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Tender

North East London 111 IUC Contract

NHS North East London Integrated Care Board

F02: Contract notice

Notice identifier: 2025/S 000-017276

Procurement identifier (OCID): ocds-h6vhtk-05084a

Published 28 April 2025, 12:14pm

Section I: Contracting authority

I.1) Name and addresses

NHS North East London Integrated Care Board

UNEX Tower, 5 Station Street

London

E15 1DA

Contact

Kieran James Paterson

Email

kieran.james-paterson@nhs.net

Country

United Kingdom

Region code

UKI52 - Barking & Dagenham and Havering

Justification for not providing organisation identifier

Not on any register

Internet address(es)

Main address

<https://www.northeastlondon.icb.nhs.uk/>

Buyer's address

<https://www.northeastlondon.icb.nhs.uk/>

I.3) Communication

The procurement documents are available for unrestricted and full direct access, free of charge, at

<https://health-family.force.com/s/Welcome>

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted electronically via

<https://health-family.force.com/s/Welcome>

I.4) Type of the contracting authority

Body governed by public law

I.5) Main activity

Health

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

North East London 111 IUC Contract

Reference number

PRJ2016

II.1.2) Main CPV code

- 85100000 - Health services

II.1.3) Type of contract

Services

II.1.4) Short description

NHS North East London (NEL) Integrated Care Board (ICB), hereafter referred to as "the Authority" is seeking to commission the NEL 111 IUC Contract ("the Services") via a Competitive Process in accordance with the Health Care Services (Provider Selection Regime) Regulations 2023.

The contract will start on 1st August 2026 and run for a period of 3 years until 31st July 2029, with two further extension options of up to 2 years (3+2+2) to 31st July 2031 and 31st July 2033 respectively. The Contract may be extended for the additional period(s) of 2 years, at the sole discretion of the Authority.

The indicative annual value of the proposed contract is £21,748,000. making the indicative total value of the proposed contract £65,244,000 + £43,496,000 + £43,496,000 (7-year Total = £152,236,000) inclusive of VAT.

The opportunity will be available to access via the Atamis (Health Family) Supplier Portal under the reference PRJ2016 North East London 111 IUC.

The deadline date for submission of bids is 21.07.2025 12:00pm.

II.1.5) Estimated total value

Value excluding VAT: £65,244,000

II.1.6) Information about lots

This contract is divided into lots: No

II.2) Description

II.2.3) Place of performance

NUTS codes

- UKI - London

II.2.4) Description of the procurement

The Authority wishes to receive responses to the ITT from suitably qualified and experienced Potential Providers with the necessary capacity and capability (or a demonstrable ability to provide the necessary capacity and capability within the requisite timescale, as detailed in the ITT) to provide the Services as set out elsewhere in the ITT, in a safe and effective manner. Subject to any conditions specified in the Contract or any tender documents issued in connection with the Procurement.

The Procurement process will be facilitated entirely online via Atamis (Health Family) Supplier Portal.

Interested Applicants wishing to participate in the procurement must register, express an interest and complete the online questionnaires hosted on the portal prior to the deadline for submission. All clarification requests and correspondence pertaining to this ITT opportunity must be directed through the portal. A timetable for the procurement, guidance regarding the process is also available from the portal.

II.2.5) Award criteria

Price is not the only award criterion and all criteria are stated only in the procurement documents

II.2.7) Duration of the contract, framework agreement or dynamic purchasing system

Start date

1 August 2026

This contract is subject to renewal

Yes

Description of renewals

The contract will start on 1st August 2026 and run for a period of 3 years until 31st July 2029, with two further extension options of up to 2 years (3+2+2) to 31st July 2031 and 31st July 2033 respectively. The Contract may be extended for the additional period(s) of 2 years, at the sole discretion of the Authority.

II.2.10) Information about variants

Variants will be accepted: No

II.2.11) Information about options

Options: No

II.2.14) Additional information

This is a Provider Selection Regime (PSR) Contract Notice inviting offers under the Competitive Process (The Health Care Services (Provider Selection Regime) Regulations 2023, Regulation 11). The awarding of this contract is subject to the Health Care Services (Provider Selection Regime) Regulations 2023. For the avoidance of doubt, the provisions of the Public Contract Regulations 2015 do not apply to this award.

The Procurement is being managed by the NHS London Commercial Hub (NHS LCH) hosted by NEL ICB, on behalf of the Authority.

Submissions will be assessed in line with the award criteria stages specified in the tender documents.

To access this opportunity please go to Atamis landing page to register:

<https://atamis-1928.my.site.com/s/Welcome>

Once you are registered and logged in to Atamis you can find the project by searching for PRJ2016 North East London 111 IUC.

Section III. Legal, economic, financial and technical information

III.1) Conditions for participation

III.1.1) Suitability to pursue the professional activity, including requirements relating to enrolment on professional or trade registers

List and brief description of conditions

Please refer to ITT Document 3 on the Atamis portal page.

III.1.2) Economic and financial standing

Selection criteria as stated in the procurement documents

III.1.3) Technical and professional ability

Selection criteria as stated in the procurement documents

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

IV.2) Administrative information

IV.2.2) Time limit for receipt of tenders or requests to participate

Date

21 July 2025

Local time

12:00pm

IV.2.4) Languages in which tenders or requests to participate may be submitted

English

IV.2.7) Conditions for opening of tenders

Date

22 July 2025

Local time

12:00pm

Section VI. Complementary information

VI.1) Information about recurrence

This is a recurrent procurement: No

VI.4) Procedures for review

VI.4.1) Review body

NHS North East London Integrated Care Board

London

Country

United Kingdom