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Contract

## **Oracle Support Partner**

City & County of Swansea

F20: Modification notice

Notice identifier: 2022/S 000-017264

Procurement identifier (OCID): ocds-h6vhtk-034a15

Published 24 June 2022, 10:17am

### **Section I: Contracting authority/entity**

#### **I.1) Name and addresses**

City & County of Swansea

Civic Centre

Swansea

SA1 3SN

#### **Email**

[procurement@swansea.gov.uk](mailto:procurement@swansea.gov.uk)

#### **Telephone**

+44 1792637242

#### **Country**

United Kingdom

#### **NUTS code**

UKL18 - Swansea

**Internet address(es)**

Main address

<http://www.swansea.gov.uk/dobusiness>

Buyer's address

[https://www.sell2wales.gov.wales/search/Search\\_AuthProfile.aspx?ID=AA0254](https://www.sell2wales.gov.wales/search/Search_AuthProfile.aspx?ID=AA0254)

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**Section II: Object**

**II.1) Scope of the procurement**

**II.1.1) Title**

Oracle Support Partner

Reference number

CCS/19/282

**II.1.2) Main CPV code**

- 72261000 - Software support services

**II.1.3) Type of contract**

Services

**II.2) Description**

**II.2.2) Additional CPV code(s)**

- 72261000 - Software support services

**II.2.3) Place of performance**

NUTS codes

- UKL18 - Swansea

Main site or place of performance

Civic Centre, Swansea, Wales, UK

**II.2.4) Description of the procurement at the time of conclusion of the contract:**

Swansea Council are looking to extend the current partnership agreement to support Oracle eBusiness Suite whilst simultaneously

upgrading to Oracle Cloud for existing services including provision of support for the Cloud environment.

**II.2.7) Duration of the contract, framework agreement, dynamic purchasing system or concession**

Duration in months

36

**II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

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**Section IV. Procedure**

**IV.2) Administrative information**

**IV.2.1) Contract award notice concerning this contract**

Notice number: [2019/S 094-228140](#)

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**Section V. Award of contract/concession**

**Contract No**

CCS/19/282

**Title**

Oracle Support Partner

**V.2) Award of contract/concession**

**V.2.1) Date of conclusion of the contract/concession award decision:**

27 March 2020

**V.2.2) Information about tenders**

The contract/concession has been awarded to a group of economic operators: No

**V.2.3) Name and address of the contractor/concessionaire**

Infosys Limited

10 Upper Bank Street

London

E145NP

Country

United Kingdom

NUTS code

- UK - United Kingdom

The contractor/concessionaire is an SME

No

**V.2.4) Information on value of the contract/lot/concession (at the time of conclusion of the contract;excluding VAT)**

Total value of the procurement: £3,934,000

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## **Section VI. Complementary information**

### **VI.3) Additional information**

(WA Ref:122248)

### **VI.4) Procedures for review**

#### **VI.4.1) Review body**

High Court

Royal Courts of Justice, The Strand

London

WC2A 2LL

Telephone

+44 2079477501

Country

United Kingdom

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## **Section VII: Modifications to the contract/concession**

### **VII.1) Description of the procurement after the modifications**

#### **VII.1.1) Main CPV code**

- 72261000 - Software support services

#### **VII.1.2) Additional CPV code(s)**

- 72261000 - Software support services

#### **VII.1.3) Place of performance**

NUTS code

- UKL18 - Swansea

Main site or place of performance

Civic Centre, Swansea, Wales, UK

**VII.1.4) Description of the procurement:**

additional resource and support is required to ensure effective transfer to the new Oracle cloud system

**VII.1.5) Duration of the contract, framework agreement, dynamic purchasing system or concession**

Start date

20 June 2022

End date

30 November 2023

**VII.1.6) Information on value of the contract/lot/concession (excluding VAT)**

Total value of the contract/lot/concession:

£1,967,000

**VII.1.7) Name and address of the contractor/concessionaire**

Infosys Limited

10 Upper Bank Street

London

E145NP

Country

United Kingdom

NUTS code

- UK - United Kingdom

The contractor/concessionaire is an SME

No

## **VII.2) Information about modifications**

### **VII.2.1) Description of the modifications**

Nature and extent of the modifications (with indication of possible earlier changes to the contract):

Additional resource and support is required to ensure effective transfer to the new Oracle cloud system.

### **VII.2.2) Reasons for modification**

Need for additional works, services or supplies by the original contractor/concessionaire.

Description of the economic or technical reasons and the inconvenience or duplication of cost preventing a change of contractor:

the Council has identified a need for additional technology expertise and resource to fully implement the capability offered by its new cloud-based ERP solution and maintain existing operations during the transition period. The handover to another supplier would not achieve project deadlines and would cause significant disruption considering the technical expertise and knowledge transfer required.

### **VII.2.3) Increase in price**

Updated total contract value before the modifications (taking into account possible earlier contract modifications, price adaptations and average inflation)

Value excluding VAT: £1,967,000

Total contract value after the modifications

Value excluding VAT: £6,721,000