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Contract

Student Payment Service Provider

University of Bristol

F03: Contract award notice

Notice identifier: 2024/S 000-017302

Procurement identifier (OCID): ocds-h6vhtk-03e0b1

Published 4 June 2024, 3:02pm

Section I: Contracting authority

I.1) Name and addresses

University of Bristol

4th Floor, Augustine's Courtyard, Orchard Lane

Bristol

BS1 5DS

Email

lee.bryant@bristol.ac.uk

Telephone

+44 01179289000

Country

United Kingdom

Region code

UK - United Kingdom

Internet address(es)

Main address

www.bristol.ac.uk

I.4) Type of the contracting authority

Body governed by public law

I.5) Main activity

Education

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Student Payment Service Provider

II.1.2) Main CPV code

- 66115000 - International payment transfer services

II.1.3) Type of contract

Services

II.1.4) Short description

The University of Bristol is seeking a single supplier to deliver business objectives relevant to the procurement include providing a secure, compliant, and efficient (with respect to time and cost) payment service which meets the diverse needs of a wide range of payers and forms a positive part of the overall student experience.

II.1.6) Information about lots

This contract is divided into lots: No

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £7,500,000

II.2) Description

II.2.3) Place of performance

NUTS codes

- UK - United Kingdom

II.2.4) Description of the procurement

The priority of the University is to ensure the timely and accurate posting of income, and prompt resolution of payment queries. To deliver a positive payment experience to students we aim to provide:

- a secure and efficient (with respect to time and cost) payment service,
- prompt, courteous, and well-informed resolution of queries around payment,
- a range of payment channels to suit different needs, and
- maximum visibility for the student of their payment from initiation to allocation.

II.2.5) Award criteria

Quality criterion - Name: Quality / Weighting: 70

Price - Weighting: 30

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2023/S 000-034693](#)

Section V. Award of contract

Contract No

Student Payment Service Provider

Title

Student Payment Service Provider

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

17 January 2023

V.2.2) Information about tenders

Number of tenders received: 4

Number of tenders received by electronic means: 4

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Flywire Payments Limited

45 Folgate Street, 4th Floor London E1 6GL

London

Country

United Kingdom

NUTS code

- UK - United Kingdom

The contractor is an SME

No

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £7,500,000

Section VI. Complementary information

VI.3) Additional information

Contract is five (5) years split into initial three (3) years, with two (2) plus one (1) year options to extend (3 + 1 + 1).

Price in notice is a forecast of the initial 3 years. Each year forecasted costs of £1.5M, therefore a full 5 year contract estimated at £7.5M.

VI.4) Procedures for review

VI.4.1) Review body

University of Bristol

University of Bristol

Bristol

BS1 5DS

Email

lee.bryant@bristol.ac.uk

Country

United Kingdom