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Contract

Oracle Support Partner

City & County of Swansea

F20: Modification notice

Notice identifier: 2022/S 000-017264

Procurement identifier (OCID): ocds-h6vhtk-034a15

Published 24 June 2022, 10:17am

Section I: Contracting authority/entity

I.1) Name and addresses

City & County of Swansea

Civic Centre

Swansea

SA1 3SN

Email

procurement@swansea.gov.uk

Telephone

+44 1792637242

Country

United Kingdom

NUTS code

UKL18 - Swansea

Internet address(es)

Main address

<http://www.swansea.gov.uk/dobusiness>

Buyer's address

https://www.sell2wales.gov.wales/search/Search_AuthProfile.aspx?ID=AA0254

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Oracle Support Partner

Reference number

CCS/19/282

II.1.2) Main CPV code

- 72261000 - Software support services

II.1.3) Type of contract

Services

II.2) Description

II.2.2) Additional CPV code(s)

- 72261000 - Software support services

II.2.3) Place of performance

NUTS codes

- UKL18 - Swansea

Main site or place of performance

Civic Centre, Swansea, Wales, UK

II.2.4) Description of the procurement at the time of conclusion of the contract:

Swansea Council are looking to extend the current partnership agreement to support Oracle eBusiness Suite whilst simultaneously

upgrading to Oracle Cloud for existing services including provision of support for the Cloud environment.

II.2.7) Duration of the contract, framework agreement, dynamic purchasing system or concession

Duration in months

36

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section IV. Procedure

IV.2) Administrative information

IV.2.1) Contract award notice concerning this contract

Notice number: [2019/S 094-228140](#)

Section V. Award of contract/concession

Contract No

CCS/19/282

Title

Oracle Support Partner

V.2) Award of contract/concession

V.2.1) Date of conclusion of the contract/concession award decision:

27 March 2020

V.2.2) Information about tenders

The contract/concession has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor/concessionaire

Infosys Limited

10 Upper Bank Street

London

E145NP

Country

United Kingdom

NUTS code

- UK - United Kingdom

The contractor/concessionaire is an SME

No

V.2.4) Information on value of the contract/lot/concession (at the time of conclusion of the contract;excluding VAT)

Total value of the procurement: £3,934,000

Section VI. Complementary information

VI.3) Additional information

(WA Ref:122248)

VI.4) Procedures for review

VI.4.1) Review body

High Court

Royal Courts of Justice, The Strand

London

WC2A 2LL

Telephone

+44 2079477501

Country

United Kingdom

Section VII: Modifications to the contract/concession

VII.1) Description of the procurement after the modifications

VII.1.1) Main CPV code

- 72261000 - Software support services

VII.1.2) Additional CPV code(s)

- 72261000 - Software support services

VII.1.3) Place of performance

NUTS code

- UKL18 - Swansea

Main site or place of performance

Civic Centre, Swansea, Wales, UK

VII.1.4) Description of the procurement:

additional resource and support is required to ensure effective transfer to the new Oracle cloud system

VII.1.5) Duration of the contract, framework agreement, dynamic purchasing system or concession

Start date

20 June 2022

End date

30 November 2023

VII.1.6) Information on value of the contract/lot/concession (excluding VAT)

Total value of the contract/lot/concession:

£1,967,000

VII.1.7) Name and address of the contractor/concessionaire

Infosys Limited

10 Upper Bank Street

London

E145NP

Country

United Kingdom

NUTS code

- UK - United Kingdom

The contractor/concessionaire is an SME

No

VII.2) Information about modifications

VII.2.1) Description of the modifications

Nature and extent of the modifications (with indication of possible earlier changes to the contract):

Additional resource and support is required to ensure effective transfer to the new Oracle cloud system.

VII.2.2) Reasons for modification

Need for additional works, services or supplies by the original contractor/concessionaire.

Description of the economic or technical reasons and the inconvenience or duplication of cost preventing a change of contractor:

the Council has identified a need for additional technology expertise and resource to fully implement the capability offered by its new cloud-based ERP solution and maintain existing operations during the transition period. The handover to another supplier would not achieve project deadlines and would cause significant disruption considering the technical expertise and knowledge transfer required.

VII.2.3) Increase in price

Updated total contract value before the modifications (taking into account possible earlier contract modifications, price adaptations and average inflation)

Value excluding VAT: £1,967,000

Total contract value after the modifications

Value excluding VAT: £6,721,000