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Award

## **Confidential Staff Liaison and Freedom To Speak Up Services**

NHS Highland

F15: Voluntary ex ante transparency notice

Notice identifier: 2023/S 000-017308

Procurement identifier (OCID): ocids-h6vhtk-03d761

Published 19 June 2023, 11:55am

### **Section I: Contracting authority/entity**

#### **I.1) Name and addresses**

NHS Highland

Assynt House, Beechwood Park

Inverness

IV2 3BW

#### **Email**

[nhsh.tenders@nhs.scot](mailto:nhsh.tenders@nhs.scot)

#### **Telephone**

+44 7976911804

#### **Country**

United Kingdom

#### **NUTS code**

UKM6 - Highlands and Islands

**Internet address(es)**

Main address

<http://www.nhshighland.scot.nhs.uk>

Buyer's address

[https://www.publiccontractsscotland.gov.uk/search/Search\\_AuthProfile.aspx?ID=AA00302](https://www.publiccontractsscotland.gov.uk/search/Search_AuthProfile.aspx?ID=AA00302)

**I.4) Type of the contracting authority**

Ministry or any other national or federal authority

**I.5) Main activity**

Health

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## **Section II: Object**

### **II.1) Scope of the procurement**

#### **II.1.1) Title**

Confidential Staff Liaison and Freedom To Speak Up Services

Reference number

HH083-23-HB

#### **II.1.2) Main CPV code**

- 79633000 - Staff development services

#### **II.1.3) Type of contract**

Services

#### **II.1.4) Short description**

NHS Highland requires the provision of Confidential Staff Liaison and Freedom to Speak up Services for NHS staff.

#### **II.1.6) Information about lots**

This contract is divided into lots: No

#### **II.1.7) Total value of the procurement (excluding VAT)**

Value excluding VAT: £316,000

### **II.2) Description**

#### **II.2.2) Additional CPV code(s)**

- 79633000 - Staff development services

#### **II.2.3) Place of performance**

NUTS codes

- UKM6 - Highlands and Islands

Main site or place of performance

NHS Highland Area

#### **II.2.4) Description of the procurement**

NHS Highland have been providing a Guardian / Speak up service since 2020, as recommended in the Sturrock review, this is to provide an independent channel for colleague concerns to be raised where other channels have not worked or cannot be used. This service was aligned to include the National Whistleblowing standards in NHS Highland also in 2020.

The market was reviewed and the only established provider of this service that we have identified with appropriate and relevant NHS specific experience is The Guardian Service. The Guardian Service has been working with NHS Highland for the past three years and NHS Highland would like to continue to provide this service to its employees for a further 12 months with the option to extend for up to another 12 months.

#### **II.2.11) Information about options**

Options: No

#### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

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## Section IV. Procedure

### IV.1) Description

#### IV.1.1) Type of procedure

Award of a contract without prior publication of a call for competition in the cases listed below

- The procurement falls outside the scope of application of the regulations

Explanation:

This procurement is unique in that the provider is offering a technical solution, based on its specific positioning and experience, the likes of which is not available elsewhere in exactly the form that we desire to employ.

#### IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

### IV.2) Administrative information

#### IV.2.1) Previous publication concerning this procedure

Notice number: [2020/S 049-117566](#)

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## Section V. Award of contract/concession

### Contract No

HH083-23-HB

A contract/lot is awarded: Yes

### V.2) Award of contract/concession

#### V.2.1) Date of conclusion of the contract

14 June 2023

#### V.2.2) Information about tenders

The contract has been awarded to a group of economic operators: No

**V.2.3) Name and address of the contractor/concessionaire**

The Guardian Service Ltd.

WeWork,, 8 Devonshire Square,

London

EC2M 4PL

Telephone

+44 7878936652

Country

United Kingdom

NUTS code

- UK - United Kingdom

The contractor/concessionaire is an SME

Yes

**V.2.4) Information on value of contract/lot/concession (excluding VAT)**

Total value of the contract/lot/concession: £316,000

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## **Section VI. Complementary information**

### **VI.3) Additional information**

(SC Ref:735078)

### **VI.4) Procedures for review**

#### **VI.4.1) Review body**

The Inverness Justice Centre

Longman Road

Inverness

IV1 1AH

Country

United Kingdom