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Contract

Mental Health Support Services (Adults)

Flintshire County Council

F21: Social and other specific services – public contracts

Contract award notice

Notice identifier: 2024/S 000-017233

Procurement identifier (OCID): ocids-h6vhtk-042c96

Published 4 June 2024, 9:52am

Section I: Contracting authority

I.1) Name and addresses

Flintshire County Council

Ty Dewi Sant, St. David's Park, Ewloe

Flintshire

CH5 3FF

Contact

Matt Thomas

Email

matt.thomas@flintshire.gov.uk

Telephone

+44 1352701957

Country

United Kingdom

NUTS code

UKL23 - Flintshire and Wrexham

Internet address(es)

Main address

<https://www.flintshire.gov.uk/>

Buyer's address

https://www.sell2wales.gov.wales/search/Search_AuthProfile.aspx?ID=AA0419

I.4) Type of the contracting authority

Regional or local authority

I.5) Main activity

General public services

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Mental Health Support Services (Adults)

II.1.2) Main CPV code

- 85300000 - Social work and related services

II.1.3) Type of contract

Services

II.1.4) Short description

Flintshire County Council seeks to procure the services of a provider(s) for the purposes of providing mental health support services to adults experiencing mental health problems in two locations of Flintshire

LOT 1 – South Flintshire

The service provided should offer drop-in services and there is an expectation that this element of service provision will be based in the Mold area of Flintshire.

LOT 2 – North-West Flintshire

The service provided will be concentrated in the North-West Flintshire locality area which encompasses Holywell, Flint and surrounding areas.

These contracts are for 5 years with the option to extend for 2 further years

II.1.6) Information about lots

This contract is divided into lots: Yes

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £1,066,646

II.2) Description

II.2.1) Title

South Flintshire

Lot No

1

II.2.2) Additional CPV code(s)

- 85323000 - Community health services
- 85000000 - Health and social work services
- 85312310 - Guidance services
- 85310000 - Social work services
- 98000000 - Other community, social and personal services

II.2.3) Place of performance

NUTS codes

- UKL23 - Flintshire and Wrexham

II.2.4) Description of the procurement

The service provided should offer drop-in services and there is an expectation that this element of service provision will be based in the Mold area of Flintshire.

It is anticipated that the services delivered will provide group support to adults within Flintshire who are experiencing both common and also severe and enduring mental health problems. It will be expected that support will be delivered in a manner that promotes independence, maximises outcomes and is delivered in accordance with the ethos of relevant contemporary legislation, such as the Social Services and Well-being (Wales) Act 2014 and the Well-being of Future Generations (Wales) Act 2015.

The services provided will embody an ethos of co-production and promote active involvement of individuals accessing the services. This should include both meaningful and quantifiable user involvement in both the delivery, development and evaluation of service provision. The service provider(s) will also facilitate an accessible mental health information service through several methods (e.g. printed literature, website, verbally).

The services will be expected to provide learning and social opportunities providing an environment where individuals can increase their self-esteem and build resilience to maximise well-being and recovery. The services will facilitate opportunities for people to meet in community settings and the provision delivered will foster relationships and links

within local communities. The service provider(s) will also work collaboratively with partners and stakeholders to develop and implement recovery orientated services, including co-production with the Flintshire Learning Partnership.

Flintshire County Council are committed to embedding social value within delivery of public services. Prospective service providers should be able to demonstrate commitment to the social value themes, outcomes and measures relevant to the tender advertised. It is also necessary that service providers can demonstrate both a commitment and proactive approach regarding equality, equity of access and the use of Welsh language in their service delivery.

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2) Description

II.2.1) Title

North-West Flintshire

Lot No

2

II.2.2) Additional CPV code(s)

- 85323000 - Community health services
- 85000000 - Health and social work services
- 85312310 - Guidance services
- 85310000 - Social work services
- 98000000 - Other community, social and personal services

II.2.3) Place of performance

NUTS codes

- UKL23 - Flintshire and Wrexham

II.2.4) Description of the procurement

The service provided will be concentrated in the North-West Flintshire locality area which

encompasses Holywell, Flint and surrounding areas.

This will compliment other mental health provision within Flintshire and ensure a balanced distribution of this aspect of mental health support services within the local authority area.

It is anticipated that the services delivered will provide group support to adults within Flintshire who are experiencing both common and also severe and enduring mental health problems. It will be expected that support will be delivered in a manner that promotes independence, maximises outcomes and is delivered in accordance with the ethos of relevant contemporary legislation, such as the Social Services and Well-being (Wales) Act 2014 and the Well-being of Future Generations (Wales) Act 2015.

The services provided will embody an ethos of co-production and promote active involvement of individuals accessing the services. This should include both meaningful and quantifiable user involvement in both the delivery, development and evaluation of service provision. The service provider(s) will also facilitate an accessible mental health information service through several methods (e.g. printed literature, website, verbally).

The services will be expected to provide learning and social opportunities providing an environment where individuals can increase their self-esteem and build resilience to maximise well-being and recovery. The services will facilitate opportunities for people to meet in community settings and the provision delivered will foster relationships and links within local communities. The service provider(s) will also work collaboratively with partners and stakeholders to develop and implement recovery orientated services, including co-production with the Flintshire Learning Partnership.

Flintshire County Council are committed to embedding social value within delivery of public services. Prospective service providers should be able to demonstrate commitment to the social value themes, outcomes and measures relevant to the tender advertised. It is also necessary that service providers can demonstrate both a commitment and proactive approach regarding equality, equity of access and the use of Welsh language in their service delivery.

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section IV. Procedure

IV.1) Description

IV.1.1) Form of procedure

Open procedure

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2024/S 000-001056](#)

Section V. Award of contract

Lot No

1

Title

South Flintshire

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

17 April 2024

V.2.2) Information about tenders

Number of tenders received: 2

Number of tenders received from SMEs: 1

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 2

Number of tenders received by electronic means: 2

V.2.3) Name and address of the contractor

North East Wales Mind

The Wellbeing Centre 23b , Chester Street

Mold

CH71EG

Telephone

+44 1352974430

Country

United Kingdom

NUTS code

- UKL23 - Flintshire and Wrexham

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £657,146

Section V. Award of contract

Lot No

2

Title

North-West Flintshire

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

22 May 2024

V.2.2) Information about tenders

Number of tenders received: 3

Number of tenders received from SMEs: 3

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 3

Number of tenders received by electronic means: 3

V.2.3) Name and address of the contractor

KIM Inspire Holywell

The Hub, Park Lane

Holywell

CH87UR

Telephone

+44 1352872189

Country

United Kingdom

NUTS code

- UKL23 - Flintshire and Wrexham

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £409,500

Section VI. Complementary information

VI.3) Additional information

(WA Ref:141933)

VI.4) Procedures for review

VI.4.1) Review body

High Court

Royal Courts of Justice, The Strand

London

WC2A 2LL

Telephone

+44 2079477501

Country

United Kingdom