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Contract

Culture of Care: Staff Training and Support Offer

NHS England

F03: Contract award notice

Notice identifier: 2024/S 000-017195

Procurement identifier (OCID): ocds-h6vhtk-04288d

Published 3 June 2024, 4:40pm

Section I: Contracting authority

I.1) Name and addresses

NHS England

7-8 Wellington Place

Leeds

LS1 4AP

Contact

Senior Procurement Manager

Email

england.commercialqueries@nhs.net

Country

United Kingdom

Region code

UK - United Kingdom

Internet address(es)

Main address

<https://www.england.nhs.uk/>

Buyer's address

<https://www.england.nhs.uk/>

I.4) Type of the contracting authority

Ministry or any other national or federal authority

I.5) Main activity

Health

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Culture of Care: Staff Training and Support Offer

II.1.2) Main CPV code

- 80561000 - Health training services

II.1.3) Type of contract

Services

II.1.4) Short description

The Staff Training and Support Offer (£1.4m in year 1 and £1.4m in year 2) is focused on creating a standard training for staff across inpatient wards on active listening and relational skills, including regular supervision and reflective spaces for teams to work with the complexity of their role and support patient safety.

II.1.6) Information about lots

This contract is divided into lots: No

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £2,601,083

II.2) Description

II.2.3) Place of performance

NUTS codes

- UK - United Kingdom

II.2.4) Description of the procurement

The Staff Training and Support Offer (£1.4m in year 1 and £1.4m in year 2) is focused on creating a standard training for staff across inpatient wards on active listening and relational skills, including regular supervision and reflective spaces for teams to work with the complexity of their role and support patient safety. This investment will fund a supplier or partnership of suppliers with expertise in: successful delivery of interventions across the MHLDA inpatient sector; meaningful co-production; and multi-disciplinary partnership working to achieve measurable outcomes in staff and patient experience.

II.2.5) Award criteria

Quality criterion - Name: Technical / Weighting: 70

Quality criterion - Name: Social Value / Weighting: 10

Cost criterion - Name: Price / Weighting: 20

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2024/S 000-001009](#)

Section V. Award of contract

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

28 May 2024

V.2.2) Information about tenders

Number of tenders received: 12

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

The PSC (a trading name of The Public Service Consultants Limited)

45 Pall Mall

London

SW1Y 5JG

Country

United Kingdom

NUTS code

- UKE - Yorkshire and the Humber

National registration number

05671510

Internet address

<http://www.thepsc.co.uk>

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Initial estimated total value of the contract/lot: £2,800,000

Total value of the contract/lot: £2,601,083

Section VI. Complementary information

VI.4) Procedures for review

VI.4.1) Review body

High Court and Court of Appeal of England and Wales

Strand

London

WC2A 2LL

Email

internationalrelationsrudicialoffice@judiciary.uk

Country

United Kingdom

Internet address

<https://www.judiciary.uk/>