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Not applicable

STEAM cafés / wellbeing hubs and crisis sanctuary 'safe havens'

NHS SUFFOLK AND NORTH EAST ESSEX INTEGRATED CARE BOARD

F14: Notice for changes or additional information

Notice identifier: 2026/S 000-017348

Procurement identifier (OCID): ocids-h6vhtk-05a9db

Published 26 February 2026, 1:45pm

Section I: Contracting authority/entity

I.1) Name and addresses

NHS SUFFOLK AND NORTH EAST ESSEX INTEGRATED CARE BOARD

Ipswich

IP12BX

Email

procurement@snee.nhs.uk

Country

United Kingdom

Region code

UKH14 - Suffolk

NHS Organisation Data Service

QJG

Internet address(es)

Main address

<https://suffolkandnortheastsex.icb.nhs.uk/>

Buyer's address

<https://in-tendhost.co.uk/snee-icb/asp/Home>

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

STEAM cafés / wellbeing hubs and crisis sanctuary 'safe havens'

II.1.2) Main CPV code

- 85100000 - Health services

II.1.3) Type of contract

Services

II.1.4) Short description

Daytime Hub (10-4pm) The hub offers day-time support for a range of mental health problems and for episodes of mental distress. It will be based in a static facility, providing a range of activities, advice, information and support. It will use a navigation and enabling approach, to empower people to stay well in their community and at home.

Safe Haven (Evening support) 6pm-10pm The Safe Haven offers sanctuary for people experiencing mental ill-health and mental distress. It will offer a calm and safe space, providing practical and emotional support, which can be used as an alternative to admission if appropriate. Includes de-escalate users in crisis and seek support from other services in dealing with critical incidents and provide support in accessing other support services. An appropriate plan of care for the evening will be agreed with the person at assessment. Expectations will be managed so that all people will go home when the hub closes for the evening. A short-term care plan will be agreed to cover the period immediately following the person's use of the Safe Haven. An appointment will be made for the following day at the Wellbeing Hub to review the plans made the previous night.

Section VI. Complementary information

VI.6) Original notice reference

Notice number: [2025/S 000-063001](#)

Section VII. Changes

VII.1) Information to be changed or added

VII.2) Other additional information

This is a Provider Selection Regime (PSR) confirmation of contract award notice.

This contract has been awarded under the Health Care Services (Provider Selection Regime) Regulations 2023. For the avoidance of doubt, the provisions of the Public Contract Regulations 2015 do not apply to this award.

This contract has now been formally awarded using direct award process C

Contract award date: 7th October 2025

The dates between which the services are intended to be provided are: 1st April 2026 - 31st March 2027

Lifetime value of the contract is anticipated to be: Value excluding VAT: £382,031

There was no review during the standstill period.