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Contract

## **Online Ticket Issuing System (webTIS and mobile app)**

Govia Thameslink Railway Ltd

F06: Contract award notice – utilities

Notice identifier: 2022/S 000-017187

Procurement identifier (OCID): ocids-h6vhtk-0318d0

Published 23 June 2022, 12:43pm

### **Section I: Contracting entity**

#### **I.1) Name and addresses**

Govia Thameslink Railway Ltd

24 Monument Street

LONDON

EC3R8AJ

#### **Contact**

Joseph keaney

#### **Email**

[joe.keaney@gtrailway.com](mailto:joe.keaney@gtrailway.com)

#### **Telephone**

+44 7580745612

#### **Country**

United Kingdom

**NUTS code**

UKI31 - Camden and City of London

**Internet address(es)**

Main address

<https://gtrailway.com/>

Buyer's address

<https://gtrailway.com/>

**I.6) Main activity**

Railway services

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**Section II: Object**

**II.1) Scope of the procurement**

**II.1.1) Title**

Online Ticket Issuing System (webTIS and mobile app)

Reference number

2022/S 000-004660

**II.1.2) Main CPV code**

- 48110000 - Point of sale (POS) software package

**II.1.3) Type of contract**

Supplies

**II.1.4) Short description**

Govia Thameslink Railway Limited (GTR) are looking to procure a partner to deliver an online

Ticket Issuing System (desktop and mobile App) "webTIS".

GTR are therefore looking for a service provider that can offer the following:

- A WebTIS (desktop, mobile web & app) solution aligned to current and future customer retail behaviour
- A front-end customer app
- Functionality to deliver new ticketing products to the Customer
- Capability to retail the latest digital barcode rail tickets
- A UK Railway Industry compliant Rail Delivery Group accredited back-office system including financial processing via Lennon (either currently accredited or with realistic plans to become so)
- An accessibility compliant product suite to rail industry standards
- Full accreditation and compliance with UK Rail Retailing Standards (where applicable)

#### **II.1.6) Information about lots**

This contract is divided into lots: No

### **II.2) Description**

#### **II.2.3) Place of performance**

NUTS codes

- UKH - East of England
- UKI - London
- UKJ - South East (England)

Main site or place of performance

UK online

#### **II.2.4) Description of the procurement**

Govia Thameslink Railway Limited (GTR) are looking to procure a partner to deliver an online

Ticket Issuing System (desktop and mobile App) "webTIS".

GTR are therefore looking for a service provider that can offer the following:

- A WebTIS (desktop, mobile web & app) solution aligned to current and future customer retail behaviour
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- Functionality to deliver new ticketing products to the Customer
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- Full accreditation and compliance with UK Rail Retailing Standards (where applicable)

#### **II.2.11) Information about options**

Options: No

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## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.1) Type of procedure**

Negotiated procedure with prior call for competition

#### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: No

### **IV.2) Administrative information**

#### **IV.2.1) Previous publication concerning this procedure**

Notice number: [2022/S 000-004660](#)

#### **IV.2.9) Information about termination of call for competition in the form of a periodic indicative notice**

The contracting entity will not award any further contracts based on the above periodic indicative notice

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## **Section V. Award of contract**

A contract/lot is awarded: No

### **V.1) Information on non-award**

The contract/lot is not awarded

Other reasons (discontinuation of procedure)

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## **Section VI. Complementary information**

### **VI.3) Additional information**

As per the provision in the ITT document under section 6.3, Govia Thameslink Railway (GTR) hereby cancel/abandon this competition.

### **VI.4) Procedures for review**

#### **VI.4.1) Review body**

Govia Thameslink Railway Limited

London

Country

United Kingdom