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Tender

## **Virtual Wards, Lewisham**

NHS South East London Integrated Care Board

F02: Contract notice

Notice identifier: 2025/S 000-017394

Procurement identifier (OCID): ocids-h6vhtk-050899

Published 28 April 2025, 4:02pm

The closing date and time has been changed to:

**5 June 2025, 12:00pm**

See the [change notice](#).

## **Section I: Contracting authority**

### **I.1) Name and addresses**

NHS South East London Integrated Care Board

160 Tooley Street

London

SE1 2TZ

#### **Email**

[hub.queries@nhs.net](mailto:hub.queries@nhs.net)

#### **Country**

United Kingdom

**Region code**

UKI44 - Lewisham and Southwark

**NHS Organisation Data Service**

QKK

**Internet address(es)**

Main address

<https://www.selondonics.org/>

**I.3) Communication**

The procurement documents are available for unrestricted and full direct access, free of charge, at

<https://atamis-1928.my.site.com/s/Welcome>

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted electronically via

<https://atamis-1928.my.site.com/s/Welcome>

**I.4) Type of the contracting authority**

Body governed by public law

**I.5) Main activity**

Health

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**Section II: Object****II.1) Scope of the procurement****II.1.1) Title**

Virtual Wards, Lewisham

Reference number

PRJ2153

### **II.1.2) Main CPV code**

- 85100000 - Health services

### **II.1.3) Type of contract**

Services

### **II.1.4) Short description**

NHS South East London Integrated Care Board is looking for a virtual ward service across Lewisham. The service is divided into two lots:

Lot 1 NHS@Home Virtual Ward Service

Lot 2 NHS Virtual Plus Health Monitoring

The service will operate under an NHS Shorter-Form standard contract. This is an existing service.

The service will commence on 1st October 2025. The contract values for the lots are for the thirty months of the contract, without extensions.

Interested organisations must express an interest and submit a tender via Atamis e-tendering portal by the deadline stated in the Invitation to Tender documents. Bidders need to register on Atamis/Health Family if they are not registered already. This can be done by clicking the link below:

<https://atamis-1928.my.site.com/s/Welcome>

Once registered, you can express an interest in this project on the site by going to the Atamis Contract Reference: C354870

### **II.1.6) Information about lots**

This contract is divided into lots: Yes

Tenders may be submitted for all lots

## **II.2) Description**

### **II.2.1) Title**

NHS@Home Virtual Ward

Lot No

1

### **II.2.2) Additional CPV code(s)**

- 85100000 - Health services

### **II.2.3) Place of performance**

NUTS codes

- UKI44 - Lewisham and Southwark

### **II.2.4) Description of the procurement**

The requirement is for a Virtual Ward for Lewisham.

Core functions and components:

- Provide 'step-up' care, where a patient becomes acutely unwell and is offered the choice between being treated at home or in hospital. Patients are typically referred directly from their usual place of residence, General Practitioner, 111 and can be admitted from sources via the LGT Urgent Community Response single point of access (SPoA), same day emergency care (SDEC) or Emergency Department.
- Provide 'step-down' care, where a virtual ward can facilitate an earlier discharge or transfer from an inpatient ward, enabling individuals who are not medically optimised for discharge but stable and appropriate to continue to receive medical treatment, oversight, and diagnostics within their own environment.

### **II.2.5) Award criteria**

Price is not the only award criterion and all criteria are stated only in the procurement documents

## **II.2.6) Estimated value**

Value excluding VAT: £2,250,000

## **II.2.7) Duration of the contract, framework agreement or dynamic purchasing system**

Duration in months

30

This contract is subject to renewal

No

## **II.2.10) Information about variants**

Variants will be accepted: No

## **II.2.11) Information about options**

Options: Yes

Description of options

The contract can be extended for an additional year at the discretion of the contracting authority.

## **II.2) Description**

### **II.2.1) Title**

NHS Virtual Plus Health Monitoring

Lot No

2

### **II.2.2) Additional CPV code(s)**

- 85100000 - Health services

### **II.2.3) Place of performance**

NUTS codes

- UKI44 - Lewisham and Southwark

#### **II.2.4) Description of the procurement**

NHS Virtual Plus Health Monitoring will offer remote monitoring and clinician support for patients, with an initial focus on COPD and Asthma. Using digital tools, patients will track their vital signs, symptoms, and medication adherence. A multidisciplinary team will review the data, providing timely interventions when necessary.

#### **II.2.5) Award criteria**

Price is not the only award criterion and all criteria are stated only in the procurement documents

#### **II.2.6) Estimated value**

Value excluding VAT: £1,300,000

#### **II.2.7) Duration of the contract, framework agreement or dynamic purchasing system**

Duration in months

30

This contract is subject to renewal

No

#### **II.2.10) Information about variants**

Variants will be accepted: No

#### **II.2.11) Information about options**

Options: Yes

Description of options

The contract can be extended for an additional year at the discretion of the contracting authority.

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## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.1) Type of procedure**

Open procedure

#### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: Yes

### **IV.2) Administrative information**

#### **IV.2.2) Time limit for receipt of tenders or requests to participate**

Originally published as:

Date

29 May 2025

Local time

12:00pm

Changed to:

Date

5 June 2025

Local time

12:00pm

See the [change notice](#).

#### **IV.2.4) Languages in which tenders or requests to participate may be submitted**

English

#### **IV.2.6) Minimum time frame during which the tenderer must maintain the tender**

Duration in months: 6 (from the date stated for receipt of tender)

#### **IV.2.7) Conditions for opening of tenders**

Date

29 May 2025

Local time

1:00pm

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### **Section VI. Complementary information**

#### **VI.1) Information about recurrence**

This is a recurrent procurement: No

#### **VI.4) Procedures for review**

##### **VI.4.1) Review body**

NHS South east London Integrated Care Board

London

Country

United Kingdom