

This is a published notice on the Find a Tender service: <https://www.find-tender.service.gov.uk/Notice/017418-2023>

Tender

## **EPoS replacement programme for EPoS and Ticketing EPoS Hardware Support**

English Heritage

F02: Contract notice

Notice identifier: 2023/S 000-017418

Procurement identifier (OCID): ocds-h6vhtk-03d7ae

Published 19 June 2023, 5:29pm

### **Section I: Contracting authority**

#### **I.1) Name and addresses**

English Heritage

The Engine House

Swindon

SN2 2EH

#### **Email**

[Danny.forrest@english-heritage.org.uk](mailto:Danny.forrest@english-heritage.org.uk)

#### **Telephone**

+44 1793414047

#### **Country**

United Kingdom

#### **NUTS code**

UKK14 - Swindon

**Internet address(es)**

Main address

<https://in-tendhost.co.uk/english-heritage.aspx/Home>

**I.3) Communication**

The procurement documents are available for unrestricted and full direct access, free of charge, at

<https://in-tendhost.co.uk/english-heritage.aspx/Home>

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted electronically via

<https://in-tendhost.co.uk/english-heritage.aspx/Home>

Tenders or requests to participate must be submitted to the above-mentioned address

Electronic communication requires the use of tools and devices that are not generally available. Unrestricted and full direct access to these tools and devices is possible, free of charge, at

<https://in-tendhost.co.uk/english-heritage.aspx/Home>

**I.4) Type of the contracting authority**

Body governed by public law

**I.5) Main activity**

Recreation, culture and religion

---

## **Section II: Object**

### **II.1) Scope of the procurement**

#### **II.1.1) Title**

EPoS replacement programme for EPoS and Ticketing EPoS Hardware Support

Reference number

P/REF EH 00001961

#### **II.1.2) Main CPV code**

- 48000000 - Software package and information systems

#### **II.1.3) Type of contract**

Supplies

#### **II.1.4) Short description**

English Heritage are replacing our existing EPoS and Ticketing solutions that are used by our 103 pay to enter sites to support retail, food and beverage and ticketing sales. The solution will utilise our existing EPoS hardware (tills, scanners, printers) where possible, which will need to be fully supported. The project is divided up into two distinct deliverables Lot 1 EPoS and Ticketing solution implementation and software support partner. Lot 2 Support Partner for the Provision of EPoS Terminal Image Management plus EPoS hardware and associated peripherals support. English Heritage wants to ensure this opportunity is open to a broad range of businesses, and accordingly tenderers may submit tender responses for one or both of the above lots. The award for each lot will be determined separately but bidders may be awarded more than one lot if they are the highest scoring across multiple lots. Unless otherwise stated by the bidder, any responses to quality questions will be

#### **II.1.5) Estimated total value**

Value excluding VAT: £4,500,000

#### **II.1.6) Information about lots**

This contract is divided into lots: Yes

Tenders may be submitted for all lots

## **II.2) Description**

### **II.2.1) Title**

Lot 1 – EPoS and Ticketing Solution

Lot No

Lot 1

### **II.2.2) Additional CPV code(s)**

- 48000000 - Software package and information systems
- 48110000 - Point of sale (POS) software package

### **II.2.3) Place of performance**

NUTS codes

- UKK14 - Swindon

### **II.2.4) Description of the procurement**

Lot 1 – EPoS and Ticketing solution implementation and software support partner.

### **II.2.5) Award criteria**

Price is not the only award criterion and all criteria are stated only in the procurement documents

### **II.2.6) Estimated value**

Value excluding VAT: £3,250,000

### **II.2.7) Duration of the contract, framework agreement or dynamic purchasing system**

Start date

1 September 2023

End date

1 September 2028

This contract is subject to renewal

No

#### **II.2.10) Information about variants**

Variants will be accepted: No

#### **II.2.11) Information about options**

Options: No

#### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

### **II.2) Description**

#### **II.2.1) Title**

Lot 2 – Support Partner for the Provision of EPoS Terminal Image Management plus EPoS hardware and associated peripherals support.

Lot No

Lot 2

#### **II.2.2) Additional CPV code(s)**

- 48000000 - Software package and information systems
- 48110000 - Point of sale (POS) software package

#### **II.2.3) Place of performance**

NUTS codes

- UKK14 - Swindon

#### **II.2.4) Description of the procurement**

Support Partner for the Provision of EPoS Terminal Image Management plus EPoS hardware and associated peripherals support.

#### **II.2.5) Award criteria**

Price is not the only award criterion and all criteria are stated only in the procurement

documents

#### **II.2.6) Estimated value**

Value excluding VAT: £1,250,000

#### **II.2.7) Duration of the contract, framework agreement or dynamic purchasing system**

Start date

1 September 2023

End date

1 September 2028

This contract is subject to renewal

No

#### **II.2.10) Information about variants**

Variants will be accepted: No

#### **II.2.11) Information about options**

Options: No

#### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

---

### **Section III. Legal, economic, financial and technical information**

#### **III.1) Conditions for participation**

##### **III.1.2) Economic and financial standing**

Selection criteria as stated in the procurement documents

##### **III.1.3) Technical and professional ability**

Selection criteria as stated in the procurement documents

---

## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.1) Type of procedure**

Open procedure

#### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: No

### **IV.2) Administrative information**

#### **IV.2.2) Time limit for receipt of tenders or requests to participate**

Date

19 July 2023

Local time

5:00pm

#### **IV.2.4) Languages in which tenders or requests to participate may be submitted**

English

#### **IV.2.7) Conditions for opening of tenders**

Date

19 July 2023

Local time

6:00pm

---

## **Section VI. Complementary information**

### **VI.1) Information about recurrence**

This is a recurrent procurement: No

### **VI.4) Procedures for review**

#### **VI.4.1) Review body**

English Heritage

Swindon

Country

United Kingdom