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Not applicable

## **Speak Up Helpline**

Department of Health and Social Care

F14: Notice for changes or additional information

Notice identifier: 2022/S 000-017280

Procurement identifier (OCID): ocids-h6vhtk-0348a9

Published 24 June 2022, 11:09am

## **Section I: Contracting authority/entity**

### **I.1) Name and addresses**

Department of Health and Social Care

39 Victoria Street

London

SW1H 0EU

### **Contact**

Julia Kirk

### **Email**

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### **Telephone**

+44 2079723405

### **Country**

United Kingdom

**NUTS code**

UKI32 - Westminster

**Internet address(es)**

Main address

<https://www.gov.uk/government/organisations/department-of-health-and-social-care>

Buyer's address

<https://www.gov.uk/government/organisations/department-of-health-and-social-care>

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## **Section II: Object**

### **II.1) Scope of the procurement**

#### **II.1.1) Title**

Speak Up Helpline

Reference number

C81358

#### **II.1.2) Main CPV code**

- 79512000 - Call centre

#### **II.1.3) Type of contract**

Services

#### **II.1.4) Short description**

The Department of Health and Social Care is looking to appoint a competent provider to deliver a signposting Speak up helpline and online tool for NHS and social care workers.

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## **Section VI. Complementary information**

### **VI.6) Original notice reference**

Notice number: [2022/S 000-016900](#)

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## **Section VII. Changes**

### **VII.1) Information to be changed or added**

### **VII.2) Other additional information**

Value changed to £362,530.

To access the draft specifications and market consultation questionnaire please click the link:

<https://www.contractsfinder.service.gov.uk/Notice/bcf062f8-4c78-41b9-88ee-8bd3578aa067>