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Tender

## **Hard Facilities Management Service**

Liverpool City Council

F02: Contract notice

Notice identifier: 2021/S 000-017408

Procurement identifier (OCID): ocds-h6vhtk-02b174

Published 22 July 2021, 5:48pm

### **Section I: Contracting authority**

#### **I.1) Name and addresses**

Liverpool City Council

4th Floor, Cunard Building

Liverpool

L3 1DS

#### **Contact**

Ms Catherine Bacon

#### **Email**

[Catherine.Bacon@liverpool.gov.uk](mailto:Catherine.Bacon@liverpool.gov.uk)

#### **Country**

United Kingdom

#### **NUTS code**

UKD72 - Liverpool

**Internet address(es)**

Main address

<http://www.liverpool.gov.uk>

Buyer's address

<http://www.liverpool.gov.uk>

**I.3) Communication**

The procurement documents are available for unrestricted and full direct access, free of charge, at

<https://procontract.due-north.com/Advert?advertId=bc45cd9b-02eb-eb11-810d-005056b64545&p=e0cc5631-4690-e511-80fb-000c29c9ba21>

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted electronically via

<https://procontract.due-north.com/Advert?advertId=bc45cd9b-02eb-eb11-810d-005056b64545&p=e0cc5631-4690-e511-80fb-000c29c9ba21>

**I.4) Type of the contracting authority**

Regional or local authority

**I.5) Main activity**

General public services

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## **Section II: Object**

### **II.1) Scope of the procurement**

#### **II.1.1) Title**

Hard Facilities Management Service

Reference number

DN532104

#### **II.1.2) Main CPV code**

- 79993000 - Building and facilities management services

#### **II.1.3) Type of contract**

Services

#### **II.1.4) Short description**

Liverpool City Council (The Council) is seeking a provider of a professional Hard Facilities Management (FM) Services Solution that delivers high quality services across its estate, that achieve value for money, statutory compliance and contributes positively to protecting the brand integrity of The Council.

#### **II.1.5) Estimated total value**

Value excluding VAT: £15,500,000

#### **II.1.6) Information about lots**

This contract is divided into lots: No

### **II.2) Description**

#### **II.2.2) Additional CPV code(s)**

- 50700000 - Repair and maintenance services of building installations

#### **II.2.3) Place of performance**

NUTS codes

- UKD72 - Liverpool

## **II.2.4) Description of the procurement**

The Council is seeking a collaborative, partnership approach to delivering these services.

The Service Provider is expected to recognise and actively deliver on the below key requirements:

- Delivery of a High Quality and Tailored Hard FM Services solution for The Council's portfolio of properties. The nature of the estate demands a flexibility in accommodating the increase and decrease of property on an ongoing basis without detriment to the Services.
- Working in collaboration with The Council to ensure a Statutorily Compliant and Safe Environment is clearly demonstrable across the portfolio of properties.
- To deploy techniques, equipment, innovation and contract management that result in a consistent outcome that meets the required standards.
- To deliver a solution that through a genuine best value approach derives an economical and efficient service arrangement for The Council.
- All Services shall be performed in a manner that minimises disruption to the working environment, the internal maintenance teams, the staff, visitors and members of the public, whilst ensuring optimal productivity and utilisation of resources.
- To proactively recognise and promote the Social Responsibilities as defined within The Council's Fair City Policy, alongside the Service Providers own policy.
- To integrate seamlessly with The Council's Strategic Delivery of Services, adopting the Concerto Computer Aided Facilities Management (CAFM) System as the single Data Centre for all information produced as a result of the Services Delivered.

## **II.2.5) Award criteria**

Quality criterion - Name: Quality/Technical Criteria / Weighting: 55

Quality criterion - Name: Fair City/Social Value / Weighting: 10

Price - Weighting: 35

## **II.2.7) Duration of the contract, framework agreement or dynamic purchasing system**

Duration in months

60

This contract is subject to renewal

Yes

Description of renewals

2 x 1 year possible extensions.

**II.2.9) Information about the limits on the number of candidates to be invited**

Envisaged number of candidates: 5

Objective criteria for choosing the limited number of candidates:

Please refer to Selection Questionnaire for details.

The Selection Questionnaire follows the Crown Commercial Service recommended form with the following optional questions included:

Technical and Professional Ability – 20%

Diverse Hard FM Services – 15%

Mobilisation – 15%

Computer Aided Facilities Management (CAFM) Systems – 15%

Social Value and Sustainability – 10%

Best Value, Innovation and Added Value – 10%

Customer Satisfaction – 5%

Business Continuity Planning – 10%

#### **II.2.10) Information about variants**

Variants will be accepted: No

#### **II.2.11) Information about options**

Options: No

#### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

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## **Section III. Legal, economic, financial and technical information**

### **III.1) Conditions for participation**

#### **III.1.1) Suitability to pursue the professional activity, including requirements relating to enrolment on professional or trade registers**

List and brief description of conditions

Please refer to "Objective criteria for choosing the limited number of candidates".

#### **III.1.2) Economic and financial standing**

Selection criteria as stated in the procurement documents

#### **III.1.3) Technical and professional ability**

Selection criteria as stated in the procurement documents

### **III.2) Conditions related to the contract**

#### **III.2.3) Information about staff responsible for the performance of the contract**

Obligation to indicate the names and professional qualifications of the staff assigned to performing the contract

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## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.1) Type of procedure**

Restricted procedure

#### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: Yes

### **IV.2) Administrative information**

#### **IV.2.1) Previous publication concerning this procedure**

Notice number: [2021/S 000-010755](#)

#### **IV.2.2) Time limit for receipt of tenders or requests to participate**

Date

23 August 2021

Local time

12:00pm

#### **IV.2.3) Estimated date of dispatch of invitations to tender or to participate to selected candidates**

23 September 2021

#### **IV.2.4) Languages in which tenders or requests to participate may be submitted**

English



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## **Section VI. Complementary information**

### **VI.1) Information about recurrence**

This is a recurrent procurement: No

### **VI.4) Procedures for review**

#### **VI.4.1) Review body**

Liverpool City Council

Cunard Building

Liverpool

L3 1DS

Email

[catherine.bacon@liverpool.gov.uk](mailto:catherine.bacon@liverpool.gov.uk)

Country

United Kingdom

#### **VI.4.2) Body responsible for mediation procedures**

CEDR

70 Fleet Street

London

EC4Y 1EU

Country

United Kingdom