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Tender

## **Managed Service Contract - ICT**

Saint John Bosco College

UK4: Tender notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2025/S 000-017295

Procurement identifier (OCID): ocds-h6vhtk-050854

Published 28 April 2025, 1:07pm

### **Changes to notice**

This notice has been edited. The [previous version](#) is still available.

### **Scope**

#### **Description**

St John Bosco College is seeking proposals from qualified IT service providers to deliver a managed service solution to support the schools ICT services and provide onsite support.

The school is seeking to contract a supplier to deliver a comprehensive IT support

service. The selected provider will be responsible for maintaining and enhancing the school's IT infrastructure, supporting both students and staff with reliable and effective IT services.

The scope of the contract will include but is not limited to the following:

IT Support and Maintenance

Network and Security Management

Cyber Security

User Support

IT Infrastructure Development

Full details of the scope of works and requirements are detailed in the attached brief.

### **Total value (estimated)**

- £717,000 including VAT

Above the relevant threshold

### **Contract dates (estimated)**

- 1 August 2025 to 31 July 2027
- Possible extension to 31 July 2030
- 5 years

Description of possible extension:

The contract is a 2 year extensions with the annual renewal to a maximum term of 5 years.

## **Main procurement category**

Services

## **CPV classifications**

- 72000000 - IT services: consulting, software development, Internet and support

## **Contract locations**

- UKC - North East (England)
- UKD - North West (England)
- UKE - Yorkshire and the Humber
- UKF - East Midlands (England)
- UKG - West Midlands (England)
- UKH - East of England
- UKI - London
- UKJ - South East (England)
- UKK - South West (England)

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## **Participation**

### **Particular suitability**

Small and medium-sized enterprises (SME)

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## **Submission**

### **Enquiry deadline**

16 May 2025, 5:00pm

### **Tender submission deadline**

23 May 2025, 12:00pm

### **Submission address and any special instructions**

[DWatkins1@sjbc.wandsworth.sch.uk](mailto:DWatkins1@sjbc.wandsworth.sch.uk)

### **Tenders may be submitted electronically**

No

### **Languages that may be used for submission**

English

### **Award decision date (estimated)**

9 June 2025

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## **Award criteria**

<b>Name</b>	<b>Type</b>	<b>Weighting</b>
Project Team and Resourcing	Quality	20%
Technical Approach	Quality	20%
Experience	Quality	20%
Value for Money	Cost	20%
Case Studies/References	Quality	10%
Added Value	Quality	10%

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## **Other information**

### **Conflicts assessment prepared/revised**

Yes

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## **Procedure**

### **Procedure type**

Open procedure

### **Reduced tendering period**

Yes

State of urgency - minimum 10 days

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## **Documents**

## Associated tender documents

[Tender Brief IT Managed Service Contract.docx](#)

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## Contracting authority

### Saint John Bosco College

- UK Register of Learning Providers (UKPRN number): 10035180
- Public Procurement Organisation Number: PLPT-9129-NCMD

Parkham Street

London

SW11 3DQ

United Kingdom

Email: [SBM@sjbc.wandsworth.sch.uk](mailto:SBM@sjbc.wandsworth.sch.uk)

Website: <http://www.sjbc.wandsworth.sch.uk>

Region: UKI34 - Wandsworth

Organisation type: Public authority - sub-central government