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Award

SystemOne Community Electronic Patient Record

East London NHS Foundation Trust

F15: Voluntary ex ante transparency notice

Notice identifier: 2025/S 000-017421

Procurement identifier (OCID): ocids-h6vhtk-0508ab

Published 28 April 2025, 4:44pm

Section I: Contracting authority/entity

I.1) Name and addresses

East London NHS Foundation Trust

9 Alie Street

London

E1 8DE

Contact

harpreet bhachu

Email

harpreet.bhachu2@nhs.net

Country

United Kingdom

Region code

UKI42 - Tower Hamlets

Internet address(es)

Main address

<https://www.elft.nhs.uk/>

Buyer's address

<https://www.elft.nhs.uk/>

I.4) Type of the contracting authority

Body governed by public law

I.5) Main activity

Other activity

Integrated Care System Strategy

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

SystemOne Community Electronic Patient Record

II.1.2) Main CPV code

- 85100000 - Health services

II.1.3) Type of contract

Services

II.1.4) Short description

Our community services are aligned to the local GP clinical systems (EMIS in NEL, S1 in BLMK). Our mental health services use RiO which is aligned with NELFT in NEL ICS and several other MH Trusts across London. This is in alignment with our Trust digital strategy as well as the wider ICS Digital strategy. We are already working with our neighbouring trusts on setting requirements for a joint procurement in 2025/26 to deliver on the ICS systems convergence strategy

Building on the Trust's approved Digital Strategy, which is aligned to the organisation's strategic objectives, there is a programme underway to develop Technology Strategies. These follow on from the Trust's development of an overall Digital Strategy which set out the role of digital in supporting the Trust's clinical services and the broad direction of travel for building the infrastructure, systems, and services needed in the future. We will be focussing our efforts on optimising our existing EPR systems. This programme will be in collaboration with our neighbouring trusts to ensure we are building on collective learning, so we all move towards a best of breed end state.

II.1.6) Information about lots

This contract is divided into lots: No

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £246,759

II.2) Description

II.2.2) Additional CPV code(s)

- 85100000 - Health services

II.2.3) Place of performance

NUTS codes

- UKI42 - Tower Hamlets

II.2.4) Description of the procurement

Integrated Care System Strategy

Our community services are aligned to the local GP clinical systems (EMIS in NEL, S1 in BLMK). Our mental health services use RiO which is aligned with NELFT in NEL ICS and several other MH Trusts across London. This is in alignment with our Trust digital strategy as well as the wider ICS Digital strategy. We are already working with our neighbouring trusts on setting requirements for a joint procurement in 2025/26 to deliver on the ICS systems convergence strategy.

Aims and Objectives

Building on the Trust's approved Digital Strategy, which is aligned to the organisation's strategic objectives, there is a programme underway to develop Technology Strategies. These follow on from the Trust's development of an overall Digital Strategy which set out the role of digital in supporting the Trust's clinical services and the broad direction of travel for building the infrastructure, systems, and services needed in the future. We will be focussing our efforts on optimising our existing EPR systems. This programme will be in collaboration with our neighbouring trusts to ensure we are building on collective learning, so we all move towards a best of breed end state.

Current service provider

The Trust intends to issue a VEAT Notice to inform potential suppliers of our decision to extend the contract with the Access Group. Extending the contract represents a financially prudent decision for the Trust, as it allows the Trust to continue benefiting from a system that is integral to the clinical operations while preparing for a transition in 2025/6.

Reason for Voluntary ex ante transparency notice

The publication of the VEAT notice allows a 10-day opportunity for the offer made by ACCESS GROUP in the provision of RIO software/system for the 30 months extension are 1. Providers to challenged and 2. ELFT to follow a two-year engagement with neighbouring trusts on setting requirements for a joint procurement in 2026/26 to deliver on the ICS systems convergence strategy.

II.2.5) Award criteria

Price

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2.14) Additional information

A further extension Period of 24 months will be applied to the Contract dated 01/04/2018. This is in addition to the existing 24-month extension period.

Clause 1.2 of the Order form, reference SBS/15/CR/WAS/8387/27 and dated 01 April 2018, will be changed to include an additional 24-month Extension Period. Therefore, rather than a 24 months extension period, a 48-month extension applies, extending the contract to 31 March 2027.

No change to pricing but for the avoidance of doubt indexation will apply from 1 April 2023, in accordance with the contract and financial model – B17.

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Award of a contract without prior publication of a call for competition in the cases listed below

- The procurement falls outside the scope of application of the regulations

Explanation:

Risk and Mitigation

1. Who uses this service? - Electronic Patient Record (EPR) system is used throughout secondary health care services, operating within mental health, child health and community care settings, to manage administrative and clinical processes
2. What is the risk of losing this service through ineffective procurement process? – High (Red)
3. If we lost the service what would the impact be? – High (Red).
4. Do we have an alternative provider we could use? – Assurance provided by Access group that they can continue to provide this service through Direct award. Using NHS SBS ref: SBS / 19 / AB / WAB / 9411 Digital Workplace Solutions Framework. Trust can call off for up to 7 years under this framework agreement and can either Direct award or run a further mini competition.

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

Section V. Award of contract/concession

A contract/lot is awarded: Yes

V.2) Award of contract/concession

V.2.1) Date of conclusion of the contract

28 April 2025

V.2.2) Information about tenders

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor/concessionaire

THE PHOENIX PARTNERSHIP (LEEDS) LTD

129 Low lane

Leeds

LS18 5PX

Country

United Kingdom

NUTS code

- UK - United Kingdom

National registration number

04077829

Internet address

<http://www.tpp-uk.com>

The contractor/concessionaire is an SME

No

V.2.4) Information on value of contract/lot/concession (excluding VAT)

Total value of the contract/lot/concession: £246,759

Section VI. Complementary information

VI.4) Procedures for review

VI.4.1) Review body

NHS England

7&8 Wellington Place

Leeds

LS1 4AP

Country

United Kingdom

Internet address

<https://www.england.nhs.uk/>