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Contract

DWP Estates Security Services Contract

Department for Work and Pensions

F20: Modification notice

Notice identifier: 2025/S 000-017327

Procurement identifier (OCID): ocds-h6vhtk-05086d

Published 28 April 2025, 2:22pm

Section I: Contracting authority/entity

I.1) Name and addresses

Department for Work and Pensions

Caxton House, Tothill Street

London

SW1H 9NA

Email

cdestates.categoryteam@dwp.gov.uk

Country

United Kingdom

Region code

UK - United Kingdom

Internet address(es)

Main address

<https://www.gov.uk/government/organisations/department-for-work-pensions>

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

DWP Estates Security Services Contract

II.1.2) Main CPV code

- 79710000 - Security services

II.1.3) Type of contract

Services

II.2) Description

II.2.1) Title

DWP as the Contracting Authority have extended the contract for Security Services delivery across the DWP Estate.

II.2.3) Place of performance

NUTS codes

- UK - United Kingdom

II.2.4) Description of the procurement at the time of conclusion of the contract:

Provision of Security Services delivery across the DWP Estate. The services include security guarding, installation of new security systems, maintenance of existing security systems and security advice, along with any ancillary, related or incidental services.

II.2.7) Duration of the contract, framework agreement, dynamic purchasing

system or concession

End date

31 March 2025

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section IV. Procedure

IV.2) Administrative information

IV.2.1) Contract award notice concerning this contract

Notice number: [2017/S 008-011840](#)

Section V. Award of contract/concession

Contract No

4927

Title

DWP Estates Security Services Contract

V.2) Award of contract/concession

V.2.1) Date of conclusion of the contract/concession award decision:

31 March 2025

V.2.2) Information about tenders

The contract/concession has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor/concessionaire

G4S Secure Solutions (UK) Limited

6th Floor, 50 Broadway

London

SW1H 0DB

Country

United Kingdom

NUTS code

- UK - United Kingdom

The contractor/concessionaire is an SME

No

V.2.4) Information on value of the contract/lot/concession (at the time of conclusion of the contract;excluding VAT)

Total value of the procurement: £486,700,000

Section VI. Complementary information

VI.4) Procedures for review

VI.4.1) Review body

DWP

Caxton House, Tothill Street

London

SW1H 9NA

Country

United Kingdom

Section VII: Modifications to the contract/concession

VII.1) Description of the procurement after the modifications

VII.1.1) Main CPV code

- 79710000 - Security services

VII.1.3) Place of performance

NUTS code

- UK - United Kingdom

VII.1.4) Description of the procurement:

The provision of Security Services delivery across the DWP Estate. The services required will include security guarding, installation of new security systems, maintenance of existing security systems and security advice, along with any ancillary, related or incidental services.

This notice is in relation to the third extension of this Contract, from the 1st April 2025 until 30th September 2025.

VII.1.5) Duration of the contract, framework agreement, dynamic purchasing system or concession

End date

30 September 2025

VII.1.6) Information on value of the contract/lot/concession (excluding VAT)

Total value of the contract/lot/concession:

£904,940,000

VII.1.7) Name and address of the contractor/concessionaire

G4S Secure Solutions (UK) Limited

6th Floor, 50 Broadway

London

SW1H 0DB

Country

United Kingdom

NUTS code

- UK - United Kingdom

The contractor/concessionaire is an SME

No

VII.2) Information about modifications

VII.2.1) Description of the modifications

Nature and extent of the modifications (with indication of possible earlier changes to the contract):

The modifications related to the contractual provisions governing the Critical Security Infrastructure programme, formerly Transformation, which involved both an increase in the volume of equipment being installed across the estate and the introduction of new more technologically enhanced security equipment.

The modification of the contract was made by relying on Regulation 72(1)(b). This is available for additional supplies and/ or services that have become necessary and were not included in the initial procurement, where a change of contractor: (i) cannot be made for economic or technical reasons such as requirements of interchangeability or interoperability with existing equipment, services or installations procured under the initial procurement, (ii) would cause significant inconvenience or substantial duplication of costs for the contracting authority; and (iii) the increase in value does not exceed 50% of the value of the original contract.

For the purposes of the Regulation 72(1)(b) the modification did involve additional services or supplies. There was an increase in volume of the same type of supplies with the same pricing model and an associated increase in the number of personnel to operate/ manage this additional equipment. The enhancements were also additional supplies being added to the respective supplies originally specified in the contract. The modification was necessitated by the updated industry performance standards as well as the Department's own standards. A failure to comply with these standards could, in turn, compromise the

safety and security of staff, contractors and visitors to the DWP Estate.

For the purposes of Regulation 72(1)(b)(i) a change of contractor could not be made for technical reasons of interoperability with existing equipment procured under the initial procurement. The supplier is required to provide a fully integrated system with all equipment interacting and feeding into their network. It would not be possible for the personnel from a new supplier to interoperate with the personnel of the existing supplier. Also, there are technical interoperability issues preventing the supply of the enhancements by a second contractor.

Further, as per Regulations 72(1)(b) (ii) a change of contractor would cause significant inconvenience or substantial duplication of costs. In terms of the inconvenience, introducing a new contractor would likely cause disruption and substantial delays to the CSI programme compromising the safety of staff, contractors, and visitors to the DWP Estate. Running a procurement to select a supplier to deliver these additional supplies and services and the overheads for each supplier to do so, would cause a substantial duplication in costs.

Under Regulation 72(1)(b)(iii) the increase cannot exceed 50% of the original value of the Contract.

VII.2.2) Reasons for modification

Need for additional works, services or supplies by the original contractor/concessionaire.

Description of the economic or technical reasons and the inconvenience or duplication of cost preventing a change of contractor:

The modification was necessitated by the updated industry performance standards as well as the Department's own standards. A failure to comply with these standards could, in turn, compromise the safety and security of staff, contractors and visitors to the DWP Estate. Running a procurement to select a supplier to deliver these additional supplies and services and the overheads for each supplier to do so, would cause a substantial disruption and duplication in costs.

VII.2.3) Increase in price

Updated total contract value before the modifications (taking into account possible earlier contract modifications, price adaptations and average inflation)

Value excluding VAT: £845,240,000

Total contract value after the modifications

Value excluding VAT: £904,940,000

