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Planning

## **Future Integrated User Services (F-IUS) Fixed Voice – Official**

Ministry of Defence

F01: Prior information notice

Prior information only

Notice identifier: 2024/S 000-017386

Procurement identifier (OCID): ocds-h6vhtk-046d85

Published 5 June 2024, 11:34am

### **Section I: Contracting authority**

#### **I.1) Name and addresses**

Ministry of Defence

Westwells Road, MOD Corsham, Spur E, Building 405

Corsham

SN13 9NR

#### **Contact**

F-IUS Commercial

#### **Email**

[UKStratComDD-CM-F-IUS@mod.gov.uk](mailto:UKStratComDD-CM-F-IUS@mod.gov.uk)

#### **Country**

United Kingdom

**Region code**

UK - United Kingdom

**Internet address(es)**

Main address

<https://www.gov.uk/government/groups/defence-digital>

**I.2) Information about joint procurement**

The contract is awarded by a central purchasing body

**I.3) Communication**

Additional information can be obtained from the above-mentioned address

**I.4) Type of the contracting authority**

Ministry or any other national or federal authority

**I.5) Main activity**

Defence

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## **Section II: Object**

### **II.1) Scope of the procurement**

#### **II.1.1) Title**

Future Integrated User Services (F-IUS) Fixed Voice – Official

#### **II.1.2) Main CPV code**

- 64200000 - Telecommunications services

#### **II.1.3) Type of contract**

Services

#### **II.1.4) Short description**

Currently Defence's Fixed Voice (FV) and Enterprise Voice (EV) (at Official, Secret and Above Secret) and Mobile (at Official only) are all services provided by the Integrated User Services (IUS) Contract.

The F-IUS Programme has assessed all services currently delivered under the single contract with the Incumbent and separated these into the following discrete capability bundles including:

- a. Fixed Voice OFFICIAL and Enterprise Voice Telephony
- b. Fixed Voice and Video at SECRET Telephony
- c. Automated Call Distribution
- d. Mobile Devices and Airtime
- e. Mobile Device Management and,
- f. ABOVE SECRET Voice and Video Telephony

This Request for Information (RFI) relates to the Fixed Voice OFFICIAL and Enterprise Voice ("FVO & EV") capability bundle only, for which we anticipate releasing a Contract Notice during Winter 2024. Contract award is expected in 2025 with an anticipated term of three years plus one plus one (3+1+1).

The Authority is releasing this RFI to gauge the level of market appetite for the FVO & EV competition and to inform our procurement approach in advance of initiating a competition. No formal procurement process has been launched at this stage and this RFI does not represent any commitment by the Authority. Any future procurement, if conducted, will be subject to contract.

Currently we expect to run a single competition to contract for the service(s) as described in the RFI document. The options currently under consideration by the Authority are either; a “Build New” approach incorporating either a Software as a Service (SaaS) or MODCloud option, or; a “Takeover and Enhancement” approach where the new Service Provider will take on the existing service, stabilise and move to crown hosting, whilst delivering a new SaaS or MODCloud platform. We anticipate the successful supplier will migrate Session Initiation Protocol (SIP) enabled endpoints to the SaaS / MODCloud platform and provide field engineering support to endpoints that are not SIP enabled.

#### **II.1.6) Information about lots**

This contract is divided into lots: No

### **II.2) Description**

#### **II.2.2) Additional CPV code(s)**

- 32412100 - Telecommunications network
- 32522000 - Telecommunications equipment
- 64200000 - Telecommunications services
- 64227000 - Integrated telecommunications services

#### **II.2.3) Place of performance**

NUTS codes

- UK - United Kingdom

#### **II.2.4) Description of the procurement**

Refer to II.1.4 (Short Description)

### **II.3) Estimated date of publication of contract notice**

31 October 2024

## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: No