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Contract

Age UK Older People's Preventative Services Contract

Westminster City Council
The Royal Borough of Kensington and Chelsea

F03: Contract award notice

Notice identifier: 2021/S 000-017135

Procurement identifier (OCID): ocds-h6vhtk-02ca5d

Published 20 July 2021, 10:45pm

Section I: Contracting authority

I.1) Name and addresses

Westminster City Council

64 Victoria Street

London

SW1E 6QP

Email

tenders@westminster.gov.uk

Country

United Kingdom

NUTS code

UKI - London

Internet address(es)

Main address

www.capitalesourcing.com

I.1) Name and addresses

The Royal Borough of Kensington and Chelsea

Town Hall, Hornton Street

London

W8 7NX

Email

tenders@westminster.gov.uk

Country

United Kingdom

NUTS code

UKI3 - Inner London – West

Internet address(es)

Main address

www.capitalesourcing.gov.uk

I.2) Information about joint procurement

The contract involves joint procurement

The contract is awarded by a central purchasing body

I.4) Type of the contracting authority

Regional or local authority

I.5) Main activity

General public services

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Age UK Older People's Preventative Services Contract

Reference number

prj_WCC_18115

II.1.2) Main CPV code

- 85144000 - Residential health facilities services

II.1.3) Type of contract

Services

II.1.4) Short description

The Integrated Commissioning Department of the Royal Borough of Kensington and Chelsea and the City of Westminster have awarded a contract to Age UK Kensington & Chelsea for the provision of an RBKC Older People's Preventative Service.

II.1.6) Information about lots

This contract is divided into lots: No

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £975,370

II.2) Description

II.2.2) Additional CPV code(s)

- 98330000 - Physical well-being services

II.2.3) Place of performance

NUTS codes

- UKI - London

Main site or place of performance

The Royal Borough of Kensington & Chelsea

II.2.4) Description of the procurement

The overall aim of the Older People's Preventative Service is to enable older residents of the Royal Borough of Kensington and Chelsea (RBKC) particularly those who are isolated, excluded and vulnerable to access services that enable them to live independently with improved health and wellbeing. The service will aim to ensure service users enjoy a good quality of life in their local community by having access to a range of services which aim to reduce the risk of social isolation and support the delivery of services which target the modifiable risk factors for dementia (depression, social isolation, lack of physical activity).

The service shall help meet key public health outcomes including health related quality of life for older people (e.g. combating anxiety and depression), reducing excess deaths in winter through supporting food and fuel poverty initiatives and reducing hip fractures through exercise and mobility fracture prevention.

The programme shall be delivered in four ways:

1) Older People's Main Preventative service ('Main service') will incorporate the following elements:

- Exercise Provision – Community exercise sessions & exercise for the mind sessions
- Health Promotion Activity
- Travel Mentoring/Escorting
- Intergenerational event & activities
- Shopping Support
- Small DIY Support
- Befriending

2) Information and Advice ('I&A') service

3) Dementia 1:1 support service

4) Carers Alliance Service (CAS)

The contract will be for an initial period of 18 months at a cost of £731,452, with the option to extend for a further 6 month period at a cost of £243,817. During this term, services will be redesigned following significant changes caused by the pandemic, and a competitive procurement exercise will be undertaken for future service provision which continues to meet the needs of residents.

II.2.5) Award criteria

Price

II.2.11) Information about options

Options: Yes

Description of options

The Authority at its absolute discretion can extend the contract period from 18 months for a further period of 6 months. The maximum contract term is two (2) years.

The contract value includes the 6 month extension option for The Royal Borough of Kensington & Chelsea.

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Award of a contract without prior publication of a call for competition in the cases listed below

- The procurement falls outside the scope of application of the regulations

Explanation:

A service review was carried out in 2019 with the intention to conduct a procurement exercise for services commencing 1st April 2021. These services required AUKC to deliver a range of face to face services, however due to restrictions imposed by the pandemic these were no longer suitable options. Instead commissioners worked with AUKC to develop a hybrid model to ensure continuity of services within government guidelines.

There were also capacity issues with a number of providers likely to bid. Continuing with a procurement exercise would have put increased pressure on a number of local providers when responding to the pandemic and a procurement exercise.

During this extension period, commissioners will work to understand the lessons learned from the pandemic, and how newly commissioned services can continue to reduce health inequalities accentuated by the pandemic and associated lockdowns, and demand on ASC and PH services. The intention is to update the service review previously completed and redesign services across the Older People's Preventative portfolio. Findings from this exercise will inform the procurement strategy and approach taken to reprocur older people's preventative services within The Royal Borough of Kensington & Chelsea and the City of Westminster in the most streamlined and cost effective way. The updated service review will consider various options for service design such as borough-specific models, bi-borough models, targeted vs more generic models, and the integration of services across the Older People's Preventative portfolio. Following this a competitive procurement exercise will be carried out.

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

Section V. Award of contract

Contract No

1

Title

Age UK Older People's Preventative Services - RBKC Contract

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

19 July 2021

V.2.2) Information about tenders

Number of tenders received: 1

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Age UK Kensington & Chelsea

1 Thorpe Close

London

W10 5XL

Country

United Kingdom

NUTS code

- UKI3 - Inner London – West

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £975,370

Section VI. Complementary information

VI.4) Procedures for review

VI.4.1) Review body

Royal Courts of Justice

The Strand

London

Country

United Kingdom