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Tender

Managed Service Contract - ICT

Saint John Bosco College

UK4: Tender notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2025/S 000-017295

Procurement identifier (OCID): ocds-h6vhtk-050854

Published 28 April 2025, 1:07pm

Changes to notice

This notice has been edited. The [previous version](#) is still available.

Scope

Description

St John Bosco College is seeking proposals from qualified IT service providers to deliver a managed service solution to support the schools ICT services and provide onsite support.

The school is seeking to contract a supplier to deliver a comprehensive IT support

service. The selected provider will be responsible for maintaining and enhancing the school's IT infrastructure, supporting both students and staff with reliable and effective IT services.

The scope of the contract will include but is not limited to the following:

IT Support and Maintenance

Network and Security Management

Cyber Security

User Support

IT Infrastructure Development

Full details of the scope of works and requirements are detailed in the attached brief.

Total value (estimated)

- £717,000 including VAT

Above the relevant threshold

Contract dates (estimated)

- 1 August 2025 to 31 July 2027
- Possible extension to 31 July 2030
- 5 years

Description of possible extension:

The contract is a 2 year extensions with the annual renewal to a maximum term of 5 years.

Main procurement category

Services

CPV classifications

- 72000000 - IT services: consulting, software development, Internet and support

Contract locations

- UKC - North East (England)
- UKD - North West (England)
- UKE - Yorkshire and the Humber
- UKF - East Midlands (England)
- UKG - West Midlands (England)
- UKH - East of England
- UKI - London
- UKJ - South East (England)
- UKK - South West (England)

Participation

Particular suitability

Small and medium-sized enterprises (SME)

Submission

Enquiry deadline

16 May 2025, 5:00pm

Tender submission deadline

23 May 2025, 12:00pm

Submission address and any special instructions

DWatkins1@sjbc.wandsworth.sch.uk

Tenders may be submitted electronically

No

Languages that may be used for submission

English

Award decision date (estimated)

9 June 2025

Award criteria

Name	Type	Weighting
Project Team and Resourcing	Quality	20%
Technical Approach	Quality	20%
Experience	Quality	20%
Value for Money	Cost	20%
Case Studies/References	Quality	10%
Added Value	Quality	10%

Other information

Conflicts assessment prepared/revised

Yes

Procedure

Procedure type

Open procedure

Reduced tendering period

Yes

State of urgency - minimum 10 days

Documents

Associated tender documents

[Tender Brief IT Managed Service Contract.docx](#)

Contracting authority

Saint John Bosco College

- UK Register of Learning Providers (UKPRN number): 10035180
- Public Procurement Organisation Number: PLPT-9129-NCMD

Parkham Street

London

SW11 3DQ

United Kingdom

Email: SBM@sjbc.wandsworth.sch.uk

Website: <http://www.sjbc.wandsworth.sch.uk>

Region: UKI34 - Wandsworth

Organisation type: Public authority - sub-central government