

This is a published notice on the Find a Tender service: <https://www.find-tender.service.gov.uk/Notice/017117-2026>

Contract

## **Visitor Giving Audit, Benchmarking, and Training Services**

Royal Armouries Museum

UK7: Contract details notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2026/S 000-017117

Procurement identifier (OCID): ocds-h6vhtk-065c9f

Published 25 February 2026, 5:45pm

### **Scope**

#### **Description**

£18,380.00 excluding VAT

£22,056.00 including VAT

Audit of visitor giving techniques, benchmarking, and provision of training services.

---

### **Contract 1**

#### **Supplier**

- Complete Works

### **Contract value**

- £18,380 excluding VAT
- £22,056 including VAT

Below the relevant threshold

### **Date signed**

1 November 2025

### **Contract dates**

- 1 November 2025 to 31 March 2026
- 5 months

### **Main procurement category**

Services

### **CPV classifications**

- 80510000 - Specialist training services

---

### **Procedure**

## Procedure type

Below threshold - unknown

---

## Supplier

### Complete Works

344-354 Grays Inn Road

London

WC1X 8BP

United Kingdom

Email: [shirley@complete-works.co.uk](mailto:shirley@complete-works.co.uk)

Region: UKI31 - Camden and City of London

Small or medium-sized enterprise (SME): Yes

Voluntary, community or social enterprise (VCSE): No

Contract 1

---

## Contracting authority

**Royal Armouries Museum**

- Public Procurement Organisation Number: PCCZ-9656-MDZP

Armouries Drive

Leeds

LS10 1LT

United Kingdom

Email: [procurement@armouries.org.uk](mailto:procurement@armouries.org.uk)

Region: UKE42 - Leeds

Organisation type: Public authority - central government