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Tender

SMART Academy Trust: Integrated Communications and Managed Service Partner

SMART Multi-Academy Trust

F02: Contract notice

Notice identifier: 2021/S 000-017435

Procurement identifier (OCID): ocids-h6vhtk-02cb89

Published 23 July 2021, 8:44am

Section I: Contracting authority

I.1) Name and addresses

SMART Multi-Academy Trust

Montagu Avenue

Newcastle upon Tyne

NE3 4SB

Contact

Geoff Chandler

Email

geoff.chandler@moxton-education.com

Telephone

+44 1400272408

Country

United Kingdom

NUTS code

UKC2 - Northumberland and Tyne and Wear

Internet address(es)

Main address

<http://www.smartacademies.net>

I.3) Communication

The procurement documents are available for unrestricted and full direct access, free of charge, at

http://www.smartacademies.net/web/it_procurement/566828

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted to the above-mentioned address

I.4) Type of the contracting authority

Body governed by public law

I.5) Main activity

Education

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

SMART Academy Trust: Integrated Communications and Managed Service Partner

II.1.2) Main CPV code

- 72000000 - IT services: consulting, software development, Internet and support

II.1.3) Type of contract

Services

II.1.4) Short description

SMART was established in 2016 from its initial inception at Wyndam Primary School. The Trust is a family of 8 inclusive and aspirational schools working together within a Multi-Academy Trust.

The ICT is currently provided by Newcastle City Council (NCC). NCC provide all the communications and online service as part of the schools WAN. NCC also provide a managed service to all the schools. The contract for Broadband ends on the 20th August 2022 The contract for all managed services ceases on the 24th August 2022.

In essence, this procurement is all about identifying a single supplier for the Trusts to contract with who will provide a package of services relating to Communications and a full managed service comprising the equipment and operational service of their full in school ICT Solution, under a single Contract and SLA. At the sole discretion of the Trust any future schools that the Trust may incorporate into the Trust will also be added to the ICT contract. Any additional schools will co-terminate to the end same end date of the initial contract.

Further details regarding timescales are noted below but in summary this is advertised as a maximum 68 month service with start and end dates as follows:

- Contract start date - 1st December 2021
- Service start date - As soon as possible after the contractual start date
- Service end date - 31st July 2027

Bidders should assume that the ITT will include, but not be limited to;

- Strategic advice and direction to the Trust regarding ICT
- A managed WAN service to connect schools anywhere in England
- A broadband service for each school based on synchronous connectivity
- A 'failover' line
- A firewalled service
- Filtering of Trust owned devices away from schools eg staff / pupil laptops
- An Education compliant internet filtering service
- Reporting of online activity service to support Safeguarding
- Inter-site connectivity facility as necessary
- A Managed VoIP telephony service for each school to an agreed number of handsets each (Optional)
- Full end to end single SLA approach
- Management of any 3rd parties required to provide the service
- Relevant monitoring, management and reporting
- Full installation and transition service
- Single service desk
- Support and maintenance service
- 42 week local staffing that bidders deem necessary to deliver the SLA
- Responsibility for design, specification, installation and management of all ICT infrastructure
- Supply of goods and services based on an agreed Best Value (BV) approach
- Management of 3rd parties

- Relevant monitoring, management, patching and reporting
- Training - technical and curriculum as necessary
- Expectation that the provider will drive innovation
- Risk registers and inventory management
- Website Hosting
- Collective partnership targets

II.1.5) Estimated total value

Value excluding VAT: £2,000,000

II.1.6) Information about lots

This contract is divided into lots: No

II.2) Description

II.2.2) Additional CPV code(s)

- 72400000 - Internet services
- 72600000 - Computer support and consultancy services
- 80100000 - Primary education services
- 80500000 - Training services

II.2.3) Place of performance

NUTS codes

- UK - United Kingdom

Main site or place of performance

Smart Multi-Academy Trust,

Montagu Avenue,

Newcastle upon Tyne,

NE3 4SB

II.2.4) Description of the procurement

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- risk registers and inventory management
- Website Hosting
- Collective partnership targets

II.2.5) Award criteria

Price is not the only award criterion and all criteria are stated only in the procurement documents

II.2.6) Estimated value

Value excluding VAT: £2,000,000

II.2.7) Duration of the contract, framework agreement or dynamic purchasing system

Duration in months

68

This contract is subject to renewal

No

II.2.9) Information about the limits on the number of candidates to be invited

Envisaged minimum number: 5

Maximum number: 10

II.2.10) Information about variants

Variants will be accepted: No

II.2.11) Information about options

Options: No

Section III. Legal, economic, financial and technical information

III.1) Conditions for participation

III.1.2) Economic and financial standing

Selection criteria as stated in the procurement documents

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Competitive procedure with negotiation

IV.1.5) Information about negotiation

The contracting authority reserves the right to award the contract on the basis of the initial tenders without conducting negotiations

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: No

IV.2) Administrative information

IV.2.2) Time limit for receipt of tenders or requests to participate

Date

20 August 2021

Local time

12:00pm

IV.2.3) Estimated date of dispatch of invitations to tender or to participate to selected candidates

10 September 2021

IV.2.4) Languages in which tenders or requests to participate may be submitted

English

Section VI. Complementary information

VI.1) Information about recurrence

This is a recurrent procurement: No

VI.2) Information about electronic workflows

Electronic ordering will be used

Electronic invoicing will be accepted

Electronic payment will be used

VI.4) Procedures for review

VI.4.1) Review body

SMART Multi-Academy Trust

Newcastle upon Tyne

Country

United Kingdom