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Tender

EPoS replacement programme for EPoS and Ticketing EPoS Hardware Support

English Heritage

F02: Contract notice

Notice identifier: 2023/S 000-017418

Procurement identifier (OCID): ocds-h6vhtk-03d7ae

Published 19 June 2023, 5:29pm

Section I: Contracting authority

I.1) Name and addresses

English Heritage

The Engine House

Swindon

SN2 2EH

Email

Danny.forrest@english-heritage.org.uk

Telephone

+44 1793414047

Country

United Kingdom

NUTS code

UKK14 - Swindon

Internet address(es)

Main address

<https://in-tendhost.co.uk/english-heritage.aspx/Home>

I.3) Communication

The procurement documents are available for unrestricted and full direct access, free of charge, at

<https://in-tendhost.co.uk/english-heritage.aspx/Home>

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted electronically via

<https://in-tendhost.co.uk/english-heritage.aspx/Home>

Tenders or requests to participate must be submitted to the above-mentioned address

Electronic communication requires the use of tools and devices that are not generally available. Unrestricted and full direct access to these tools and devices is possible, free of charge, at

<https://in-tendhost.co.uk/english-heritage.aspx/Home>

I.4) Type of the contracting authority

Body governed by public law

I.5) Main activity

Recreation, culture and religion

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

EPoS replacement programme for EPoS and Ticketing EPoS Hardware Support

Reference number

P/REF EH 00001961

II.1.2) Main CPV code

- 48000000 - Software package and information systems

II.1.3) Type of contract

Supplies

II.1.4) Short description

English Heritage are replacing our existing EPoS and Ticketing solutions that are used by our 103 pay to enter sites to support retail, food and beverage and ticketing sales. The solution will utilise our existing EPoS hardware (tills, scanners, printers) where possible, which will need to be fully supported. The project is divided up into two distinct deliverables Lot 1 EPoS and Ticketing solution implementation and software support partner. Lot 2 Support Partner for the Provision of EPoS Terminal Image Management plus EPoS hardware and associated peripherals support. English Heritage wants to ensure this opportunity is open to a broad range of businesses, and accordingly tenderers may submit tender responses for one or both of the above lots. The award for each lot will be determined separately but bidders may be awarded more than one lot if they are the highest scoring across multiple lots. Unless otherwise stated by the bidder, any responses to quality questions will be

II.1.5) Estimated total value

Value excluding VAT: £4,500,000

II.1.6) Information about lots

This contract is divided into lots: Yes

Tenders may be submitted for all lots

II.2) Description

II.2.1) Title

Lot 1 – EPoS and Ticketing Solution

Lot No

Lot 1

II.2.2) Additional CPV code(s)

- 48000000 - Software package and information systems
- 48110000 - Point of sale (POS) software package

II.2.3) Place of performance

NUTS codes

- UKK14 - Swindon

II.2.4) Description of the procurement

Lot 1 – EPoS and Ticketing solution implementation and software support partner.

II.2.5) Award criteria

Price is not the only award criterion and all criteria are stated only in the procurement documents

II.2.6) Estimated value

Value excluding VAT: £3,250,000

II.2.7) Duration of the contract, framework agreement or dynamic purchasing system

Start date

1 September 2023

End date

1 September 2028

This contract is subject to renewal

No

II.2.10) Information about variants

Variants will be accepted: No

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2) Description

II.2.1) Title

Lot 2 – Support Partner for the Provision of EPoS Terminal Image Management plus EPoS hardware and associated peripherals support.

Lot No

Lot 2

II.2.2) Additional CPV code(s)

- 48000000 - Software package and information systems
- 48110000 - Point of sale (POS) software package

II.2.3) Place of performance

NUTS codes

- UKK14 - Swindon

II.2.4) Description of the procurement

Support Partner for the Provision of EPoS Terminal Image Management plus EPoS hardware and associated peripherals support.

II.2.5) Award criteria

Price is not the only award criterion and all criteria are stated only in the procurement documents

II.2.6) Estimated value

Value excluding VAT: £1,250,000

II.2.7) Duration of the contract, framework agreement or dynamic purchasing system

Start date

1 September 2023

End date

1 September 2028

This contract is subject to renewal

No

II.2.10) Information about variants

Variants will be accepted: No

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section III. Legal, economic, financial and technical information

III.1) Conditions for participation

III.1.2) Economic and financial standing

Selection criteria as stated in the procurement documents

III.1.3) Technical and professional ability

Selection criteria as stated in the procurement documents

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: No

IV.2) Administrative information

IV.2.2) Time limit for receipt of tenders or requests to participate

Date

19 July 2023

Local time

5:00pm

IV.2.4) Languages in which tenders or requests to participate may be submitted

English

IV.2.7) Conditions for opening of tenders

Date

19 July 2023

Local time

6:00pm

Section VI. Complementary information

VI.1) Information about recurrence

This is a recurrent procurement: No

VI.4) Procedures for review

VI.4.1) Review body

English Heritage

Swindon

Country

United Kingdom