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Tender

Escalation Care Services

Torbay & South Devon NHS Foundation Trust

F21: Social and other specific services – public contracts

Prior information notice with call for competition

Notice identifier: 2021/S 000-017207

Procurement identifier (OCID): ocds-h6vhtk-02caa5

Published 21 July 2021, 2:08pm

Section I: Contracting authority

I.1) Name and addresses

Torbay & South Devon NHS Foundation Trust

Torbay Hospital, Lowes Bridge

Torquay

TQ2 7AA

Contact

Harriet Allen

Email

procurement.tct@nhs.net

Telephone

+44 1803653365

Country

United Kingdom

NUTS code

UKK42 - Torbay

National registration number

1234

Internet address(es)

Main address

<https://www.torbayandsouthdevon.nhs.uk/>

I.3) Communication

The procurement documents are available for unrestricted and full direct access, free of charge, at

https://uk.eu-supply.com/app/rfq/rwlenrance_s.asp?PID=38900&B=NHSSW

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted electronically via

https://uk.eu-supply.com/app/rfq/rwlenrance_s.asp?PID=38900&B=NHSSW

Tenders or requests to participate must be submitted to the above-mentioned address

I.4) Type of the contracting authority

Regional or local authority

I.5) Main activity

Health

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Escalation Care Services

Reference number

TSDFT/ASC/04/21 Escalation Care

II.1.2) Main CPV code

- 85312400 - Welfare services not delivered through residential institutions

II.1.3) Type of contract

Services

II.1.4) Short description

Torbay and South Devon NHS Foundation Trust (the 'Trust') invite Providers to apply for the provision of a domiciliary Escalation Care service (ECS) in Torbay.

ECS is a 7-days a week service to prevent delayed transfers of care from hospital setting, meet the increasing need in the community, and to avoid unnecessary admissions by providing rapid care and support which promotes independence and enables clients to live as independently as possible in their own homes with the right support.

The Trust recognises that recruitment and retention is difficult in the current circumstance and therefore has divided its requirements up into the following three (3) lots:

Lot 1 – 200 (block) hours per week, contract period = 1yr + 1yr + 1yr

Lot 2 – 200 (block) hours per week, contract period = 6m + 6m + 6m

Lot 3 – 150 (block) hours per week, contract period = 6m + 6m

II.1.6) Information about lots

This contract is divided into lots: Yes

Tenders may be submitted for all lots

Maximum number of lots that may be awarded to one tenderer: 2

II.2) Description

II.2.1) Title

Escalation Care Services - 3 years 200 hours

Lot No

1

II.2.2) Additional CPV code(s)

- 85000000 - Health and social work services
- 85140000 - Miscellaneous health services

II.2.3) Place of performance

NUTS codes

- UKK42 - Torbay

Main site or place of performance

Torbay

II.2.4) Description of the procurement

Torbay and South Devon NHS Foundation Trust (the 'Trust') and its partners Torbay Council and Devon CCG are inviting Providers to apply for the provision of a domiciliary Escalation Care service in Torbay.

This Escalation Care Service (ECS) is a 7-days a week service to prevent delayed transfers of care from hospital setting, meet the increasing need in the community, and to avoid unnecessary admissions by providing rapid care and support which promotes independence and enables clients to live as independently as possible in their own homes with the right support.

The Trust recognises that recruitment and retention is difficult in the current circumstance and therefore has divided its requirements up into the following three (3) lots:

Lot 1 – starting with 200 (block) hours per week, contract period = 1yr + 1yr + 1yr

Lot 2 – starting with 200 (block) hours per week, contract period = 6m + 6m + 6m

Lot 3 – starting with 150 (block) hours per week, contract period = 6m + 6m

In providing the services, the provider is required to be registered with the Care Quality Commission (CQC) and to maintain that registration throughout the contract period. All service providers must meet the 'fundamental standards' as set out in Part 3 of the Health and Social Care Act 2008 (Regulated Activities) Regulations 2014 (as amended) (the 'Fundamental Standards') and Part 4 of the Care Quality Commission (Registration) Regulations 2009 (as amended).

This procurement is under the 'Light Touch' provisions of the Public Contracts Regulations 2015 (Chapter 3, Section 7 - Social and Other Specific Services).

Procurement

This procurement is open to all Providers currently in the Domiciliary Care or Live-In Care market or considering a move into either market within the geographic area of Torbay. It is anticipated that delivery of the services will begin 1st November 2021. The length of contract will depend on which Lot the provider applies for and is successful in.

All potential Providers who wish to be considered will be required to complete an Invitation to Participate Pack. To register interest in applying and to download (free of charge) procurement documents, please go to <https://uk.eu-supply.com/login.asp?B=NHSSW>

Click on 'Current tender opportunities' and follow the on screen instructions. You will be given the opportunity to view the 'generic' specification prior to expressing an interest.

Please note that expressions of interest will not be accepted by any means other than through the EU-Supply e-tendering system.

The closing date for this window is before 12:00 noon on Tuesday 17th August 2021.

The Services to which this Procurement relates fall within Schedule 3 of the Public Contracts Regulations 2015 (the 'Regulations'). As such, the procurement of the Services is being run as a bespoke, single stage application process akin to the Open procedure which are outlined within the suite of procurement documents. TSDFT does not intend to hold itself bound by any of the Regulations, save those applicable to Schedule 3 Services.

II.2.6) Estimated value

Value excluding VAT: £873,600

II.2.7) Duration of the contract or the framework agreement

Duration in months

36

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2.14) Additional information

Please note that the advertised contract period (and estimated value) includes all possible extension periods (subject to performance)

II.2) Description

II.2.1) Title

Escalation Care Services - 1 years 200 hours

Lot No

2

II.2.2) Additional CPV code(s)

- 85312400 - Welfare services not delivered through residential institutions

II.2.3) Place of performance

NUTS codes

- UKK42 - Torbay

Main site or place of performance

Torbay

II.2.4) Description of the procurement

Torbay and South Devon NHS Foundation Trust (the 'Trust') and its partners Torbay Council and Devon CCG are inviting Providers to apply for the provision of a domiciliary Escalation Care service in Torbay.

This Escalation Care Service (ECS) is a 7-days a week service to prevent delayed transfers of care from hospital setting, meet the increasing need in the community, and to avoid unnecessary admissions by providing rapid care and support which promotes

independence and enables clients to live as independently as possible in their own homes with the right support.

The Trust recognises that recruitment and retention is difficult in the current circumstance and therefore has divided its requirements up into the following three (3) lots:

Lot 1 – starting with 200 (block) hours per week, contract period = 1yr + 1yr + 1yr

Lot 2 – starting with 200 (block) hours per week, contract period = 6m + 6m + 6m

Lot 3 – starting with 150 (block) hours per week, contract period = 6m + 6m

In providing the services, the provider is required to be registered with the Care Quality Commission (CQC) and to maintain that registration throughout the contract period. All service providers must meet the 'fundamental standards' as set out in Part 3 of the Health and Social Care Act 2008 (Regulated Activities) Regulations 2014 (as amended) (the 'Fundamental Standards') and Part 4 of the Care Quality Commission (Registration) Regulations 2009 (as amended).

This procurement is under the 'Light Touch' provisions of the Public Contracts Regulations 2015 (Chapter 3, Section 7 - Social and Other Specific Services).

Procurement

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which are outlined within the suite of procurement documents. TSDFT does not intend to hold itself bound by any of the Regulations, save those applicable to Schedule 3 Services.

II.2.6) Estimated value

Value excluding VAT: £436,800

II.2.7) Duration of the contract or the framework agreement

Duration in months

18

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2.14) Additional information

Please note that the advertised contract period (and estimated value) includes all possible extension periods (subject to performance)

II.2) Description

II.2.1) Title

Escalation Care Services - 1 years 150 hours

Lot No

3

II.2.2) Additional CPV code(s)

- 85312400 - Welfare services not delivered through residential institutions

II.2.3) Place of performance

NUTS codes

- UKK42 - Torbay

Main site or place of performance

Torbay

II.2.4) Description of the procurement

Torbay and South Devon NHS Foundation Trust (the 'Trust') and its partners Torbay Council and Devon CCG are inviting Providers to apply for the provision of a domiciliary Escalation Care service in Torbay.

This Escalation Care Service (ECS) is a 7-days a week service to prevent delayed transfers of care from hospital setting, meet the increasing need in the community, and to avoid unnecessary admissions by providing rapid care and support which promotes independence and enables clients to live as independently as possible in their own homes with the right support.

The Trust recognises that recruitment and retention is difficult in the current circumstance and therefore has divided its requirements up into the following three (3) lots:

Lot 1 – starting with 200 (block) hours per week, contract period = 1yr + 1yr + 1yr

Lot 2 – starting with 200 (block) hours per week, contract period = 6m + 6m + 6m

Lot 3 – starting with 150 (block) hours per week, contract period = 6m + 6m

In providing the services, the provider is required to be registered with the Care Quality Commission (CQC) and to maintain that registration throughout the contract period. All service providers must meet the 'fundamental standards' as set out in Part 3 of the Health and Social Care Act 2008 (Regulated Activities) Regulations 2014 (as amended) (the 'Fundamental Standards') and Part 4 of the Care Quality Commission (Registration) Regulations 2009 (as amended).

This procurement is under the 'Light Touch' provisions of the Public Contracts Regulations 2015 (Chapter 3, Section 7 - Social and Other Specific Services).

Procurement

This procurement is open to all Providers currently in the Domiciliary Care or Live-In Care market or considering a move into either market within the geographic area of Torbay. It is anticipated that delivery of the services will begin 1st November 2021. The length of contract will depend on which Lot the provider applies for and is successful in.

All potential Providers who wish to be considered will be required to complete an Invitation to Participate Pack. To register interest in applying and to download (free of charge) procurement documents, please go to <https://uk.eu-supply.com/login.asp?B=NHSSW>

Click on 'Current tender opportunities' and follow the on screen instructions. You will be given the opportunity to view the 'generic' specification prior to expressing an interest.

Please note that expressions of interest will not be accepted by any means other than through the EU-Supply e-tendering system.

The closing date for this window is before 12:00 noon on Tuesday 17th August 2021.

The Services to which this Procurement relates fall within Schedule 3 of the Public Contracts Regulations 2015 (the 'Regulations'). As such, the procurement of the Services is being run as a bespoke, single stage application process akin to the Open procedure which are outlined within the suite of procurement documents. TSDFT does not intend to hold itself bound by any of the Regulations, save those applicable to Schedule 3 Services.

II.2.6) Estimated value

Value excluding VAT: £187,200

II.2.7) Duration of the contract or the framework agreement

Duration in months

12

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2.14) Additional information

Please note that the advertised contract period (and estimated value) includes all possible extension periods (subject to performance)

Section IV. Procedure

IV.1) Description

IV.1.1) Form of procedure

Open procedure

IV.2) Administrative information

IV.2.2) Time limit for receipt of expressions of interest

Date

17 August 2021

Local time

12:00pm

IV.2.4) Languages in which tenders or requests to participate may be submitted

English

Section VI. Complementary information

VI.4) Procedures for review

VI.4.1) Review body

Torbay and South Devon NHS Foundation Trust

Lowes Bridge

Torquay

TQ2 7AA

Email

procurement.tct@nhs.net

Telephone

+44 01803653365

Country

United Kingdom

VI.4.2) Body responsible for mediation procedures

Torbay and South Devon NHS Foundation Trust

Lowes Bridge

Torquay

TQ2 7AA

Email

procurement.tct@nhs.net

Telephone

+44 01803653365

Country

United Kingdom

VI.4.4) Service from which information about the review procedure may be obtained

Torbay and South Devon NHS Foundation Trust

Lowes Bridge

Torquay

TQ2 7AA

Email

procurement.tct@nhs.net

Telephone

+44 01803653365

Country

United Kingdom