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Tender

## **SMART Academy Trust: Integrated Communications and Managed Service Partner**

SMART Multi-Academy Trust

F02: Contract notice

Notice identifier: 2021/S 000-017435

Procurement identifier (OCID): ocds-h6vhtk-02cb89

Published 23 July 2021, 8:44am

### **Section I: Contracting authority**

#### **I.1) Name and addresses**

SMART Multi-Academy Trust

Montagu Avenue

Newcastle upon Tyne

NE3 4SB

#### **Contact**

Geoff Chandler

#### **Email**

[geoff.chandler@moxton-education.com](mailto:geoff.chandler@moxton-education.com)

#### **Telephone**

+44 1400272408

#### **Country**

United Kingdom

**NUTS code**

UKC2 - Northumberland and Tyne and Wear

**Internet address(es)**

Main address

<http://www.smartacademies.net>

**I.3) Communication**

The procurement documents are available for unrestricted and full direct access, free of charge, at

[http://www.smartacademies.net/web/it\\_procurement/566828](http://www.smartacademies.net/web/it_procurement/566828)

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted to the above-mentioned address

**I.4) Type of the contracting authority**

Body governed by public law

**I.5) Main activity**

Education

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## **Section II: Object**

### **II.1) Scope of the procurement**

#### **II.1.1) Title**

SMART Academy Trust: Integrated Communications and Managed Service Partner

#### **II.1.2) Main CPV code**

- 72000000 - IT services: consulting, software development, Internet and support

#### **II.1.3) Type of contract**

Services

#### **II.1.4) Short description**

SMART was established in 2016 from its initial inception at Wyndam Primary School. The Trust is a family of 8 inclusive and aspirational schools working together within a Multi-Academy Trust.

The ICT is currently provided by Newcastle City Council (NCC). NCC provide all the communications and online service as part of the schools WAN. NCC also provide a managed service to all the schools. The contract for Broadband ends on the 20th August 2022 The contract for all managed services ceases on the 24th August 2022.

In essence, this procurement is all about identifying a single supplier for the Trusts to contract with who will provide a package of services relating to Communications and a full managed service comprising the equipment and operational service of their full in school ICT Solution, under a single Contract and SLA. At the sole discretion of the Trust any future schools that the Trust may incorporate into the Trust will also be added to the ICT contract. Any additional schools will co-terminate to the end same end date of the initial contract.

Further details regarding timescales are noted below but in summary this is advertised as a maximum 68 month service with start and end dates as follows:

- Contract start date - 1st December 2021
- Service start date - As soon as possible after the contractual start date
- Service end date - 31st July 2027

Bidders should assume that the ITT will include, but not be limited to;

- Strategic advice and direction to the Trust regarding ICT
- A managed WAN service to connect schools anywhere in England
- A broadband service for each school based on synchronous connectivity
- A 'failover' line
- A firewalled service
- Filtering of Trust owned devices away from schools eg staff / pupil laptops
- An Education compliant internet filtering service
- Reporting of online activity service to support Safeguarding
- Inter-site connectivity facility as necessary
- A Managed VoIP telephony service for each school to an agreed number of handsets each (Optional)
- Full end to end single SLA approach
- Management of any 3rd parties required to provide the service
- Relevant monitoring, management and reporting
- Full installation and transition service
- Single service desk
- Support and maintenance service
- 42 week local staffing that bidders deem necessary to deliver the SLA
- Responsibility for design, specification, installation and management of all ICT infrastructure
- Supply of goods and services based on an agreed Best Value (BV) approach
- Management of 3rd parties

- Relevant monitoring, management, patching and reporting
- Training - technical and curriculum as necessary
- Expectation that the provider will drive innovation
- Risk registers and inventory management
- Website Hosting
- Collective partnership targets

#### **II.1.5) Estimated total value**

Value excluding VAT: £2,000,000

#### **II.1.6) Information about lots**

This contract is divided into lots: No

### **II.2) Description**

#### **II.2.2) Additional CPV code(s)**

- 72400000 - Internet services
- 72600000 - Computer support and consultancy services
- 80100000 - Primary education services
- 80500000 - Training services

#### **II.2.3) Place of performance**

NUTS codes

- UK - United Kingdom

Main site or place of performance

Smart Multi-Academy Trust,

Montagu Avenue,

Newcastle upon Tyne,

NE3 4SB

#### **II.2.4) Description of the procurement**

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- Collective partnership targets

#### **II.2.5) Award criteria**

Price is not the only award criterion and all criteria are stated only in the procurement documents

**II.2.6) Estimated value**

Value excluding VAT: £2,000,000

**II.2.7) Duration of the contract, framework agreement or dynamic purchasing system**

Duration in months

68

This contract is subject to renewal

No

**II.2.9) Information about the limits on the number of candidates to be invited**

Envisaged minimum number: 5

Maximum number: 10

**II.2.10) Information about variants**

Variants will be accepted: No

**II.2.11) Information about options**

Options: No

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**Section III. Legal, economic, financial and technical information**

**III.1) Conditions for participation**

**III.1.2) Economic and financial standing**

Selection criteria as stated in the procurement documents

## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.1) Type of procedure**

Competitive procedure with negotiation

#### **IV.1.5) Information about negotiation**

The contracting authority reserves the right to award the contract on the basis of the initial tenders without conducting negotiations

#### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: No

### **IV.2) Administrative information**

#### **IV.2.2) Time limit for receipt of tenders or requests to participate**

Date

20 August 2021

Local time

12:00pm

#### **IV.2.3) Estimated date of dispatch of invitations to tender or to participate to selected candidates**

10 September 2021

#### **IV.2.4) Languages in which tenders or requests to participate may be submitted**

English

## **Section VI. Complementary information**

### **VI.1) Information about recurrence**

This is a recurrent procurement: No

### **VI.2) Information about electronic workflows**

Electronic ordering will be used

Electronic invoicing will be accepted

Electronic payment will be used

### **VI.4) Procedures for review**

#### **VI.4.1) Review body**

SMART Multi-Academy Trust

Newcastle upon Tyne

Country

United Kingdom