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Contract

## **Student Payment Service Provider**

University of Bristol

F03: Contract award notice

Notice identifier: 2024/S 000-017302

Procurement identifier (OCID): ocds-h6vhtk-03e0b1

Published 4 June 2024, 3:02pm

## **Section I: Contracting authority**

### **I.1) Name and addresses**

University of Bristol

4th Floor, Augustine's Courtyard, Orchard Lane

Bristol

BS1 5DS

#### **Email**

[lee.bryant@bristol.ac.uk](mailto:lee.bryant@bristol.ac.uk)

#### **Telephone**

+44 01179289000

#### **Country**

United Kingdom

**Region code**

UK - United Kingdom

**Internet address(es)**

Main address

[www.bristol.ac.uk](http://www.bristol.ac.uk)

**I.4) Type of the contracting authority**

Body governed by public law

**I.5) Main activity**

Education

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## **Section II: Object**

### **II.1) Scope of the procurement**

#### **II.1.1) Title**

Student Payment Service Provider

#### **II.1.2) Main CPV code**

- 66115000 - International payment transfer services

#### **II.1.3) Type of contract**

Services

#### **II.1.4) Short description**

The University of Bristol is seeking a single supplier to deliver business objectives relevant to the procurement include providing a secure, compliant, and efficient (with respect to time and cost) payment service which meets the diverse needs of a wide range of payers and forms a positive part of the overall student experience.

#### **II.1.6) Information about lots**

This contract is divided into lots: No

#### **II.1.7) Total value of the procurement (excluding VAT)**

Value excluding VAT: £7,500,000

### **II.2) Description**

#### **II.2.3) Place of performance**

NUTS codes

- UK - United Kingdom

#### **II.2.4) Description of the procurement**

The priority of the University is to ensure the timely and accurate posting of income, and prompt resolution of payment queries. To deliver a positive payment experience to students

we aim to provide:

- a secure and efficient (with respect to time and cost) payment service,
- prompt, courteous, and well-informed resolution of queries around payment,
- a range of payment channels to suit different needs, and
- maximum visibility for the student of their payment from initiation to allocation.

### **II.2.5) Award criteria**

Quality criterion - Name: Quality / Weighting: 70

Price - Weighting: 30

### **II.2.11) Information about options**

Options: No

### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

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## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.1) Type of procedure**

Open procedure

#### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: Yes

### **IV.2) Administrative information**

#### **IV.2.1) Previous publication concerning this procedure**

Notice number: [2023/S 000-034693](#)

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## **Section V. Award of contract**

### **Contract No**

Student Payment Service Provider

### **Title**

Student Payment Service Provider

A contract/lot is awarded: Yes

### **V.2) Award of contract**

#### **V.2.1) Date of conclusion of the contract**

17 January 2023

#### **V.2.2) Information about tenders**

Number of tenders received: 4

Number of tenders received by electronic means: 4

The contract has been awarded to a group of economic operators: No

**V.2.3) Name and address of the contractor**

Flywire Payments Limited

45 Folgate Street, 4th Floor London E1 6GL

London

Country

United Kingdom

NUTS code

- UK - United Kingdom

The contractor is an SME

No

**V.2.4) Information on value of contract/lot (excluding VAT)**

Total value of the contract/lot: £7,500,000

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## **Section VI. Complementary information**

### **VI.3) Additional information**

Contract is five (5) years split into initial three (3) years, with two (2) plus one (1) year options to extend (3 + 1 + 1).

Price in notice is a forecast of the initial 3 years. Each year forecasted costs of £1.5M, therefore a full 5 year contract estimated at £7.5M.

### **VI.4) Procedures for review**

#### **VI.4.1) Review body**

University of Bristol

University of Bristol

Bristol

BS1 5DS

Email

[lee.bryant@bristol.ac.uk](mailto:lee.bryant@bristol.ac.uk)

Country

United Kingdom