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Tender

Video Capability Services

CADENT GAS LIMITED

F05: Contract notice – utilities

Notice identifier: 2024/S 000-017421

Procurement identifier (OCID): ocds-h6vhtk-046d96

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Section I: Contracting entity

I.1) Name and addresses

CADENT GAS LIMITED

Cadent, Pilot Way, Ansty, Coventry, England

COVENTRY

CV7 9JU

Contact

Olwyn Munjeri

Email

olwyn.munjeri@cadentgas.com

Telephone

+44 7866998015

Country

United Kingdom

Region code

UKG13 - Warwickshire

Companies House

10080864

Internet address(es)

Main address

<https://cadentgas.com/>

I.3) Communication

Access to the procurement documents is restricted. Further information can be obtained at

<https://cadentgas.com/>

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted electronically via

<https://cadentgas.com/>

I.6) Main activity

Production, transport and distribution of gas and heat

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Video Capability Services

Reference number

WS1547550826

II.1.2) Main CPV code

- 48500000 - Communication and multimedia software package

II.1.3) Type of contract

Supplies

II.1.4) Short description

Requests to participate:

Please send requests to participate in the PQQ for this tender to

olwyn.munjeri@cadentgas.com and harprit.kaurjohal@cadentgas.com.

You will then be asked for some details in order to be added to the PQQ event on our Ariba system to access the documents.

The PQQ will go live week commencing 17th June 2024 and will close on the same date as this notice. Requests to participate can be received up until the closing date of this notice.

Scope:

Cadent is now looking to deploy video capability tool across the entire business to drive innovation, minimize manual intervention where possible, enhance the customer experience and bring us closer to our customers.

The in-scope criteria for this requirement are:

- AI Capability.
- API-based integration
- Device agnostic (e.g. Android/iOS)
- Allow end user to upload video for viewing at a later time
- Geolocation capability
- Searchable file library
- Work order ID tagging to the captured video

- AI photo recognition

The desired benefits derived from this tool should be:

- Real-time communications
- Remote support
- Site assurance
- Knowledge capture
- Customer self-service
- Asynchronous video

II.1.6) Information about lots

This contract is divided into lots: No

II.2) Description

II.2.3) Place of performance

NUTS codes

- UKD - North West (England)
- UKF - East Midlands (England)
- UKG - West Midlands (England)
- UKH - East of England
- UKI - London

Main site or place of performance

Deployment will be across all 5 Networks (Northwest, East of England, West Midlands, East Midlands, and London) and the Central Customer Connections

II.2.4) Description of the procurement

This procurement for the provision of a Video Capability Solution is being conducted in accordance with the Negotiated Procedure. This will follow the specifications in the Utilities Contracts Regulations 2016.

The award of the Contract will be on the basis of the Most Economically Advantageous Tender (MEAT) taking into consideration the whole commitment Cadent Gas Limited (Cadent) will expend in completing a project, its delivery and subsequent operation.

II.2.5) Award criteria

Price is not the only award criterion and all criteria are stated only in the procurement documents

II.2.7) Duration of the contract, framework agreement or dynamic purchasing system

Duration in months

36

This contract is subject to renewal

Yes

Description of renewals

Option to renew in 12 month increments

II.2.10) Information about variants

Variants will be accepted: No

II.2.11) Information about options

Options: Yes

Description of options

1+1 year extension options

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Negotiated procedure with prior call for competition

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: No

IV.2) Administrative information

IV.2.2) Time limit for receipt of tenders or requests to participate

Date

4 July 2024

Local time

10:00am

IV.2.4) Languages in which tenders or requests to participate may be submitted

English

IV.2.6) Minimum time frame during which the tenderer must maintain the tender

Duration in months: 3 (from the date stated for receipt of tender)

Section VI. Complementary information

VI.1) Information about recurrence

This is a recurrent procurement: No

VI.4) Procedures for review

VI.4.1) Review body

Cadent Gas

Coventry

Country

United Kingdom