

This is a published notice on the Find a Tender service: <https://www.find-tender.service.gov.uk/Notice/017115-2025>

Award

COM25091 Household Support Fund 7 25-26 Energy & Water Costs Support

Worcestershire County Council

UK6: Contract award notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2025/S 000-017115

Procurement identifier (OCID): ocds-h6vhtk-0507d8 ([view related notices](#))

Published 25 April 2025, 3:54pm

Scope

Reference

COM25091

Description

This contract will deliver an energy and water support scheme to vulnerable households as part of the delivery of the crisis support grant requirements of the Department of Work and Pensions (DWP) Household Support Fund (HSF) Round 7. The contract will deliver the following key elements:

- o Current usage energy vouchers/credit to the value of £500 for families & £300 for single occupancy/couples.
- o Current usage energy support to the value of £75 for households with high-energy-consuming medical equipment such as but limited to, ventilators, dialysis machines, oxygen concentrators or feeding pumps etc.
- o Debt relief on energy bills up to £2500 - 50% contribution payment towards energy

debts of up to £1000, 75% contribution payment of energy debt £1001 or higher. Higher considered in serious cases upon receipt of an exemption request.

o Replacement of boilers (all fuel types) beyond economic repair & associated works, only if not eligible through retrofit schemes delivered by the supplier.

o Replacement or repair of other types of heating systems e.g., storage heaters.

The cost of delivery of the service itself will total £106,500, with £958,500 as the budget for the direct support to residents in the form of the support outlined above.

This service has been in place since October 2021 for the first six rounds of HSF with a total funding of £602,563.17 exclusive of VAT (this figure includes current Round 7 funding of £106,500), and £723,075.804 which puts it over the threshold for Light Touch services.

Contract 1. COM25091 Household Support Fund 25-26 Round 7 Energy & Water Costs Support

Supplier

- ACT ON ENERGY

Contract value

- £602,563.17 excluding VAT
- £723,075.80 including VAT

Above the relevant threshold

Award decision date

1 April 2025

Earliest date the contract will be signed

1 May 2025

Contract dates (estimated)

- 1 May 2025 to 31 March 2026
- 11 months

Main procurement category

Services

CPV classifications

- 75200000 - Provision of services to the community

Contract locations

- UKG12 - Worcestershire

Procedure

Procedure type

Direct award

Special regime

Light touch

Supplier

ACT ON ENERGY

- Companies House: 03621022
- Public Procurement Organisation Number: PTXH-2259-BXBR

Unit 2 Lauriston Business Park

Evesham

WR11 8SN

United Kingdom

Email: accounts@actonenergy.org.uk

Website: <https://www.actonenergy.org.uk/>

Region: UKG13 - Warwickshire

Small or medium-sized enterprise (SME): No

Voluntary, community or social enterprise (VCSE): Yes

Supported employment provider: No

Public service mutual: No

Contract 1. COM25091 Household Support Fund 25-26 Round 7 Energy & Water Costs Support

Contracting authority

Worcestershire County Council

- Public Procurement Organisation Number: PRPQ-4584-WLPQ

County Hall, Spetchley Road

Worcester

WR5 2NP

United Kingdom

Contact name: Andreea Miron

Email: procurement@worcestershire.gov.uk

Website: <https://www.worcestershire.gov.uk>

Region: UKG12 - Worcestershire

Organisation type: Public authority - sub-central government