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Contract

Provision of Merchant Acquirer Services

Driver and Vehicle Licensing Agency

F03: Contract award notice

Notice identifier: 2022/S 000-017457

Procurement identifier (OCID): ocds-h6vhtk-029d3d

Published 27 June 2022, 10:53am

Section I: Contracting authority

I.1) Name and addresses

Driver and Vehicle Licensing Agency

Swansea

Email

patience.arinaitwe@dvla.gov.uk

Country

United Kingdom

NUTS code

UK - United Kingdom

Internet address(es)

Main address

www.dvla.gov.uk

I.4) Type of the contracting authority

National or federal Agency/Office

I.5) Main activity

General public services

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Provision of Merchant Acquirer Services

Reference number

PS/20/47

II.1.2) Main CPV code

- 66000000 - Financial and insurance services

II.1.3) Type of contract

Services

II.1.4) Short description

The Agreement will be for the services of a Merchant Acquirer to facilitate credit and debit card processing on behalf of the Authority within the following environments: -

- Internet
- Cardholder present
- Cardholder not present

The service to be provided will include as a minimum:

- Transaction processing – online, manual and telephone
- Integrated system links

- Provision of rented processing terminals with Chip and Pin functionality
- Online payment and settlement service accessed via the internet.

II.1.6) Information about lots

This contract is divided into lots: No

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £69,170,000

II.2) Description

II.2.3) Place of performance

NUTS codes

- UK - United Kingdom

II.2.4) Description of the procurement

The Agreement will be for the services of a Merchant Acquirer to facilitate credit and debit card processing on behalf of the Authority within the following environments: -

- Internet
- Cardholder present
- Cardholder not present

The service to be provided will include as a minimum:

- Transaction processing – online, manual and telephone
- Integrated system links
- Provision of rented processing terminals with Chip and Pin functionality
- Online payment and settlement service accessed via the internet.

II.2.5) Award criteria

Quality criterion - Name: Cost / Weighting: 70%

Quality criterion - Name: Quality / Weighting: 30%

Cost criterion - Name: Cost / Weighting: 70%

Cost criterion - Name: Quality / Weighting: 30%

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: No

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2021/S 000-007863](#)

Section V. Award of contract

Contract No

PS/20/47

Title

Provision of Merchant Acquirer Services

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

31 May 2022

V.2.2) Information about tenders

Number of tenders received: 6

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Driver and Vehicle Licensing Agency

Swansea

Country

United Kingdom

NUTS code

- UK - United Kingdom

The contractor is an SME

No

V.2.4) Information on value of contract/lot (excluding VAT)

Initial estimated total value of the contract/lot: £69,170,000

Total value of the contract/lot: £69,170,000

Section VI. Complementary information

VI.4) Procedures for review

VI.4.1) Review body

Driver and Vehicle Licensing Agency

Swansea

Country

United Kingdom