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Tender

Hospital and Community Intervention Navigator Service

Greater Manchester Combined Authority

F02: Contract notice

Notice identifier: 2022/S 000-017418

Procurement identifier (OCID): ocids-h6vhtk-034aaf

Published 25 June 2022, 10:51am

Section I: Contracting authority

I.1) Name and addresses

Greater Manchester Combined Authority

Greater Manchester Fire and Rescue Service Headquarters, 146 Bolton Road, Swinton

Salford

M27 8US

Contact

Mr Andrew Elliott

Email

andrew.elliott@greatermanchester-ca.gov.uk

Telephone

+44 7715489282

Country

United Kingdom

NUTS code

UKD - North West (England)

Internet address(es)

Main address

<http://www.manchesterfire.gov.uk/>

Buyer's address

<http://www.manchesterfire.gov.uk/>

I.3) Communication

The procurement documents are available for unrestricted and full direct access, free of charge, at

<https://www.the-chest.org.uk/>

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted electronically via

<https://www.the-chest.org.uk/>

I.4) Type of the contracting authority

Regional or local authority

I.5) Main activity

General public services

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Hospital and Community Intervention Navigator Service

Reference number

DN619116

II.1.2) Main CPV code

- 85000000 - Health and social work services

II.1.3) Type of contract

Services

II.1.4) Short description

In order to further improve the offer of support for young victims of violent crime, the Greater Manchester Violence Reduction Unit has developed a model of hospital youth intervention – the Navigator Service. An 18-month pilot (ends October 2022) across three of the ten GM Local Authority areas (Bolton, Salford and Manchester), has focused on providing immediate interventions when young people present at A & E departments (or have been admitted), followed by advocacy to ensure appropriate longer term local support is offered and accessed.

The three areas selected were based on demand and established partnership support for the pilot.

Short term additional Home Office funding has also allowed us to test a model of community-based referrals and interventions which include referrals from North West Ambulance Service and post incident targeted outreach work. Between 1 May 2021 and 31 May 2022 there have been 374 referrals into the Hospital service.

Between 1 Sept 2021 and 31 May 2022 there have been 81 community referrals in addition to a number of outreach deployments and roadshows.

The current team, which incorporates the community work, consists of 8 Navigators with admin and management support. The current Service will cease on 31 Oct 2022, with the new Service beginning 1 Nov 2022. It is expected that the appointed provider bidder will be in a position to mobilise alongside the current provision in September / October 2022.

A three year Home Office funding settlement to support the GM Violence Reduction Unit has created an exciting opportunity for the expansion and development of the Hospital and Community Navigator Service from November 2022 to March 2025.

II.1.6) Information about lots

This contract is divided into lots: No

II.2) Description

II.2.3) Place of performance

NUTS codes

- UKD - North West (England)

Main site or place of performance

Within the administrative boundaries of Greater Manchester.

II.2.4) Description of the procurement

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II.2.5) Award criteria

Price is not the only award criterion and all criteria are stated only in the procurement documents

II.2.6) Estimated value

Value excluding VAT: £1,270,000

II.2.7) Duration of the contract, framework agreement or dynamic purchasing system

Duration in months

31

This contract is subject to renewal

No

II.2.10) Information about variants

Variants will be accepted: No

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

IV.2) Administrative information

IV.2.2) Time limit for receipt of tenders or requests to participate

Date

25 July 2022

Local time

12:00pm

IV.2.4) Languages in which tenders or requests to participate may be submitted

English

IV.2.6) Minimum time frame during which the tenderer must maintain the tender

Duration in months: 12 (from the date stated for receipt of tender)

IV.2.7) Conditions for opening of tenders

Date

25 July 2022

Local time

12:05pm

Place

Opened electronically by officers of GMCA.

Information about authorised persons and opening procedure

Opened electronically by officers of GMCA.

Section VI. Complementary information

VI.1) Information about recurrence

This is a recurrent procurement: No

VI.4) Procedures for review

VI.4.1) Review body

Royal Courts of Justice

The Strand

London

Country

United Kingdom

Internet address

<https://www.the-chest.org.uk/>

VI.4.2) Body responsible for mediation procedures

Royal Courts of Justice

The Strand

London

Country

United Kingdom

Internet address

<https://www.the-chest.org.uk/>

VI.4.4) Service from which information about the review procedure may be obtained

Royal Courts of Justice

The Strand

London

Country

United Kingdom

Internet address

<https://www.the-chest.org.uk/>