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Tender

## **Video Capability Services**

CADENT GAS LIMITED

F05: Contract notice – utilities

Notice identifier: 2024/S 000-017421

Procurement identifier (OCID): ocds-h6vhtk-046d96

Published 5 June 2024, 1:32pm

### **Section I: Contracting entity**

#### **I.1) Name and addresses**

CADENT GAS LIMITED

Cadent, Pilot Way, Ansty, Coventry, England

COVENTRY

CV7 9JU

#### **Contact**

Olwyn Munjeri

#### **Email**

[olwyn.munjeri@cadentgas.com](mailto:olwyn.munjeri@cadentgas.com)

#### **Telephone**

+44 7866998015

#### **Country**

United Kingdom

**Region code**

UKG13 - Warwickshire

**Companies House**

10080864

**Internet address(es)**

Main address

<https://cadentgas.com/>

**I.3) Communication**

Access to the procurement documents is restricted. Further information can be obtained at

<https://cadentgas.com/>

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted electronically via

<https://cadentgas.com/>

**I.6) Main activity**

Production, transport and distribution of gas and heat

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**Section II: Object**

**II.1) Scope of the procurement**

**II.1.1) Title**

Video Capability Services

Reference number

WS1547550826

### **II.1.2) Main CPV code**

- 48500000 - Communication and multimedia software package

### **II.1.3) Type of contract**

Supplies

### **II.1.4) Short description**

Requests to participate:

Please send requests to participate in the PQQ for this tender to

[olwyn.munjeri@cadentgas.com](mailto:olwyn.munjeri@cadentgas.com) and [harprit.kaurjohal@cadentgas.com](mailto:harprit.kaurjohal@cadentgas.com).

You will then be asked for some details in order to be added to the PQQ event on our Ariba system to access the documents.

The PQQ will go live week commencing 17th June 2024 and will close on the same date as this notice. Requests to participate can be received up until the closing date of this notice.

Scope:

Cadent is now looking to deploy video capability tool across the entire business to drive innovation, minimize manual intervention where possible, enhance the customer experience and bring us closer to our customers.

The in-scope criteria for this requirement are:

- AI Capability.
- API-based integration
- Device agnostic ( e.g. Android/iOS)
- Allow end user to upload video for viewing at a later time
- Geolocation capability
- Searchable file library
- Work order ID tagging to the captured video

- AI photo recognition

The desired benefits derived from this tool should be:

- Real-time communications
- Remote support
- Site assurance
- Knowledge capture
- Customer self-service
- Asynchronous video

#### **II.1.6) Information about lots**

This contract is divided into lots: No

## **II.2) Description**

### **II.2.3) Place of performance**

NUTS codes

- UKD - North West (England)
- UKF - East Midlands (England)
- UKG - West Midlands (England)
- UKH - East of England
- UKI - London

Main site or place of performance

Deployment will be across all 5 Networks (Northwest, East of England, West Midlands, East Midlands, and London) and the Central Customer Connections

### **II.2.4) Description of the procurement**

This procurement for the provision of a Video Capability Solution is being conducted in accordance with the Negotiated Procedure. This will follow the specifications in the Utilities Contracts Regulations 2016.

The award of the Contract will be on the basis of the Most Economically Advantageous Tender (MEAT) taking into consideration the whole commitment Cadent Gas Limited (Cadent) will expend in completing a project, its delivery and subsequent operation.

#### **II.2.5) Award criteria**

Price is not the only award criterion and all criteria are stated only in the procurement documents

#### **II.2.7) Duration of the contract, framework agreement or dynamic purchasing system**

Duration in months

36

This contract is subject to renewal

Yes

Description of renewals

Option to renew in 12 month increments

#### **II.2.10) Information about variants**

Variants will be accepted: No

#### **II.2.11) Information about options**

Options: Yes

Description of options

1+1 year extension options

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## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.1) Type of procedure**

Negotiated procedure with prior call for competition

#### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: No

### **IV.2) Administrative information**

#### **IV.2.2) Time limit for receipt of tenders or requests to participate**

Date

4 July 2024

Local time

10:00am

#### **IV.2.4) Languages in which tenders or requests to participate may be submitted**

English

#### **IV.2.6) Minimum time frame during which the tenderer must maintain the tender**

Duration in months: 3 (from the date stated for receipt of tender)

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## **Section VI. Complementary information**

### **VI.1) Information about recurrence**

This is a recurrent procurement: No

### **VI.4) Procedures for review**

#### **VI.4.1) Review body**

Cadent Gas

Coventry

Country

United Kingdom