

This is a published notice on the Find a Tender service: <https://www.find-tender.service.gov.uk/Notice/017210-2023>

Contract

The Provision Of a Regional Homeless Engagement Substance Team

City of London Corporation

F20: Modification notice

Notice identifier: 2023/S 000-017210

Procurement identifier (OCID): ocids-h6vhtk-03d717

Published 16 June 2023, 2:51pm

Section I: Contracting authority/entity

I.1) Name and addresses

City of London Corporation

Guildhall

London

Contact

Linda Somerville

Email

Linda.Somerville@cityoflondon.gov.uk

Telephone

+44 2076063030

Country

United Kingdom

Region code

UK - United Kingdom

National registration number

Z5996206

Internet address(es)

Main address

<https://www.cityoflondon.gov.uk>

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

The Provision Of a Regional Homeless Engagement Substance Team

II.1.2) Main CPV code

- 85000000 - Health and social work services

II.1.3) Type of contract

Services

II.2) Description

II.2.1) Title

The Provision Of a Regional Homeless Engagement Substance Team

Lot No

3

II.2.3) Place of performance

NUTS codes

- UK - United Kingdom

II.2.4) Description of the procurement at the time of conclusion of the contract:

The Mayor and Commonalty and Citizens of the City of London, as the Contracting Authority, under the Light Touch Regime undertook a 1 stage procurement process for a service for the provision of a Regional homeless Engagement Substance Team as part of a Pan London response to increasing the number of people who are sleeping rough and/or at risk of homelessness engaging with community substance misuse services. A more detailed description of the Service procured was set out in II.2.4 [Description of the procurement] of the Find a Tender Notice FO2 Contract notice reference 2021/S 000 -009638 published 4th May 2021 (Contract Notice) and the tender documents.

The contract procured was for a term of one year with the option to extend for a further six months. The initial term of the contract was to commence on the 1st of February 2022 and expire on the 31st August 2023. The Find a Tender Notice made it very clear from the outset that any renewal of the contract would be subject to the Contracting Authority's own internal governance. Furthermore, the total fixed budget for the Service would be £450, 750 for 18 months as set out in II.1.5 [Estimated total value] and II.2.4 In addition to the optional extension due to increasing demand for this service, the Contracting Authority is awarding grant budget of £133, 350 to Phoenix Futures to increase staffing capacity between 01.01.23 and 31.08.23. The total contract value including the optional extension and variation to increase staff capacity is £584, 100. [[Description of the procurement]] of the Contract Notice and the tender documents. The Service provision is funded with budget from central government grant and The Contracting Authority hosts the Pan London Substance Misuse Programme.

Following approval being sought in accordance with the Contracting Authority's own internal governance, the contract was awarded to Phoenix Futures which commenced on the 1st February 2021 . The contract award was on the basis of the most economically advantageous tender applying the award criteria for quality and price referred to in II.2.5 [Award Criteria] of the Contract Notice, and set out in the tender documents.

II.2.7) Duration of the contract, framework agreement, dynamic purchasing system or concession

Duration in months

18

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section V. Award of contract/concession

Contract No

con_COL_22048

Lot No

3

Title

The Provision Of A Pan-London Homeless Substance Misuse Programme

V.2) Award of contract/concession

V.2.1) Date of conclusion of the contract/concession award decision:

31 August 2022

V.2.2) Information about tenders

The contract/concession has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor/concessionaire

Phoenix Futures

68 Newington Causeway

London

SE1 6DF

Country

United Kingdom

NUTS code

- UK - United Kingdom

National registration number

284880

The contractor/concessionaire is an SME

Yes

V.2.4) Information on value of the contract/lot/concession (at the time of conclusion of the contract;excluding VAT)

Total value of the procurement: £584,100

Section VI. Complementary information

VI.3) Additional information

This Modification Notice is intended to inform the market of the Mayor and Commonalty and Citizens of the City of London, the Contracting Authority, of its intention to award a further extension of the contract with the current provider, Phoenix Futures expiring on the 31st of August 2023. The Contracting Authority is satisfied the variation outlined below is permitted in accordance with Regulation 72 (1) (c) of the Public Contracts Regulations 2015.

The Contracting Authority issued an Invitation to Tender for a Pan London homeless Substance Misuse Engagement Team (subsequently named RhEST) on behalf of the Pan London Substance Misuse Treatment Programme. The role of the RhEST team is to address barriers to engagement in treatment and recovery, with a focus on individuals who are sleeping rough. The contract procured formed part of a larger project and was advertised under the Open Procedure in accordance with the Light Touch Regime and included a variation to increase staffing capacity from 1.1.23 until 31.8.23. The contract notice and the contract award notice can be viewed on Find a tender at:

The Provision of a Pan-London Homeless Substance Misuse Programme - Find a Tender ([find-tender.service.gov.uk](https://www.find-tender.service.gov.uk)) <https://www.find-tender.service.gov.uk/Notice/009638-2021?origin=SearchResults&p=1>

The Provision of a Pan-London Homeless Substance Misuse Programme - Find a Tender ([find-tender.service.gov.uk](https://www.find-tender.service.gov.uk)) <https://www.find-tender.service.gov.uk/Notice/014767-2023?origin=SearchResults&p=1>

The Pan London Substance Misuse Programme for people who sleep rough/at risk of sleeping rough is wholly funded by central government Rough Sleeping Drug and Alcohol Grant – RSDATG. This service within the Programme was tendered in 2021 and subsequent award of an 18-month contract (12 months plus 6 months optional extension) to Phoenix Futures and named “Regional Homeless Engagement Substances Team (RhEST)” was awarded on the 1st of March 2022. There was no blueprint for this service and demand for the service was closely monitored during the early part of the contract. Due to successful Service mobilisation, there was an exceptional increase in demand that could not be met by the current staff capacity and contract price.

The RhEST team has been successful and achieves all key performance indicators set. There has been increasing demand by people who are sleeping rough/at risk of sleeping rough and professionals who refer into the service for access to the team. This resulted in a need to

increase staffing capacity to meet demand and avoid unmet need accumulating.

VI.4) Procedures for review

VI.4.1) Review body

High Court of England and Wales

Royal Courts of Justice, The Strand

London

WC1A 2LL

Country

United Kingdom

VI.4.2) Body responsible for mediation procedures

High Court of England and Wales

Royal Courts of Justice, The Strand

London

WC1A 2LL

Country

United Kingdom

Section VII: Modifications to the contract/concession

VII.1) Description of the procurement after the modifications

VII.1.1) Main CPV code

- 85312500 - Rehabilitation services

VII.1.3) Place of performance

NUTS code

- UK - United Kingdom

VII.1.4) Description of the procurement:

The overarching aim will be to help improve access to treatment for people who sleep rough in London. The emphasis is on supporting steps that improve the person's readiness to access a substance misuse treatment and recovery service. The Service delivers support to people who sleep rough who are referred for help. The referrers in the first instance will be London LAs but additional referral routes may develop over the life of the project.

VII.1.5) Duration of the contract, framework agreement, dynamic purchasing system or concession

Duration in months

18

VII.1.6) Information on value of the contract/lot/concession (excluding VAT)

Total value of the contract/lot/concession:

£584,100

VII.1.7) Name and address of the contractor/concessionaire

Phoenix Futures

68 Newington Causeway

London

Country

United Kingdom

NUTS code

- UK - United Kingdom

National registration number

284880

The contractor/concessionaire is an SME

No

VII.2) Information about modifications

VII.2.1) Description of the modifications

Nature and extent of the modifications (with indication of possible earlier changes to the contract):

This Modification Notice is intended to inform the market of the Mayor and Commonalty and Citizens of the City of London, the Contracting Authority, of its intention to award a further extension of the contract with the current provider, Phoenix Futures expiring on the 31st of August 2023. The Contracting Authority is satisfied the variation outlined below is permitted in accordance with Regulation 72 (1) (c) of the Public Contracts Regulations 2015.

The Contracting Authority issued an Invitation to Tender for a Pan London homeless Substance Misuse Engagement Team (subsequently named RhEST) on behalf of the Pan London Substance Misuse Treatment Programme. The role of the RhEST team is to address barriers to engagement in treatment and recovery, with a focus on individuals who are sleeping rough. The contract procured formed part of a larger project and was advertised under the Open Procedure in accordance with the Light Touch Regime and included a variation to increase staffing capacity from 1.1.23 until 31.8.23. The contract notice and the contract award notice can be viewed on Find a tender at:

The Provision of a Pan-London Homeless Substance Misuse Programme - Find a Tender ([find-tender.service.gov.uk](https://www.find-tender.service.gov.uk/Notice/009638-2021?origin=SearchResults&p=1)) <https://www.find-tender.service.gov.uk/Notice/009638-2021?origin=SearchResults&p=1>

The Provision of a Pan-London Homeless Substance Misuse Programme - Find a Tender ([find-tender.service.gov.uk](https://www.find-tender.service.gov.uk/Notice/014767-2023?origin=SearchResults&p=1)) <https://www.find-tender.service.gov.uk/Notice/014767-2023?origin=SearchResults&p=1>

The Pan London Substance Misuse Programme for people who sleep rough/at risk of sleeping rough is wholly funded by central government Rough Sleeping Drug and Alcohol Grant – RSDATG. This service within the Programme was tendered in 2021 and subsequent award of an 18-month contract (12 months plus 6 months optional extension) to Phoenix Futures and named “Regional Homeless Engagement Substances Team (RhEST)” was awarded on the 1st of March 2022. There was no blueprint for this service and demand for the service was closely monitored during the early part of the contract. Due to successful Service mobilisation, there was an exceptional increase in demand that could not be met by the current staff capacity and contract price.

The RhEST team has been successful and achieves all key performance indicators set. There has been increasing demand by people who are sleeping rough/at risk of sleeping rough and professionals who refer into the service for access to the team. This resulted in a need to increase staffing capacity to meet demand and avoid unmet need accumulating.

VII.2.2) Reasons for modification

Need for modification brought about by circumstances which a diligent contracting authority/entity could not foresee.

Description of the circumstances which rendered the modification necessary and explanation of the unforeseen nature of these circumstances:

Need for modification brought about by circumstances which a diligent contracting authority/entity could not foresee

VII.2.3) Increase in price

Updated total contract value before the modifications (taking into account possible earlier contract modifications, price adaptations and average inflation)

Value excluding VAT: £584,100

Total contract value after the modifications

Value excluding VAT: £584,100