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Contract

Provision of Payment Gateway Services

Driver and Vehicle Licensing Agency

F03: Contract award notice

Notice identifier: 2022/S 000-017438

Procurement identifier (OCID): ocds-h6vhtk-029d3d

Published 27 June 2022, 9:46am

Section I: Contracting authority

I.1) Name and addresses

Driver and Vehicle Licensing Agency

Swansea

SA6 7JL

Email

patience.arinaitwe@dvla.gov.uk

Country

United Kingdom

NUTS code

UK - United Kingdom

Internet address(es)

Main address

www.dvla.gov.uk

I.4) Type of the contracting authority

National or federal Agency/Office

I.5) Main activity

General public services

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Provision of Payment Gateway Services

Reference number

PS/20/48

II.1.2) Main CPV code

- 66000000 - Financial and insurance services

II.1.3) Type of contract

Services

II.1.4) Short description

Awarded Contract: Provision of Payment Gateway Services PS/20/48.

This service will be used for DVLA's online and telephony channels for services including, but not

limited to, Electronic Vehicle Licensing, Personalised Registrations, Driving Licence applications and

Penalty Payments.

DVLA services total circa 28 million payment transactions per year currently. This is expected to

increase in the future as new digital services are introduced and digital uptake increases.

DVLA are keen to ensure that new payment methods and technologies are explored and used where

these are of benefit to customers throughout the life of the contract, including but not limited to

support for digital wallet transactions including mobile transactions (e.g. Apple Pay, Android Pay and

open banking transactions).

II.1.6) Information about lots

This contract is divided into lots: No

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £3,100,000

II.2) Description

II.2.3) Place of performance

NUTS codes

- UK - United Kingdom

II.2.4) Description of the procurement

Awarded Contract: Provision of Payment Gateway Services PS/20/48.

This service will be used for DVLA's online and telephony channels for services including, but not

limited to, Electronic Vehicle Licensing, Personalised Registrations, Driving Licence applications and

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these are of benefit to customers throughout the life of the contract, including but not limited to

support for digital wallet transactions including mobile transactions (e.g. Apple Pay, Android Pay and open banking transactions).

II.2.5) Award criteria

Cost criterion - Name: Quality / Weighting: 70%

Cost criterion - Name: Cost / Weighting: 30%

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: No

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2021/S 000-005580](#)

Section V. Award of contract

Contract No

PS/20/48

Title

Provision of Payment Gateway Services

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

31 May 2022

V.2.2) Information about tenders

Number of tenders received: 6

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Driver and Vehicle Licensing Agency

Swansea

Email

patience.arinaitwe@dvla.gov.uk

Country

United Kingdom

NUTS code

- UK - United Kingdom

The contractor is an SME

No

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £3,100,000

Section VI. Complementary information

VI.4) Procedures for review

VI.4.1) Review body

Driver and Vehicle Licensing Agency

Swansea

Country

United Kingdom