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Contract

DoF, LPS - Nova Programme - Revenues and Benefits Delivery Partner Contract

Department of Finance

Antrim and Newtownabbey Borough Council

Ards and North Down Borough Council

Armagh City Banbridge and Craigavon Borough Council

Belfast City Council

Causeway Coast and Glens Borough Council

Department for Communities NI

Department for Infrastructure NI

Department for the Economy NI

Department of Agriculture Environment and Rural Affairs NI

Department of Education NI

Department of Finance

Department of Health NI

Department of Justice NI

Derry City and Strabane District Council

Fermanagh and Omagh District Council

Lisburn and Castlereagh City Council

Mid and East Antrim Borough Council

Mid Ulster District Council

Newry Mourne and Down District Council

The Executive Office

F03: Contract award notice

Notice identifier: 2021/S 000-017315

Procurement identifier (OCID): ocds-h6vhtk-02cb11

Published 22 July 2021, 11:04am

Section I: Contracting authority

I.1) Name and addresses

Department of Finance

Land and Property Services, Lanyon Plaza, 7 Lanyon Place, Town Parks

BELFAST

BT13LP

Email

SSDAdmin.cpd@finance-ni.gov.uk

Country

United Kingdom

NUTS code

UK - United Kingdom

Internet address(es)

Main address

<https://etendersni.gov.uk/epps>

Buyer's address

<https://etendersni.gov.uk/epps>

I.1) Name and addresses

Antrim and Newtownabbey Borough Council

Antrim Civic Centre 50 Stiles Way

Antrim

BT41 2UB

Email

SSDAdmin.cpd@finance-ni.gov.uk

Country

United Kingdom

NUTS code

UK - United Kingdom

Internet address(es)

Main address

<https://etendersni.gov.uk/epps>

Buyer's address

<https://etendersni.gov.uk/epps>

I.1) Name and addresses

Ards and North Down Borough Council

Town Hall, The Castle

Bangor

BT20 4BT

Email

SSDAdmin.cpd@finance-ni.gov.uk

Country

United Kingdom

NUTS code

UK - United Kingdom

Internet address(es)

Main address

<https://etendersni.gov.uk/epps>

Buyer's address

<https://etendersni.gov.uk/epps>

I.1) Name and addresses

Armagh City Banbridge and Craigavon Borough Council

Craigavon Civic and Conference Centre PO Box 66 Lakeview Road

Craigavon

BT64 1AL

Email

SSDAdmin.cpd@finance-ni.gov.uk

Country

United Kingdom

NUTS code

UK - United Kingdom

Internet address(es)

Main address

<https://etendersni.gov.uk/epps>

Buyer's address

<https://etendersni.gov.uk/epps>

I.1) Name and addresses

Belfast City Council

Belfast City hall

Belfast

BT1 5GS

Email

SSDAdmin.cpd@finance-ni.gov.uk

Country

United Kingdom

NUTS code

UK - United Kingdom

Internet address(es)

Main address

<https://etendersni.gov.uk/epps>

Buyer's address

<https://etendersni.gov.uk/epps>

I.1) Name and addresses

Causeway Coast and Glens Borough Council

Civic Headquarters Cloonavin 66 Portstewart Road

Coleraine

BT52 1EY

Email

SSDAdmin.cpd@finance-ni.gov.uk

Country

United Kingdom

NUTS code

UK - United Kingdom

Internet address(es)

Main address

<https://etendersni.gov.uk/epps>

Buyer's address

<https://etendersni.gov.uk/epps>

I.1) Name and addresses

Department for Communities NI

Lighthouse Building, 1 Cromac Place

Belfast

BT7 2JB

Email

SSDAdmin.cpd@finance-ni.gov.uk

Country

United Kingdom

NUTS code

UK - United Kingdom

Internet address(es)

Main address

<https://etendersni.gov.uk/epps>

Buyer's address

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I.1) Name and addresses

Department for Infrastructure NI

Clarence Court Adelaide Street

Belfast

BT2 8GB

Email

SSDAdmin.cpd@finance-ni.gov.uk

Country

United Kingdom

NUTS code

UK - United Kingdom

Internet address(es)

Main address

<https://etendersni.gov.uk/epps>

Buyer's address

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I.1) Name and addresses

Department for the Economy NI

Netherleigh, Massey Avenue

Belfast

BT4 2JP

Email

SSDAdmin.cpd@finance-ni.gov.uk

Country

United Kingdom

NUTS code

UK - United Kingdom

Internet address(es)

Main address

<https://etendersni.gov.uk/epps>

Buyer's address

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I.1) Name and addresses

Department of Agriculture Environment and Rural Affairs NI

Dundonald House

Belfast

BT4 3SB

Email

SSDAdmin.cpd@finance-ni.gov.uk

Country

United Kingdom

NUTS code

UK - United Kingdom

Internet address(es)

Main address

<https://etendersni.gov.uk/epps>

Buyer's address

<https://etendersni.gov.uk/epps>

I.1) Name and addresses

Department of Education NI

Rathgael House

Bangor

BT19 7PR

Email

SSDAdmin.cpd@finance-ni.gov.uk

Country

United Kingdom

NUTS code

UK - United Kingdom

Internet address(es)

Main address

<https://etendersni.gov.uk/epps>

Buyer's address

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I.1) Name and addresses

Department of Finance

Clare House, 303 Airport Road West

BELFAST

BT3 9ED

Email

SSDAdmin.cpd@finance-ni.gov.uk

Country

United Kingdom

NUTS code

UK - United Kingdom

Internet address(es)

Main address

<https://etendersni.gov.uk/epps>

Buyer's address

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I.1) Name and addresses

Department of Health NI

Castle Buildings

Belfast

BT4 3SQ

Email

SSDAdmin.cpd@finance-ni.gov.uk

Country

United Kingdom

NUTS code

UK - United Kingdom

Internet address(es)

Main address

<https://etendersni.gov.uk/epps>

Buyer's address

<https://etendersni.gov.uk/epps>

I.1) Name and addresses

Department of Justice NI

Block B, Castle Buildings

Belfast

BT4 3SG

Email

SSDAdmin.cpd@finance-ni.gov.uk

Country

United Kingdom

NUTS code

UK - United Kingdom

Internet address(es)

Main address

<https://etendersni.gov.uk/epps>

Buyer's address

<https://etendersni.gov.uk/epps>

I.1) Name and addresses

Derry City and Strabane District Council

Council Offices, 98 Strand Road

Derry

BT48 7NN

Email

SSDAdmin.cpd@finance-ni.gov.uk

Country

United Kingdom

NUTS code

UK - United Kingdom

Internet address(es)

Main address

<https://etendersni.gov.uk/epps>

Buyer's address

<https://etendersni.gov.uk/epps>

I.1) Name and addresses

Fermanagh and Omagh District Council

The Townhall 2 Townhall Street

Enniskillen

BT74 7BA

Email

SSDAdmin.cpd@finance-ni.gov.uk

Country

United Kingdom

NUTS code

UK - United Kingdom

Internet address(es)

Main address

<https://etendersni.gov.uk/epps>

Buyer's address

<https://etendersni.gov.uk/epps>

I.1) Name and addresses

Lisburn and Castlereagh City Council

Island Civic Centre Lagan Valley Island The Island

Lisburn

BT27 4RL

Email

SSDAdmin.cpd@finance-ni.gov.uk

Country

United Kingdom

NUTS code

UK - United Kingdom

Internet address(es)

Main address

<https://etendersni.gov.uk/epps>

Buyer's address

<https://etendersni.gov.uk/epps>

I.1) Name and addresses

Mid and East Antrim Borough Council

The Braid 1-29 Bridge Street

Ballymena

BT43 5EJ

Email

SSDAdmin.cpd@finance-ni.gov.uk

Country

United Kingdom

NUTS code

UK - United Kingdom

Internet address(es)

Main address

<https://etendersni.gov.uk/epps>

Buyer's address

<https://etendersni.gov.uk/epps>

I.1) Name and addresses

Mid Ulster District Council

Dungannon Office Circular Road

Dungannon

BT71 6DT

Email

SSDAdmin.cpd@finance-ni.gov.uk

Country

United Kingdom

NUTS code

UK - United Kingdom

Internet address(es)

Main address

<https://etendersni.gov.uk/epps>

Buyer's address

<https://etendersni.gov.uk/epps>

I.1) Name and addresses

Newry Mourne and Down District Council

District Council Offices O'Hagan House Monaghan Row

Newry

BT35 8DJ

Email

SSDAdmin.cpd@finance-ni.gov.uk

Country

United Kingdom

NUTS code

UK - United Kingdom

Internet address(es)

Main address

<https://etendersni.gov.uk/epps>

Buyer's address

<https://etendersni.gov.uk/epps>

I.1) Name and addresses

The Executive Office

Stormont Castle

Belfast

BT4 3TT

Email

SSDAdmin.cpd@finance-ni.gov.uk

Country

United Kingdom

NUTS code

UK - United Kingdom

Internet address(es)

Main address

<https://etendersni.gov.uk/epps>

Buyer's address

<https://etendersni.gov.uk/epps>

I.2) Information about joint procurement

The contract involves joint procurement

The contract is awarded by a central purchasing body

I.4) Type of the contracting authority

Body governed by public law

I.5) Main activity

General public services

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

DoF, LPS - Nova Programme - Revenues and Benefits Delivery Partner Contract

II.1.2) Main CPV code

- 72000000 - IT services: consulting, software development, Internet and support

II.1.3) Type of contract

Services

II.1.4) Short description

Land and Property Services (“LPS”) has a requirement for a modern digitally enabled ICT solution that will support the transformation of its Revenues and Benefits service. It is envisaged the new solution will be responsible for, but not limited to, the assessment and collection of rates for domestic and non-domestic properties, the administration of various rate reliefs (such as Housing Benefit and Disabled Person’s allowance), managing interfaces with internal and external applications of LPS (such as the Enforcement of Judgments Office), assist with the setting of district and regional rates and other associated services. LPS require the new ICT solution to be flexible and adaptable to support new and innovative methods of delivery, future changes and business needs whilst being user friendly, customer focused and utilising digital self-service platforms. Further Information is available in the Project Information Memorandum (“PIM”) and Selection Questionnaire (“SQ”).

II.1.6) Information about lots

This contract is divided into lots: No

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £13,848,679

II.2) Description

II.2.2) Additional CPV code(s)

- 72320000 - Database services
- 72268000 - Software supply services
- 72230000 - Custom software development services
- 72227000 - Software integration consultancy services
- 48800000 - Information systems and servers
- 48810000 - Information systems
- 48000000 - Software package and information systems
- 72250000 - System and support services
- 72222300 - Information technology services

- 48442000 - Financial systems software package
- 79800000 - Printing and related services
- 72316000 - Data analysis services
- 79940000 - Collection agency services
- 48900000 - Miscellaneous software package and computer systems
- 79500000 - Office-support services
- 79571000 - Mailing services
- 79400000 - Business and management consultancy and related services
- 64210000 - Telephone and data transmission services
- 79990000 - Miscellaneous business-related services
- 79714100 - Tracing system services
- 79720000 - Investigation services
- 66000000 - Financial and insurance services
- 66170000 - Financial consultancy, financial transaction processing and clearing-house services
- 63120000 - Storage and warehousing services
- 66112000 - Deposit services
- 79710000 - Security services
- 72220000 - Systems and technical consultancy services
- 72500000 - Computer-related services
- 72322000 - Data management services
- 72317000 - Data storage services
- 72224100 - System implementation planning services

- 72400000 - Internet services
- 72212200 - Networking, Internet and intranet software development services
- 72212211 - Platform interconnectivity software development services
- 72212220 - Internet and intranet software development services
- 72212400 - Business transaction and personal business software development services
- 72212482 - Business intelligence software development services
- 72212517 - IT software development services
- 72212600 - Database and operating software development services
- 72212610 - Database software development services
- 72212732 - Data security software development services
- 72212900 - Miscellaneous software development services and computer systems
- 72228000 - Hardware integration consultancy services

II.2.3) Place of performance

NUTS codes

- UKN0 - Northern Ireland

II.2.4) Description of the procurement

Land and Property Services (“LPS”) has a requirement for a modern digitally enabled ICT solution that will support the transformation of its Revenues and Benefits service. It is envisaged the new solution will be responsible for, but not limited to, the assessment and collection of rates for domestic and non-domestic properties, the administration of various rate reliefs (such as Housing Benefit and Disabled Person’s allowance), managing interfaces with internal and external applications of LPS (such as the Enforcement of Judgments Office), assist with the setting of district and regional rates and other associated services. LPS require the new ICT solution to be flexible and adaptable to support new and innovative methods of delivery, future changes and business needs whilst being user friendly, customer focused and utilising digital self-service platforms. Further Information is available in the Project Information Memorandum (“PIM”) and Selection Questionnaire (“SQ”).

II.2.5) Award criteria

Quality criterion - Name: Technical and Legal criteria - as per tender documents / Weighting: 60

Cost criterion - Name: Financial/Commercial criteria - as per tender documents / Weighting: 40

II.2.11) Information about options

Options: Yes

Description of options

Corrigendum Notice 2018/S 198-449107 clarified that the contract duration excluding extension periods is 132 months and not 108 months as stated in the original OJEU contract notice. That is an implementation period of up to 24 months and 108 months 9 years from when the system goes live. Following this the contract has the option to extend the contract for 3 further periods of 12 months. The solution may also be required to support the integration of LPS's other ICT systems and infrastructure. This contract will be primarily be used by the Department of Finance's LPS but may also be used by other NICS Departments, their Agencies and other Non-Departmental Public Bodies. The services that may be required by the parties to the contract will be complimentary to those provided under the Revenues and Benefits Delivery Partner Contract. As indicated in the contract notice 2018/S 195-441388 the potential total value of the contract over the maximum contract term ranges from 20,000,000 GBP to 80,000,00 GBP exclusive of VAT. This range reflects the potential scale of the contract and takes into account changes and potential modifications to the contract that may be required due to legislation, operational and technological developments and/or additional functions and services that LPS may require during the contract term.

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Competitive dialogue

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2018/S 195-441388](#)

Section V. Award of contract

Contract No

1

Title

Contract

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

9 July 2021

V.2.2) Information about tenders

Number of tenders received: 3

Number of tenders received from SMEs: 0

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 1

Number of tenders received by electronic means: 3

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

EQUINITI ICS LIMITED

205 Airport Road West

BELFAST

BT3 9ED

Email

bdbelfast@equiniti.com

Country

United Kingdom

NUTS code

- UK - United Kingdom

Internet address

<https://etendersni.gov.uk/epps>

The contractor is an SME

No

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £80,000,000

Section VI. Complementary information

VI.3) Additional information

The figure indicated in V.2.4) of GBP 80,000,000.00 represents the potential value of the contract over the maximum contract term which ranges from 20,000,000 GBP to 80,000,000 GBP exclusive of VAT. As indicated in the contract notice (2018/S 195-441388) this range reflects the potential scale of the contract and takes into account changes and potential modifications to the contract that may be required due to legislation, operational and technological developments and/or additional functions and services that LPS may require during the contract term. Contract performance will be managed and monitored in accordance with the principles as outlined in the Procurement Guidance Note 01/12 'Contract Management', a link to which is below: <https://www.finance-ni.gov.uk/sites/default/files/publications/dfp/PGN-01012-Contract-Management-Principles-Procedures-25-Sept-2017.PDF>.

VI.4) Procedures for review

VI.4.1) Review body

The UK does not have any such bodies with responsibility for appeal/mediation procedures apart from the High Court, Commercial Division, to which proceedings may be issued regarding alleged breaches of the PCR 2015 as amended.

Belfast

Country

United Kingdom

VI.4.3) Review procedure

Precise information on deadline(s) for review procedures

CPD complied with the Public Contracts Regulations 2015 and incorporated a standstill period (i.e. a minimum of 10 calendar days) at the point information on the award of contract was communicated to tenderers. That notification provided full information on the award decision. This provided time for the unsuccessful tenderers to challenge the award decision before the contract was entered into.