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Tender

Cheshire East All Age Carers Hub

Cheshire East Borough Council

F02: Contract notice

Notice identifier: 2022/S 000-017455

Procurement identifier (OCID): ocids-h6vhtk-034ad5

Published 27 June 2022, 10:48am

Section I: Contracting authority

I.1) Name and addresses

Cheshire East Borough Council

Westfields, Middlewich Road

Sandbach

CW11 1HZ

Contact

Ms Tracy Roberts

Email

tracy.roberts@cheshireeast.gov.uk

Telephone

+44 1270686973

Country

United Kingdom

NUTS code

UKD62 - Cheshire East

Internet address(es)

Main address

<http://www.cheshireeast.gov.uk/>

Buyer's address

<http://www.cheshireeast.gov.uk/>

I.2) Information about joint procurement

The contract is awarded by a central purchasing body

I.3) Communication

The procurement documents are available for unrestricted and full direct access, free of charge, at

<https://www.the-chest.org.uk/>

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted electronically via

<https://www.the-chest.org.uk/>

I.4) Type of the contracting authority

Regional or local authority

I.5) Main activity

General public services

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Cheshire East All Age Carers Hub

Reference number

DN588187

II.1.2) Main CPV code

- 85300000 - Social work and related services

II.1.3) Type of contract

Services

II.1.4) Short description

The Commissioners require a Provider for the management, co-ordination and provision of an Integrated Carers Service for Adult Carers and Young Carers and their families.

It is anticipated that the service will be managed by one single Provider, partnership or consortia who will deliver the service through a series of sub-contracts or partnership arrangements. The Provider[s] will engage, collaborate, and work with other organisations to deliver a broad range of interventions and support options that meet the needs of carers and their families.

The service will support the legal obligations, under the Care Act, this will include the undertaking of Carers Assessments, Care and Support planning in line with statutory guidance.

The Commissioners are flexible in their approach to service delivery, always seeking solutions that will offer quality services and support and value for money

II.1.5) Estimated total value

Value excluding VAT: £3,755,000

II.1.6) Information about lots

This contract is divided into lots: No

II.2) Description

II.2.3) Place of performance

NUTS codes

- UKD62 - Cheshire East

II.2.4) Description of the procurement

Cheshire East Council's and NHS Cheshire Clinical Commissioning Group are committed to supporting the most vulnerable residents of Cheshire East, whilst enabling others to support themselves. A core ambition is to continue to empower individuals and communities to thrive independently in a supportive environment, working together with partners, with the voluntary sector, with businesses, and most importantly, with residents themselves. This specification focuses on early intervention and prevention, supporting the development of innovative solutions to best meet the needs of Carers living in Cheshire East, aiming to improve the health and wellbeing of Carers and their families.

The Commissioners require a Provider for the management, co-ordination and provision of an Integrated Carers Service for Adult Carers and Young Carers and their families.

It is anticipated that the service will be managed by one single Provider, partnership or consortia who will deliver the service through a series of sub-contracts or partnership arrangements. The Provider[s] will engage, collaborate, and work with other organisations to deliver a broad range of interventions and support options that meet the needs of carers and their families.

The service will support the legal obligations, under the Care Act, this will include the undertaking of Carers Assessments, Care and Support planning in line with statutory guidance.

The Commissioners are flexible in their approach to service delivery, always seeking solutions that will offer quality services and support and value for money

The service aligns with the vision, aims and priorities set out in the soon to be published Cheshire East All Age Carers Strategy 2021 – 2025

The overarching aims of the Integrated Carers Service are to:

- Increase the identification of Carers (Adults and Young Carers).
- Improve carers' quality of life and opportunities.
- Improve carers' physical and emotional wellbeing.

- Increase carers' choice, control and independence.
- Build on carers' assets at an individual and community level.
- Improve carers' ability to manage their caring role.
- Prevent and delay carers from needing health and social care intervention.
- Provide personalised, integrated and holistic support.
- Build safer, stronger, more resilient carer friendly communities.
- Provide support for working carers, or those who want to return to work.
- Provide support and guidance to carers in the event of crisis.
- Increase the economic prosperity of Cheshire East.

The Provider[s] will implement and operate the Service, which will be a single, point of contact for carers, unlocking the access to information, advice and support. The Provider[s] will be responsible for managing and co-ordinating the service, ensuring through telephone, email, website, social media or face to face, Carers can gain access to information, intervention and support quickly and easily.

II.2.5) Award criteria

Price is not the only award criterion and all criteria are stated only in the procurement documents

II.2.7) Duration of the contract, framework agreement or dynamic purchasing system

Duration in months

60

This contract is subject to renewal

No

II.2.10) Information about variants

Variants will be accepted: No

II.2.11) Information about options

Options: Yes

Description of options

This is a contract with an initial term of 3 years from 01/01/23 – 31/12/25

with 2 x 12 months optional extensions

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

IV.2) Administrative information

IV.2.2) Time limit for receipt of tenders or requests to participate

Date

28 July 2022

Local time

2:00pm

IV.2.4) Languages in which tenders or requests to participate may be submitted

English

IV.2.7) Conditions for opening of tenders

Date

28 July 2022

Local time

2:00pm

Information about authorised persons and opening procedure

The seal will be broken by a senior member of the Council's Legal Team on or as soon as possible after the date and time stated.

Section VI. Complementary information

VI.1) Information about recurrence

This is a recurrent procurement: No

VI.4) Procedures for review

VI.4.1) Review body

ROYAL COURTS OF JUSTICE

THE STRAND

LONDON

WC2A 2LL

Country

United Kingdom

VI.4.3) Review procedure

Precise information on deadline(s) for review procedures

The Council will incorporate a standstill period at the point information on the award of the contract is communicated to tenderers. That notification will provide full information on the award decision. The standstill period, which will be for a minimum of 10 calendar days, provides time for unsuccessful tenderers to scrutinise the award decision before the contract is entered into. The Public Contracts Regulations 2015 (SI No 102) provides for aggrieved parties who have been harmed or are at risk of harm by a breach of the rules to take action in the High Court (England, Wales and Northern Ireland).

VI.4.4) Service from which information about the review procedure may be obtained

Cheshire East council

Westfields, Middlewich Road

Sandbach

CW11 1HZ

Email

procurement@cheshireeast.gov.uk

Country

United Kingdom