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Contract

1

Pool Re Services Limited

F03: Contract award notice

Notice identifier: 2024/S 000-017410

Procurement identifier (OCID): ocds-h6vhtk-03cd89

Published 5 June 2024, 12:32pm

Section I: Contracting authority

I.1) Name and addresses

Pool Re Services Limited

Equitable House, 47 King William St

London

EC4R 9AF

Contact

Commercial Services

Email

commercialservices@poolre.co.uk

Country

United Kingdom

Region code

UKI - London

Internet address(es)

Main address

www.poolre.co.uk

I.4) Type of the contracting authority

Body governed by public law

I.5) Main activity

Economic and financial affairs

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

1

Reference number

PRE00048

II.1.2) Main CPV code

- 72000000 - IT services: consulting, software development, Internet and support

II.1.3) Type of contract

Services

II.1.4) Short description

Pool Re is awarding two suppliers for the provision of IT & Cyber Security Support Services specified into Lot 1, Lot 3 and Lot 4

- Lot 1 – Managed Support Services Provider (MSP)
- Lot 3 – Managed Security Operations Centre as a Service (SOCaaS)

- Lot 4 – Internet Service Provider (ISP)

II.1.6) Information about lots

This contract is divided into lots: Yes

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £348,005.92

II.2) Description

II.2.1) Title

IT Managed Support Services Provider

Lot No

1

II.2.2) Additional CPV code(s)

- 72000000 - IT services: consulting, software development, Internet and support

II.2.3) Place of performance

NUTS codes

- UKI - London

II.2.4) Description of the procurement

IT Managed Support services can be classified into the following sections.

i. Foundation services

Foundation services are the technology provision currently in place and are to be available from the start of the contract:

- IT Managed Service Functions
- Personnel – Time and Materials
- Hardware and Warranties Procurement
- Hardware and Software Support & Maintenance

- Reporting & Documentation

ii. Future Services

Future services are areas of technology provision that might be moved into this contract over time but would be agreed on a case-by-case basis. This may include but not be limited to:

- Technology Strategic Partnership
- Special Projects

II.2.5) Award criteria

Price

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2) Description

II.2.1) Title

Soc-As-A-Service (Socaas)

Lot No

3

II.2.2) Additional CPV code(s)

- 72000000 - IT services: consulting, software development, Internet and support

II.2.3) Place of performance

NUTS codes

- UKI - London

II.2.4) Description of the procurement

Pool Re's requires a Managed Security Operation Centre as a Service (SOCaaS) provider to ensure Pool Re's digital estate is secure against all Cyber Security Threats. The threat landscape will consist of the applications, servers, network appliance, cloud infrastructure and other technologies that support the business functions. The Managed SOC-as-a-Service provider will be responsible for integrating, operating and 24*7*365 monitoring of Pool Re's estate, equipped with set of tools such as, Security Information and Event Management (SIEM), Threat Intelligence Platforms (TIP), and all other tools that are required to comply to the scope and service levels.

II.2.5) Award criteria

Price

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2) Description

II.2.1) Title

Internet Service Provider

Lot No

4

II.2.2) Additional CPV code(s)

- 72000000 - IT services: consulting, software development, Internet and support

II.2.3) Place of performance

NUTS codes

- UKI - London

II.2.4) Description of the procurement

Pool Re requires a dedicated, symmetric and permanent fibre optic connection at

200Mbps on a 1Gbps bearer. In order to ensure diversity and resilient with existing solution, Internet Service Provider (ISP) are requested to provide details regarding the potential suppliers and paths.

The fibre circuit has to be delivered, installed and configured at Pool Reinsurance Company Limited Office Comms room. The connection must be traffic independent flat fee, unlimited usage, without any further restrictions of use and the internet bandwidth must be a dedicated (1:1), symmetric line, not shared with other customers.

The Internet Service Providers (ISP) must not capture or record the receiving and sending transmission and packets. Provider shall not scan traffic unless required to troubleshoot or monitor a network issue.

The new internet connection should provide /29 static IP addresses and should be able to reach major service destinations or content providers like Microsoft Azure, AWS, Google

II.2.5) Award criteria

Price

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2) Description

II.2.1) Title

Licenses And Software

Lot No

2

II.2.2) Additional CPV code(s)

- 72000000 - IT services: consulting, software development, Internet and support

II.2.3) Place of performance

NUTS codes

- UKI - London

II.2.4) Description of the procurement

Pool Re requires a license provider to facilitate procurement of new, additional and existing license renewals for all Pool Re's hardware and software licenses. The license provider should have oversight of automatic renewals of software applications and maintenance of appropriate documentation.

Software purchase incl. license management (effective and proactive) and should provide high scalability to accommodate increase in users. The license provider should provide reports for IT Team to monitor the usage.

New subscriptions or adding assigning new licenses should be assigned within agreed timescale.

II.2.5) Award criteria

Price

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Restricted procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2023/S 000-014210](#)

Section V. Award of contract

Contract No

PRE0048.1 & PRE00048.4

Lot No

Lot 1 and Lot 4

Title

IT MANAGED SERVICES & INTERNET SERVICE PROVIDER

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

28 May 2024

V.2.2) Information about tenders

Number of tenders received: 7

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Fordway Solutions Limited

Ground Floor, Mill Pool House, Charterhouse Suite Mill Lane

Godalming

GU7 1EY

Country

United Kingdom

NUTS code

- UKJ25 - West Surrey

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £229,005.92

Section V. Award of contract

Contract No

PRE00048.3

Lot No

3

Title

MANAGED SOC- AS- A- SERVICE SERVICES

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

27 November 2023

V.2.2) Information about tenders

Number of tenders received: 5

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Mondas Consulting LTD

7 Alexandra Road

Farnborough

GU14 6BU

Country

United Kingdom

NUTS code

- UKJ3 - Hampshire and Isle of Wight

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £119,000

Section V. Award of contract

Contract No

PRE00048

Lot No

2

Title

Licenses And Software

A contract/lot is awarded: No

V.1) Information on non-award

The contract/lot is not awarded

Other reasons (discontinuation of procedure)

Section VI. Complementary information

VI.4) Procedures for review

VI.4.1) Review body

Royal Court of Justice

London

WC2A 2LL

Country

United Kingdom