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Contract

Direct Award via G-Cloud - Predictive Analytics Module for Rent Arrears

Salvation Army Housing Association

F03: Contract award notice

Notice identifier: 2025/S 000-017262

Procurement identifier (OCID): ocds-h6vhtk-043b03

Published 28 April 2025, 11:52am

Section I: Contracting authority

I.1) Name and addresses

Salvation Army Housing Association

2nd Floor, 53-55 Victoria Square

Bolton

BL1 1RZ

Email

procurement@saha.org.uk

Telephone

+44 7720740683

Country

United Kingdom

NUTS code

UK - United Kingdom

Internet address(es)

Main address

<https://www.salvationarmyhomes.org.uk/>

Buyer's address

https://www.mytenders.co.uk/search/Search_AuthProfile.aspx?ID=AA43076

I.2) Information about joint procurement

The contract is awarded by a central purchasing body

I.4) Type of the contracting authority

Body governed by public law

I.5) Main activity

Housing and community amenities

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Direct Award via G-Cloud - Predictive Analytics Module for Rent Arrears

Reference number

2025-003

II.1.2) Main CPV code

- 48000000 - Software package and information systems

II.1.3) Type of contract

Supplies

II.1.4) Short description

Direct Award from G-Cloud 14 framework for the purchase of a software module for analysing rent arrears

II.1.6) Information about lots

This contract is divided into lots: No

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £102,155

II.2) Description

II.2.2) Additional CPV code(s)

- 48441000 - Financial analysis software package
- 48462000 - Mathematical or forecasting software package

II.2.3) Place of performance

NUTS codes

- UK - United Kingdom

II.2.4) Description of the procurement

Direct Award from G-Cloud 14 framework for software that does predictive analytics on rent arrears

II.2.5) Award criteria

Quality criterion - Name: System Requirements / Weighting: 60

Price - Weighting: 40

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Restricted procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2024/S 000-005327](#)

Section V. Award of contract

Contract No

2025-003

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

31 March 2025

V.2.2) Information about tenders

Number of tenders received: 2

Number of tenders received from SMEs: 0

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 2

Number of tenders received by electronic means: 2

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Voicescape Limited

Unit 4 The Boatshed, Exchange Quay

Salford

M5 3EQ

Telephone

+44 7950548031

Country

United Kingdom

NUTS code

- UKD33 - Manchester

The contractor is an SME

No

V.2.4) Information on value of contract/lot (excluding VAT)

Initial estimated total value of the contract/lot: £180,000

Total value of the contract/lot: £102,155

Section VI. Complementary information

VI.3) Additional information

Direct award from G-Cloud 14 framework

(MT Ref:234431)

VI.4) Procedures for review

VI.4.1) Review body

Public Procurement Review Service

Cabinet Office

London

Email

publicprocurementreview@cabinetoffice.gov.uk

Telephone

+44 3450103503

Country

United Kingdom

Internet address

<https://www.gov.uk/government/publications/public-procurement-review-service-scope-and-remit>