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Award

Substance Misuse Services

South Gloucestershire Council

F15: Voluntary ex ante transparency notice

Notice identifier: 2021/S 000-017198

Procurement identifier (OCID): ocds-h6vhtk-02ca9c

Published 21 July 2021, 1:30pm

Section I: Contracting authority/entity

I.1) Name and addresses

South Gloucestershire Council

Council Offices, Badminton Road

Yate

BS37 5AF

Contact

Mr Richard Capp

Email

richard.capp@southqlos.gov.uk

Country

United Kingdom

NUTS code

UK - United Kingdom

Internet address(es)

Main address

<https://www.southglos.gov.uk>

Buyer's address

<https://www.southglos.gov.uk>

I.4) Type of the contracting authority

Regional or local authority

I.5) Main activity

General public services

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Substance Misuse Services

Reference number

DN552582

II.1.2) Main CPV code

- 98000000 - Other community, social and personal services

II.1.3) Type of contract

Services

II.1.4) Short description

Delivery of Substance Misuse Services in South Gloucestershire. Contract Extension start date 1st April 2022

II.1.6) Information about lots

This contract is divided into lots: No

II.1.7) Total value of the procurement (excluding VAT)

Lowest offer: £1,278,070 / Highest offer: £2,556,140 taken into consideration

II.2) Description

II.2.3) Place of performance

NUTS codes

- UK - United Kingdom

II.2.4) Description of the procurement

The contract for Substance Misuse Services in South Gloucestershire is spilt into three core elements as follows:

Element 1: Engagement & Primary Intervention

Delivering the following services:

- Health advice and risk management approaches to both voluntary clients and statutory criminal justice clients.
- Active management of service users during transitions from the prisons, courts, and young people services into the adult treatment system.
- Proactive engagement with hard-to-reach users with emerging trends, such as the Novel Psychoactive Substances (NPS), steroids, and stimulants.
- Act as a gateway into recovery services and provide outreach services
- Offer harm reduction interventions, which includes needle exchange for both community and pharmacy. This will include managing a dedicated budget where the spending will be monitored on a quarterly basis.
- Act as a crisis intervention support service for clients throughout the treatment journey of the service user and wrap around the entirety of service provision to assist in minimising unplanned discharges and improving the opportunities for achieving the ultimate goal of sustained abstinence. • Deliver Naloxone programme.
- Assist community partners, particularly those who are considered as priorities in South Gloucestershire, in developing themselves as effective points of information
- Manage a dedicated budget for Travel and Subsistence of service users. This budget is not part of the funding envelope for this contract. The spending will be monitored on a quarterly basis.

Element 2: Integrated Primary Care Services, including Single Point of Contact

- Offer a rapid triage assessment and refer service users to the appropriate services.
- Operate between Monday and Friday, 09:00am – 17:00pm. Out of office hours can be agreed in advance.
- Establish the data and performance hub, of which there will be a dedicated team of data specialist whose work is ring-fenced to the local treatment system. The team will be

expected to embrace proactive use of performance data to inform the service delivery across the treatment system.

- Manage the chosen case management system that complies with NDTMS core datasets, with the ability to submit the data into DAMS. This will also include training all users of the system and making appropriate investments to improve data accuracy as well as have the capacity to generate insights in a swift manner.
- Abide by the data sharing protocols, which includes, but is not limited to the death in service reviews, the Multi Agency Risk Assessment Conference (MARAC), Families in Focus (the local version of the Troubled Families Agenda), and Safeguarding Children and Adults.
- Attend to routine and ad hoc data requests from the DAAT.

b) Integrated Primary Care Services

- Build on the previous shared care and biopsychosocial service by fully integrating into the satellites GP surgeries and becoming part of the care team.
- Offer a range of different threshold substance misuse treatments with the aim of engaging service users into the core recovery service, achieving abstinence, and progressing into the throughcare service.
- Provide inpatient stabilisation and detoxification treatment with a 365 day coverage. • Offer specialist assessment based on individual need; group based interventions; complementary therapies; 1:1 key work sessions and longer term support groups.
- Ensure the availability of rapid access and specialist interventions which include rapid prescribing, community detox.
- Provide a range of clinical interventions to those most at risk and those requiring enhanced clinical management prior to transferring into the integrated recovery service model within GP surgeries.
- Deliver intervention and brief advice services for alcohol in the North Bristol Trust and primary care establishments to reduce the costs associated with secondary care.
- Blood-borne virus (BBV) elements of delivery as part of the specialist service. Please note that the successful provider of this contract will be absorbing a funding of £40,000 per annum from July 2018 to deliver the current Opioid Analgesics Dependency (OAD) Pilot Project.

Element 3: Throughcare Services

- Assist social reintegration of the service users through provisions of education, employment, training, and volunteering. This will include, but is not limited to, proactive joint working with statutory and non-statutory providers, such as the JobCentre Plus, local work programme providers, and further education establishments in the South Gloucestershire area.
- Work with service users who successfully gain employment (paid or unpaid) to sustain their ongoing employment and support their recovery journey.
- Address the barriers for service users' ability to access and sustain suitable accommodations, and develop a range of their life skills.
- Oversee the management of a dedicated budget on the Access Scheme (previously known as the Deposit Bond Scheme). This budget is not part of the funding envelope and will be monitored on a quarterly basis.
- Support peer support groups and activities such as mutual aid.
- Lead in the recruitment, training, supervision, and ongoing support of peer support workers, and ensure that they are given opportunities to work across services to make recovery visible.
- Develop key pathways and protocols with the existing VCSE in South Gloucestershire to maximise the available opportunities.

II.2.11) Information about options

Options: Yes

Description of options

This contract starts on 1st April 2022 and is for an initial period of 12 months with the option to extend for a further 12 months.

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Award of a contract without prior publication of a call for competition in the cases listed below

- The procurement falls outside the scope of application of the regulations

Explanation:

This VEAT notice explains our rationale and intentions regarding the extending of our existing contract with Developing Health & Independence (DHI) with effect from 1st April 2022. During this extension we will work with providers to developing the market, with the aim of gaining their views and to collaborate with them to ensure that future provision meets the needs of those accessing services. Our plan is to work with key stakeholder including providers as experts in the field, along with people who have lived experience and who use our services to develop future service specifications. This collaboration will put us in a good position for our next round of commissioning.

DHI is the Council's commissioned provider for SGDAS, their performance has been maintained at a high level, in both quality and Key Performance Indicators (KPI) and there has been no cause for concern in the competence of DHI in delivering the contract.

There is significant learning to be gained and understood from the impact of the changes made as a direct result of COVID-19. In order to embed any good practice or positive change so we can offer the widest possible range of services to those that need them most we should ensure that none of this is lost through a rushed recommissioning process.

In order to effectively commission or recommission services, at least 18 months to 2 years is needed for a full commissioning cycle of this nature, with engagement of stakeholders. This is true for a normal recommissioning cycle, where the plan is to commission a similar service to that which already exists. The feedback from the engagement that took place for both the alcohol and drug needs assessments, indicate that significant reconfiguration of our services is needed in order to meet the needs of our population. Therefore, it is reasonable to expect that it will take a longer time to shape and co-produce service specifications with our relevant partners as well as the people who use our services. We are also likely to need a longer mobilisation period once the contract has been awarded to ensure there is time to embed any new structure with potentially new providers and co-funders.

The recommissioning of these services is both costly and time consuming. It also risks

stability of the service as a whole, including continuity of service provision and treatment and support for existing and new service users. The COVID-19 crisis has been a time of extreme instability and flux, with commissioners and services needing to be extremely flexible and adapt to change in exceptionally fast timescales. It therefore makes sense to allow a further period of stability to follow, to enable services to settle and not be forced immediately into a recommissioning process, which is extremely destabilising for services and consequently staff and people who both use and deliver those services.

Acting under delegated authority and within the provisions of Rule 8 of the South Gloucestershire Council's Contracting Rules, an extension has been approved to the current contract with the provider Developing Health and Independence (DHI) for a period of up to two years, on a one plus one year basis, from 1st April 2022 to 31st March 2023/4 to provide ongoing delivery of the Provision of Substance Misuse Services in South Gloucestershire

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: No

Section V. Award of contract/concession

Contract No

DN122697

Lot No

1

A contract/lot is awarded: Yes

V.2) Award of contract/concession

V.2.1) Date of conclusion of the contract

21 July 2021

V.2.2) Information about tenders

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor/concessionaire

Developing Health & Independence

15-16 Milsom Street

Bath

BA1 1DE

Country

United Kingdom

NUTS code

- UK - United Kingdom

The contractor/concessionaire is an SME

Yes

V.2.4) Information on value of contract/lot/concession (excluding VAT)

Lowest offer: £1,278,070 / Highest offer: £2,556,140 taken into consideration

Section VI. Complementary information

VI.4) Procedures for review

VI.4.1) Review body

South Gloucestershire Council

Council Offices, Badminton Road

Yate

BS37 5AF

Email

richard.capp@southglos.gov.uk

Country

United Kingdom