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Tender

# **ICT Enterprise Systems Services**

Police and Crime Commissioner for North Wales Police & North Wales Police

F02: Contract notice

Notice identifier: 2021/S 000-017451

Procurement identifier (OCID): ocds-h6vhtk-02cb99

Published 23 July 2021, 10:38am

## **Section I: Contracting authority**

### I.1) Name and addresses

Police and Crime Commissioner for North Wales Police & North Wales Police

Force Headquarters, Glan-y -don, Abergele Road,

Colwyn Bay, North Wales

**LL29 8AW** 

#### Contact

Patricia Strong

#### **Email**

patricia.strong@nthwales.pnn.police.uk

#### **Telephone**

+44 1492804247

#### Country

**United Kingdom** 

**NUTS** code

**UKL** - Wales

**National registration number** 

n/a

Internet address(es)

Main address

http://www.north-wales.police.uk

Buyer's address

https://uk.eu-supply.com/ctm/Company/CompanyInformation/Index/33183

## I.3) Communication

The procurement documents are available for unrestricted and full direct access, free of charge, at

https://uk.eu-supply.com/app/rfg/rwlentrance s.asp?PID=38932&B=BLUELIGHT

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted electronically via

https://uk.eu-supply.com/app/rfq/rwlentrance\_s.asp?PID=38932&B=BLUELIGHT

Tenders or requests to participate must be submitted to the above-mentioned address

## I.4) Type of the contracting authority

Body governed by public law

## I.5) Main activity

Public order and safety

# **Section II: Object**

## II.1) Scope of the procurement

#### II.1.1) Title

ICT Enterprise Systems Services

Reference number

NWP45462

#### II.1.2) Main CPV code

• 72000000 - IT services: consulting, software development, Internet and support

#### II.1.3) Type of contract

Services

#### II.1.4) Short description

Managed Workplace Services includes Service Desk, End User Computing and Service Integration. The successful bidder will assume the Lead Service Integrator role based on ITIL principles and will facilitate the day-day running of the vendor ecosystem and oversight in collaboration with NWP's retained team.

#### II.1.5) Estimated total value

Value excluding VAT: £12,100,000

#### II.1.6) Information about lots

This contract is divided into lots: No

## II.2) Description

#### II.2.2) Additional CPV code(s)

- 72100000 Hardware consultancy services
- 72200000 Software programming and consultancy services
- 72220000 Systems and technical consultancy services
- 72250000 System and support services

#### II.2.3) Place of performance

**NUTS** codes

• UKL - Wales

Main site or place of performance

**LL29 8AW** 

#### II.2.4) Description of the procurement

Enterprise Systems Services are the services and activities required to provide and support NWP's on premise data centre environment and its components such as compute, storage, databases, middleware and backup environments as applicable for NWP hybrid cloud environment (on-premises, public cloud and managed/virtual managed cloud environment). The successful bidder may deploy additional systems to support the computing environment and to provide NWP infrastructure technical support.

#### II.2.5) Award criteria

Price is not the only award criterion and all criteria are stated only in the procurement documents

#### II.2.6) Estimated value

Value excluding VAT: £12,100,000

#### II.2.7) Duration of the contract, framework agreement or dynamic purchasing system

**Duration in months** 

36

This contract is subject to renewal

Yes

Description of renewals

Possibility of being extended for an additional 4 years

#### II.2.9) Information about the limits on the number of candidates to be invited

Envisaged minimum number: 3

Maximum number: 6

Objective criteria for choosing the limited number of candidates:

We are looking to short list no more than 6 Supplier, we would expect supplier to score 80 or more to be shortlisted however we may select al lower score supplier if we have insufficient supplier reach the 80% point.

#### II.2.10) Information about variants

Variants will be accepted: No

#### II.2.11) Information about options

Options: No

#### II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

# Section III. Legal, economic, financial and technical information

## III.1) Conditions for participation

# III.1.1) Suitability to pursue the professional activity, including requirements relating to enrolment on professional or trade registers

List and brief description of conditions

Will be detailed in tender documents

#### III.1.2) Economic and financial standing

Selection criteria as stated in the procurement documents

#### III.1.3) Technical and professional ability

Selection criteria as stated in the procurement documents

## Section IV. Procedure

#### **IV.1) Description**

#### IV.1.1) Type of procedure

Restricted procedure

#### IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

## IV.2) Administrative information

#### IV.2.2) Time limit for receipt of tenders or requests to participate

Date

23 August 2021

Local time

12:00pm

# IV.2.3) Estimated date of dispatch of invitations to tender or to participate to selected candidates

1 November 2021

#### IV.2.4) Languages in which tenders or requests to participate may be submitted

English

#### IV.2.6) Minimum time frame during which the tenderer must maintain the tender

Tender must be valid until: 31 May 2022

# **Section VI. Complementary information**

# VI.1) Information about recurrence

This is a recurrent procurement: No

## VI.2) Information about electronic workflows

Electronic ordering will be used

Electronic invoicing will be accepted

Electronic payment will be used

## VI.4) Procedures for review

VI.4.1) Review body

Legal Servcies

FHQ

colwyn BAy

LL298AW

Country

**United Kingdom**