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Tender

Waste Collection, Recycling and Street Cleansing Services Contract

London Borough of Hammersmith & Fulham

F02: Contract notice

Notice identifier: 2021/S 000-017427

Procurement identifier (OCID): ocds-h6vhtk-02cb81

Published 22 July 2021, 10:45pm

Section I: Contracting authority

I.1) Name and addresses

London Borough of Hammersmith & Fulham

Hammersmith Town Hall, King Street

London

W6 9JU

Email

procurement@lbhf.gov.uk

Country

United Kingdom

NUTS code

UKI33 - Kensington & Chelsea and Hammersmith & Fulham

Internet address(es)

Main address

www.lbhf.gov.uk

I.3) Communication

The procurement documents are available for unrestricted and full direct access, free of charge, at

www.capitalEsourcing.com

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted electronically via

www.capitalEsourcing.com

Tenders or requests to participate must be submitted to the above-mentioned address

I.4) Type of the contracting authority

Regional or local authority

I.5) Main activity

General public services

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Waste Collection, Recycling and Street Cleansing Services Contract

II.1.2) Main CPV code

- 90000000 - Sewage, refuse, cleaning and environmental services

II.1.3) Type of contract

Services

II.1.4) Short description

London Borough of Hammersmith & Fulham (the “Authority”) invites expressions of interest from suitability qualified and experienced organisations for the provision of its Waste Collection, Recycling and Street Cleansing Services Contract (the “Contract”).

The services under the Contract will include waste collection and recycling services, cleansing services, and other supporting services (including container management, customer care and satisfaction, service requests and complaints management, and communications).

In addition to the core elements of the services, there are a number of services which are included in the procurement and in the potential scope of the Contract, which are more fully set out in the procurement documents, and referred to as ‘Provisional Services’ and ‘Anticipated Changes’.

The Authority intends to make site(s) available for the provision of the services. In relation to the provision of vehicles and any provision of finance for vehicles, interested applicants are referred to the procurement documentation for information.

Interested applicants are further directed to Section VI.3 below for further details in relation to the Contract, including information about the scope of services, length of contract and estimated value.

II.1.5) Estimated total value

Value excluding VAT: £200,000,000

II.1.6) Information about lots

This contract is divided into lots: No

II.2) Description

II.2.2) Additional CPV code(s)

- 44613700 - Refuse skips
- 50100000 - Repair, maintenance and associated services of vehicles and related equipment
- 63712500 - Weighbridge services
- 63712600 - Vehicle refuelling services
- 79342200 - Promotional services
- 79342300 - Customer services
- 79342320 - Customer-care services
- 90500000 - Refuse and waste related services
- 90510000 - Refuse disposal and treatment
- 90511000 - Refuse collection services
- 90511200 - Household-refuse collection services
- 90511300 - Litter collection services
- 90511400 - Paper collecting services
- 90512000 - Refuse transport services
- 90513100 - Household-refuse disposal services
- 90514000 - Refuse recycling services
- 90520000 - Radioactive-, toxic-, medical- and hazardous waste services
- 90524100 - Clinical-waste collection services
- 90600000 - Cleaning and sanitation services in urban or rural areas, and related services
- 90610000 - Street-cleaning and sweeping services
- 90611000 - Street-cleaning services
- 90612000 - Street-sweeping services

- 90620000 - Snow-clearing services
- 90630000 - Ice-clearing services
- 90690000 - Graffiti removal services
- 90700000 - Environmental services
- 90900000 - Cleaning and sanitation services
- 90910000 - Cleaning services
- 90914000 - Car park cleaning services
- 90918000 - Bin-cleaning services
- 90920000 - Facility related sanitation services

II.2.3) Place of performance

NUTS codes

- UKI33 - Kensington & Chelsea and Hammersmith & Fulham

Main site or place of performance

London Borough of Hammersmith and Fulham

II.2.4) Description of the procurement

The successful bidder (the “Contractor”) will provide the following services in the delivery of the Contract:

a) Waste Collection and Recycling Services:

a. Household Residual Waste collection;

b. Household Dry Recycling collection;

c. Household Food Waste collection (initially in the prototype scheme area of around 6000 homes with progressive expansion of the scheme during the initial stages of the contract as well as introduction in other relevant housing types);

d. Christmas Tree Recycling collection;

e. Household Bulky Waste collection;

- f. Household WEEE collection;
 - g. Other non-domestic Waste and Recycling collection;
 - h. Commercial Waste and Dry Recycling collection;
 - i. Skips;
 - i.j. Clinical Waste; and
 - j.k. Garchey
- b) Cleansing Services:
- a. Mechanical and manual cleansing;
 - b. Public car parks cleansing;
 - c. Non-enclosed recreational parks and green open spaces;
 - d. Litter bin and specialised bins;
 - e. Clear All on designated roads;
 - f. Street washing;
 - g. Subways, bridges and footbridges;
 - h. Street markets cleansing;
 - i. Removal of fly-tipped materials and abandoned waste;
 - j. Fly posting removal;
 - k. Dead animals clearance;
 - l. Special events cleansing;
 - m. Public Drawdocks cleansing;
 - n. Seasonal leaf fall collection;
 - o. Weed control service on hardstanding areas; and

- p. Winter maintenance
- c) Other Services:
 - a. Container Management;
 - b. Customer Care and Satisfaction;
 - c. Service Requests and Complaints Management; and
 - d. Communications.

Furthermore, the Contractor may be required to provide the following Provisional Services:

- a. Further roll out of the wheeled bin scheme beyond the prototype scheme area, for the collection of residual waste and dry recycling in street level and basement properties; and
- b. Household Garden Waste collection;

The Contractor may also be required to make the following Anticipated Changes to the services:

- a. Commercial Waste services (sales and marketing);
- b. Commercial Food Waste collection;
- c. Graffiti and pasted fly posting removal;
- d. Clinical Waste;
- e.d. Materials management services; and
- f.e. Fuel provision.

The Authority may require the Contractor to provide the Provisional Services and Anticipated Changes under the Contract, but does not commit to doing so. The procurement documents provide further information about these elements of the services.

II.2.5) Award criteria

Price is not the only award criterion and all criteria are stated only in the procurement documents

II.2.6) Estimated value

Value excluding VAT: £200,000,000

II.2.7) Duration of the contract, framework agreement or dynamic purchasing system

Duration in months

213

This contract is subject to renewal

No

II.2.9) Information about the limits on the number of candidates to be invited

Envisaged number of candidates: 3

II.2.10) Information about variants

Variants will be accepted: No

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section III. Legal, economic, financial and technical information

III.1) Conditions for participation

III.1.2) Economic and financial standing

List and brief description of selection criteria

Selection criteria as stated in the procurement documents

III.1.3) Technical and professional ability

List and brief description of selection criteria

Selection criteria as stated in the procurement documents

III.2) Conditions related to the contract

III.2.2) Contract performance conditions

The particular conditions set out in the contract documents which shall be included in the invitation to participate in dialogue (included in draft with the procurement documentation made available with this contract notice).

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Competitive dialogue

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

IV.2) Administrative information

IV.2.2) Time limit for receipt of tenders or requests to participate

Date

23 August 2021

Local time

12:00pm

IV.2.3) Estimated date of dispatch of invitations to tender or to participate to selected candidates

13 September 2021

IV.2.4) Languages in which tenders or requests to participate may be submitted

English

IV.2.6) Minimum time frame during which the tenderer must maintain the tender

Duration in months: 12 (from the date stated for receipt of tender)

Section VI. Complementary information

VI.1) Information about recurrence

This is a recurrent procurement: No

VI.3) Additional information

In the delivery of the Contract, the Authority requires the achievement of the following key strategic outcomes:

Strategic Outcome 1: Residents and customers are at the centre of service delivery. The Authority and the Contractor involve residents and customers in the co-production of Services, doing things with them and not to them. The needs of residents and customer are addressed in a compassionate, friendly and efficient way.

Strategic Outcome 2: The Contractor delivers maximum value for money for the cost of the Services so that the Authority is a ruthlessly financially efficient organisation and builds shared prosperity in the Authority Area.

Strategic Outcome 3: Technological change is embraced throughout the Contract Period and opportunities offered by rapid technological advancements are harnessed.

Strategic Outcome 4: The Contractor delivers solutions to support the Authority continuously reduce Waste and increase the Recycling and Composting performance so that the recycling and composting standards achieved in the Authority contribute to the Mayor of London's recycling and composting targets in the London Environment Strategy for local authorities to collectively recycle 50% of Local Authority Collected Waste by 2025.

Strategic Outcome 5: The parties rise together to the challenge of the climate and ecological emergency. The Contractor reduces the greenhouse gas (GHG) emissions from the operations of the Services to work towards the achievement of the Authority's goal to become carbon neutral by 2030 and contribute to the Mayor of London's Emissions Performance Standard (EPS).

Strategic Outcome 6: The parties work together to ensure residents and customers take pride in their local area. The Contractor keeps the Authority Area clean, welcoming and well maintained.

The procurement is undertaken pursuant to the competitive dialogue procedure. Economic operators will need to register on the portal in order to participate and the registration is free. All procurement documentation is available from and all communication is to be conducted via the portal at www.capitalesourcing.com .

Broadly, to express interest economic operators must complete and return responses to the selection questionnaire (SQ) in accordance with the instructions set out in the procurement documentation. The Authority's needs and requirements for the Contract are included in the procurement documentation.

Following submissions of the completed SQs, the Authority will apply the selection stage

criteria, as set out in the procurement documentation. The Authority intends to select up to five (5) economic operators to progress from the SQ stage to the invitation to participate in dialogue and invitation to submit detailed solutions stage. The Authority will then commence dialogue with the bidders who have passed the SQ Stage and at the conclusion of these dialogue meetings, bidders will be required to submit their detailed solutions.

Following evaluation of detailed solutions the Authority will invite all the bidders to detailed dialogue sessions. Once the Authority identifies the solution/solutions capable of meeting its needs, dialogue will be concluded and bidders invited to submit a final tender before a preferred bidder is selected that represents the Most Economically Advantageous Tender.

TUPE is likely to apply to this procurement.

Full details of the scope and requirements for the opportunity will be set out in the tender documentation to be issued by the Authority.

The procurement is being managed through the Authority's procurement portal CapitalESourcing: <https://www.capitalesourcing.com>.

To be able to access the Selection Questionnaire, Selection Questionnaire Guidance and the draft procurement documents, economic operators will need to register their company details on the portal.

VI.4) Procedures for review

VI.4.1) Review body

The High Court

London

WC2A 2LL

Country

United Kingdom