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Contract

## **Culture of Care: Staff Training and Support Offer**

NHS England

F03: Contract award notice

Notice identifier: 2024/S 000-017195

Procurement identifier (OCID): ocds-h6vhtk-04288d

Published 3 June 2024, 4:40pm

### **Section I: Contracting authority**

#### **I.1) Name and addresses**

NHS England

7-8 Wellington Place

Leeds

LS1 4AP

#### **Contact**

Senior Procurement Manager

#### **Email**

[england.commercialqueries@nhs.net](mailto:england.commercialqueries@nhs.net)

#### **Country**

United Kingdom

#### **Region code**

UK - United Kingdom

**Internet address(es)**

Main address

<https://www.england.nhs.uk/>

Buyer's address

<https://www.england.nhs.uk/>

**I.4) Type of the contracting authority**

Ministry or any other national or federal authority

**I.5) Main activity**

Health

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**Section II: Object**

**II.1) Scope of the procurement**

**II.1.1) Title**

Culture of Care: Staff Training and Support Offer

**II.1.2) Main CPV code**

- 80561000 - Health training services

**II.1.3) Type of contract**

Services

**II.1.4) Short description**

The Staff Training and Support Offer (£1.4m in year 1 and £1.4m in year 2) is focused on creating a standard training for staff across inpatient wards on active listening and relational skills, including regular supervision and reflective spaces for teams to work with the complexity of their role and support patient safety.

**II.1.6) Information about lots**

This contract is divided into lots: No

#### **II.1.7) Total value of the procurement (excluding VAT)**

Value excluding VAT: £2,601,083

### **II.2) Description**

#### **II.2.3) Place of performance**

NUTS codes

- UK - United Kingdom

#### **II.2.4) Description of the procurement**

The Staff Training and Support Offer (£1.4m in year 1 and £1.4m in year 2) is focused on creating a standard training for staff across inpatient wards on active listening and relational skills, including regular supervision and reflective spaces for teams to work with the complexity of their role and support patient safety. This investment will fund a supplier or partnership of suppliers with expertise in: successful delivery of interventions across the MHLDA inpatient sector; meaningful co-production; and multi-disciplinary partnership working to achieve measurable outcomes in staff and patient experience.

#### **II.2.5) Award criteria**

Quality criterion - Name: Technical / Weighting: 70

Quality criterion - Name: Social Value / Weighting: 10

Cost criterion - Name: Price / Weighting: 20

#### **II.2.11) Information about options**

Options: No

#### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

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## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.1) Type of procedure**

Open procedure

#### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: Yes

### **IV.2) Administrative information**

#### **IV.2.1) Previous publication concerning this procedure**

Notice number: [2024/S 000-001009](#)

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## **Section V. Award of contract**

A contract/lot is awarded: Yes

### **V.2) Award of contract**

#### **V.2.1) Date of conclusion of the contract**

28 May 2024

#### **V.2.2) Information about tenders**

Number of tenders received: 12

The contract has been awarded to a group of economic operators: No

#### **V.2.3) Name and address of the contractor**

The PSC (a trading name of The Public Service Consultants Limited)

45 Pall Mall

London

SW1Y 5JG

Country

United Kingdom

NUTS code

- UKE - Yorkshire and the Humber

National registration number

05671510

Internet address

<http://www.thepsc.co.uk>

The contractor is an SME

Yes

**V.2.4) Information on value of contract/lot (excluding VAT)**

Initial estimated total value of the contract/lot: £2,800,000

Total value of the contract/lot: £2,601,083

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## Section VI. Complementary information

### VI.4) Procedures for review

#### VI.4.1) Review body

High Court and Court of Appeal of England and Wales

Strand

London

WC2A 2LL

Email

[internationalrelationsrudicialoffice@judiciary.uk](mailto:internationalrelationsrudicialoffice@judiciary.uk)

Country

United Kingdom

Internet address

<https://www.judiciary.uk/>