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Tender

On-Line Video Platform (OVP)

Met Office

F02: Contract notice

Notice identifier: 2024/S 000-017367

Procurement identifier (OCID): ocds-h6vhtk-046d79

Published 5 June 2024, 10:06am

Section I: Contracting authority

I.1) Name and addresses

Met Office

Fitzroy Road

Exeter

EX1 3PB

Contact

Mrs Mel Staton

Email

mel.staton@metoffice.gov.uk

Telephone

+44 1392885279

Country

United Kingdom

Region code

UK - United Kingdom

Internet address(es)

Main address

<http://www.metoffice.gov.uk>

Buyer's address

<http://www.metoffice.gov.uk>

I.3) Communication

The procurement documents are available for unrestricted and full direct access, free of charge, at

<https://procontract.due-north.com/Advert/Index?advertId=d0baa144-800c-ef11-812b-005056b64545>

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted electronically via

<https://procontract.due-north.com/Advert/Index?advertId=d0baa144-800c-ef11-812b-005056b64545>

I.4) Type of the contracting authority

Regional or local Agency/Office

I.5) Main activity

Other activity

Weather and Climate Services

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

On-Line Video Platform (OVP)

Reference number

DN722818

II.1.2) Main CPV code

- 72000000 - IT services: consulting, software development, Internet and support

II.1.3) Type of contract

Services

II.1.4) Short description

Met Office require a complete end-to-end solution for uploading, transcoding, managing, delivering, analysing and monetising video content using an On-line Video Platform.

II.1.5) Estimated total value

Value excluding VAT: £450,000

II.1.6) Information about lots

This contract is divided into lots: No

II.2) Description

II.2.2) Additional CPV code(s)

- 48750000 - Storage media loading software package
- 48511000 - Desktop communications software package
- 48517000 - IT software package
- 48312000 - Electronic publishing software package
- 48521000 - Music or sound editing software package

- 48219300 - Administration software package

II.2.3) Place of performance

NUTS codes

- UK - United Kingdom

II.2.4) Description of the procurement

Met Office require a complete end-to-end solution for uploading, transcoding, managing, delivering, analysing and monetising video content. It needs to be an easy to navigate UI to make the system accessible and easy to use for non-technical team members (Weather Desk for example upload content) but it also provides an extensive set of API's and SDK's that the Met Office development team use to integrate with various platforms such as the native apps.

The requirement requires knowledge of constantly developing new technologies and feature sets designed to overcome issues that constantly arise as a result of the ever-changing digital and technology landscape (networks, protocols, devices, browsers etc) which means that the Met Office can rely on the supplier for these things. We require customer service, 24 hours and quick fixes to video problems on the app and website, ensuring that the reputational risk is minimal to the Met Office, and we can fulfil our public task in communicating important weather information to the public.

Without a specialist Online Video Platform, we would be unable to serve our video content to the public or to key content partners.

This, in turn, would mean we would be unable to meet our PWS obligations to deliver presented and non-presented video to the public via our direct digital channels, e.g. web and app. The provision of these forecasts maintains the Met Office's authoritative voice and supports the UK public to make better decisions to stay safe and thrive.

II.2.5) Award criteria

Price is not the only award criterion and all criteria are stated only in the procurement documents

II.2.7) Duration of the contract, framework agreement or dynamic purchasing system

Duration in months

36

This contract is subject to renewal

Yes

Description of renewals

The renewal will be added to the public pipeline of Met Office work. This will be advertised a minimum of 6 months prior to the end of the proposed contract.

II.2.10) Information about variants

Variants will be accepted: No

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

IV.2) Administrative information

IV.2.2) Time limit for receipt of tenders or requests to participate

Date

12 July 2024

Local time

12:00pm

IV.2.4) Languages in which tenders or requests to participate may be submitted

English

IV.2.6) Minimum time frame during which the tenderer must maintain the tender

Duration in months: 3 (from the date stated for receipt of tender)

IV.2.7) Conditions for opening of tenders

Date

12 July 2024

Local time

5:00pm

Section VI. Complementary information

VI.1) Information about recurrence

This is a recurrent procurement: Yes

VI.4) Procedures for review

VI.4.1) Review body

Met Office Legal Services

Met Office Fitzroy Road

Exeter

EX13PB

Email

michael.robbins@metoffice.gov.uk

Country

United Kingdom