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Tender

Virtual Wards, Lewisham

NHS South East London Integrated Care Board

F02: Contract notice

Notice identifier: 2025/S 000-017394

Procurement identifier (OCID): ocds-h6vhtk-050899

Published 28 April 2025, 4:02pm

The closing date and time has been changed to:

5 June 2025, 12:00pm

See the [change notice](#).

Section I: Contracting authority

I.1) Name and addresses

NHS South East London Integrated Care Board

160 Tooley Street

London

SE1 2TZ

Email

hub.queries@nhs.net

Country

United Kingdom

Region code

UKI44 - Lewisham and Southwark

NHS Organisation Data Service

QKK

Internet address(es)

Main address

<https://www.selondonics.org/>

I.3) Communication

The procurement documents are available for unrestricted and full direct access, free of charge, at

<https://atamis-1928.my.site.com/s/Welcome>

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted electronically via

<https://atamis-1928.my.site.com/s/Welcome>

I.4) Type of the contracting authority

Body governed by public law

I.5) Main activity

Health

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Virtual Wards, Lewisham

Reference number

PRJ2153

II.1.2) Main CPV code

- 85100000 - Health services

II.1.3) Type of contract

Services

II.1.4) Short description

NHS South East London Integrated Care Board is looking for a virtual ward service across Lewisham. The service is divided into two lots:

Lot 1 NHS@Home Virtual Ward Service

Lot 2 NHS Virtual Plus Health Monitoring

The service will operate under an NHS Shorter-Form standard contract. This is an existing service.

The service will commence on 1st October 2025. The contract values for the lots are for the thirty months of the contract, without extensions.

Interested organisations must express an interest and submit a tender via Atamis e-tendering portal by the deadline stated in the Invitation to Tender documents. Bidders need to register on Atamis/Health Family if they are not registered already. This can be done by clicking the link below:

<https://atamis-1928.my.site.com/s/Welcome>

Once registered, you can express an interest in this project on the site by going to the Atamis Contract Reference: C354870

II.1.6) Information about lots

This contract is divided into lots: Yes

Tenders may be submitted for all lots

II.2) Description

II.2.1) Title

NHS@Home Virtual Ward

Lot No

1

II.2.2) Additional CPV code(s)

- 85100000 - Health services

II.2.3) Place of performance

NUTS codes

- UKI44 - Lewisham and Southwark

II.2.4) Description of the procurement

The requirement is for a Virtual Ward for Lewisham.

Core functions and components:

- Provide 'step-up' care, where a patient becomes acutely unwell and is offered the choice between being treated at home or in hospital. Patients are typically referred directly from their usual place of residence, General Practitioner, 111 and can be admitted from sources via the LGT Urgent Community Response single point of access (SPoA), same day emergency care (SDEC) or Emergency Department.
- Provide 'step-down' care, where a virtual ward can facilitate an earlier discharge or transfer from an inpatient ward, enabling individuals who are not medically optimised for discharge but stable and appropriate to continue to receive medical treatment, oversight, and diagnostics within their own environment.

II.2.5) Award criteria

Price is not the only award criterion and all criteria are stated only in the procurement

documents

II.2.6) Estimated value

Value excluding VAT: £2,250,000

II.2.7) Duration of the contract, framework agreement or dynamic purchasing system

Duration in months

30

This contract is subject to renewal

No

II.2.10) Information about variants

Variants will be accepted: No

II.2.11) Information about options

Options: Yes

Description of options

The contract can be extended for an additional year at the discretion of the contracting authority.

II.2) Description

II.2.1) Title

NHS Virtual Plus Health Monitoring

Lot No

2

II.2.2) Additional CPV code(s)

- 85100000 - Health services

II.2.3) Place of performance

NUTS codes

- UKI44 - Lewisham and Southwark

II.2.4) Description of the procurement

NHS Virtual Plus Health Monitoring will offer remote monitoring and clinician support for patients, with an initial focus on COPD and Asthma. Using digital tools, patients will track their vital signs, symptoms, and medication adherence. A multidisciplinary team will review the data, providing timely interventions when necessary.

II.2.5) Award criteria

Price is not the only award criterion and all criteria are stated only in the procurement documents

II.2.6) Estimated value

Value excluding VAT: £1,300,000

II.2.7) Duration of the contract, framework agreement or dynamic purchasing system

Duration in months

30

This contract is subject to renewal

No

II.2.10) Information about variants

Variants will be accepted: No

II.2.11) Information about options

Options: Yes

Description of options

The contract can be extended for an additional year at the discretion of the contracting authority.

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

IV.2) Administrative information

IV.2.2) Time limit for receipt of tenders or requests to participate

Originally published as:

Date

29 May 2025

Local time

12:00pm

Changed to:

Date

5 June 2025

Local time

12:00pm

See the [change notice](#).

IV.2.4) Languages in which tenders or requests to participate may be submitted

English

IV.2.6) Minimum time frame during which the tenderer must maintain the tender

Duration in months: 6 (from the date stated for receipt of tender)

IV.2.7) Conditions for opening of tenders

Date

29 May 2025

Local time

1:00pm

Section VI. Complementary information

VI.1) Information about recurrence

This is a recurrent procurement: No

VI.4) Procedures for review

VI.4.1) Review body

NHS South east London Integrated Care Board

London

Country

United Kingdom