https://uk.eu-supply.com/app/rfq/rwlenrance_s.asp?PID=38921&B=BLUELIGHT

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted electronically via

https://uk.eu-supply.com/app/rfq/rwlenrance_s.asp?PID=38921&B=BLUELIGHT

Tenders or requests to participate must be submitted to the above-mentioned address

I.4) Type of the contracting authority

Body governed by public law

I.5) Main activity

Public order and safety

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

ICT MANAGED WORKPLACE SERVICES

Reference number

NWP 45453

II.1.2) Main CPV code

- 72000000 - IT services: consulting, software development, Internet and support

II.1.3) Type of contract

Services

II.1.4) Short description

Managed Workplace Services includes Service Desk, End User Computing and Service Integration. The successful bidder will assume the Lead Service Integrator role based on ITIL principles and will facilitate the day-day running of the vendor ecosystem and oversight in collaboration with NWP's retained team.

II.1.5) Estimated total value

Value excluding VAT: £21,000,000

II.1.6) Information about lots

This contract is divided into lots: No

II.2) Description

II.2.2) Additional CPV code(s)

- 72100000 - Hardware consultancy services
- 72200000 - Software programming and consultancy services
- 72220000 - Systems and technical consultancy services
- 72250000 - System and support services

II.2.3) Place of performance

NUTS codes

- UKL - Wales

Main site or place of performance

LL29 8AW

II.2.4) Description of the procurement

Managed Workplace Services includes Service Desk, End User Computing and Service Integration. The successful bidder will assume the Lead Service Integrator role based on ITIL principles and will facilitate the day-day running of the vendor ecosystem and oversight in collaboration with NWP's retained team.

Contract will be for an initial period of four years with the possibility of being extended for 3 years.

Contract commencement date to be agreed with successful provider.

II.2.5) Award criteria

Price is not the only award criterion and all criteria are stated only in the procurement documents

II.2.6) Estimated value

Value excluding VAT: £21,000,000

II.2.7) Duration of the contract, framework agreement or dynamic purchasing system

Duration in months

48

This contract is subject to renewal

Yes

Description of renewals

possibility of extending for an additional 3 years.

II.2.9) Information about the limits on the number of candidates to be invited

Envisaged minimum number: 3

Maximum number: 6

Objective criteria for choosing the limited number of candidates:

We are looking to short list no more than 6 Supplier, we would expect supplier to score 80 or more to be shortlisted however we may select a lower score supplier if we have insufficient supplier reach the 80% point.

II.2.10) Information about variants

Variants will be accepted: No

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section III. Legal, economic, financial and technical information

III.1) Conditions for participation

III.1.1) Suitability to pursue the professional activity, including requirements relating to enrolment on professional or trade registers

List and brief description of conditions

TO BE SPECIFIED IN THE TENDER DOCUMENT

III.1.2) Economic and financial standing

Selection criteria as stated in the procurement documents

III.1.3) Technical and professional ability

Selection criteria as stated in the procurement documents

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Restricted procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

IV.2) Administrative information

IV.2.2) Time limit for receipt of tenders or requests to participate

Date

23 August 2021

Local time

12:00pm

IV.2.3) Estimated date of dispatch of invitations to tender or to participate to selected candidates

1 November 2021

IV.2.4) Languages in which tenders or requests to participate may be submitted

English

IV.2.6) Minimum time frame during which the tenderer must maintain the tender

Tender must be valid until: 31 May 2022

Section VI. Complementary information

VI.1) Information about recurrence

This is a recurrent procurement: No

VI.2) Information about electronic workflows

Electronic ordering will be used

Electronic invoicing will be accepted

Electronic payment will be used

VI.4) Procedures for review

VI.4.1) Review body

Legal Servcies

FHQ

Colwyn Bay

LL29 8AW

Country

United Kingdom