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Award

Home Care Framework (2025)

Reading Borough Council

UK6: Contract award notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2026/S 000-017094

Procurement identifier (OCID): ocds-h6vhtk-055fc7 ([view related notices](#))

Published 25 February 2026, 4:50pm

Scope

Reference

25-S-002

Description

Reading Borough Council are completing an ITT exercise for the provision of Home Care Framework.

The Council, as a local authority, has a range of duties under the Care Act 2014. The Council intends to commission the following types of care via this framework. The Service may be a combination of these types but is primarily being purchased to support the Council with meeting these Care Act duties.

Long-term Home Care

Packages of care for Individuals living with long-term conditions who have limited or no reablement potential and cannot manage without support. This may include the provision of support for Individuals which is deemed necessary to support their Unpaid Carer. On occasion a waking night (support from a care worker overnight) may also be

commissioned.

Short-term Reablement

Short-term care packages for Individuals with good or likely reablement potential, to relearn independent living skills to such an extent that the future level of dependency or reliance on adult social care is greatly reduced or not needed at all.

Hospital Discharge

Packages requiring a rapid start to facilitate Individuals to return home from hospital. These packages may also be short term and reablement-focused.

Live-in Care

Packages where a care worker lives with an Individual in their home so that support can be available 24/7. Schedule 11 provides specific information regarding live-in care.

The Service shall predominantly be delivered in an Individual's own home or current residence (which could be temporary). The core service shall be available as required between the times of 06:00 and 23:00, 7 (seven) days a week 365 days of the year.

A majority of Individuals requiring home care are aged 65+, but Providers must be able and willing to support Individuals with a range of needs including:

Individuals aged 65 or over

Individuals aged 18-64

People with Physical health needs

Learning disability and neurodiversity

Memory and cognition difficulties, including brain injury and dementia

Mental health problems

Suppliers that would like to take part in this process are invited to "Express Interest" upon which they will be given access to the full documentation delivered through this portal. Documents can be accessed from the "My Tenders" area of this website by selecting the "View Details" button for the project.

Bids will only be accepted until 18/11/2025 14.00hrs

Any questions relating to this opportunity should be made via the correspondence link on this portal.

Commercial tool

Establishes a framework

Contract 1

Suppliers (12)

- ABSOLUTE CARE (UK) LIMITED
- BRIGHT FUTURE CARE LTD.
- CALVARY CARE LTD
- CARDINAL CARE LTD
- CARE AT HOME READING LIMITED
- EAGER HEALTH LTD
- EMBRACE COMMUNITY CARE SERVICE LIMITED
- KCARE NURSING AGENCY LIMITED
- NEW BEGINNINGS HEALTHCARE SERVICES LTD
- PEOPLE MATTER SUPPORT SERVICES LIMITED
- PRIORITY SERVICES4U LTD

- VJ CARERS LIMITED

Contract value

- £127,700,000 excluding VAT
- £153,240,000 including VAT

Above the relevant threshold

Award decision date

25 February 2026

Date assessment summaries were sent to tenderers

25 February 2026

Standstill period

- End: 6 March 2026
- 8 working days

Earliest date the contract will be signed

10 March 2026

Contract dates (estimated)

- 1 April 2026 to 31 March 2031
- Possible extension to 31 March 2036

- 10 years

Description of possible extension:

+5 years

Main procurement category

Services

CPV classifications

- 75200000 - Provision of services to the community
- 85312000 - Social work services without accommodation
- 85323000 - Community health services
- 98000000 - Other community, social and personal services

Contract locations

- UKJ11 - Berkshire

Information about tenders

- 37 tenders received
- 37 tenders assessed in the final stage:
 - 36 submitted by small and medium-sized enterprises (SME)
 - 0 submitted by voluntary, community and social enterprises (VCSE)

- 12 suppliers awarded contracts
 - 25 suppliers unsuccessful (details included for contracts over £5 million)
-

Unsuccessful suppliers

- [ALL CARE \(GB\) LIMITED](#)
- [APPLEBERRY CARE LIMITED](#)
- [AVANT HEALTHCARE SERVICES LIMITED](#)
- [BE CARE LIMITED](#)
- [BE WELL CARE LTD](#)
- [BLUEZONE CARE LTD](#)
- [CANARY CARE SERVICES LTD](#)
- [CARE AID LIMITED](#)
- [CARE AND COMPASSION AGENCY LTD](#)
- [CARE LABEL LTD](#)
- [DCAPITAL LTD](#)
- [EMI-CARE UK](#)
- [ETERNAL HOMECARE LIMITED](#)
- [HUMBLE HEALTHCARE LIMITED](#)
- [INNOVATIONS24 LIMITED](#)
- [I.V CARE LTD](#)
- [KUBLE CARE LTD](#)
- [LIMMS CARE SERVICES LTD](#)
- [MAJESTIC CARE LTD](#)

- [NHES CARE LIMITED](#)
- [PREMIER CARE SUPPORT LTD](#)
- [REIGNSCARE LTD](#)
- [ROYLE CARE LIMITED](#)
- [SPECTRUM GROUP SERVICES LIMITED](#)
- [TRUE QUALITY SERVICES LTD](#)

Procedure

Procedure type

Open procedure

Suppliers

ABSOLUTE CARE (UK) LIMITED

- Companies House: 03552213
- Public Procurement Organisation Number: PMHN-9774-NTPN

The Old Forge

Oakham

LE15 7TX

United Kingdom

Email: sue@abscare.co.uk

Website: <http://absolutecareukltd>

Region: UKF22 - Leicestershire CC and Rutland

Small or medium-sized enterprise (SME): Yes

Voluntary, community or social enterprise (VCSE): No

Supported employment provider: No

Public service mutual: No

Contract 1

ALL CARE (GB) LIMITED

- Companies House: 05100341
- Public Procurement Organisation Number: PJQR-1991-JRCZ

245 Hammersmith Road

London

W6 8PW

United Kingdom

Website: <https://all-care.co.uk/>

Region: UKI33 - Kensington & Chelsea and Hammersmith & Fulham

Small or medium-sized enterprise (SME): No

Voluntary, community or social enterprise (VCSE): No

APPLEBERRY CARE LIMITED

- Companies House: 03659603
- Public Procurement Organisation Number: PNJQ-3612-NWJJ

6a Fridays Court

Ringwood

BH24 1AB

United Kingdom

Website: <http://www.appleberrycare.co.uk>

Region: UKJ36 - Central Hampshire

Small or medium-sized enterprise (SME): Yes

Voluntary, community or social enterprise (VCSE): No

AVANT HEALTHCARE SERVICES LIMITED

- Companies House: 07637899
- Public Procurement Organisation Number: PWMQ-2696-PMHJ

22 Wycombe End

Beaconsfield

HP9 1NB

United Kingdom

Website: <http://avanthomecare.co.uk>

Region: UKJ13 - Buckinghamshire CC

Small or medium-sized enterprise (SME): Yes

Voluntary, community or social enterprise (VCSE): No

BE CARE LIMITED

- Companies House: 13930191
- Public Procurement Organisation Number: PWRN-4138-ZJZH

53 Newbridge Crescent

Wolverhampton

WV6 0LH

United Kingdom

Website: <https://britishelderlycare.com/>

Region: UKG39 - Wolverhampton

Small or medium-sized enterprise (SME): Yes

Voluntary, community or social enterprise (VCSE): No

BE WELL CARE LTD

- Companies House: 11912965
- Public Procurement Organisation Number: PTLN-3694-RLGP

The Henley Building, Newtown Road

Henley-On-Thames

RG9 1HG

United Kingdom

Website: <http://Bewellcareltd.co.uk>

Region: UKJ14 - Oxfordshire

Small or medium-sized enterprise (SME): Yes

Voluntary, community or social enterprise (VCSE): No

BLUEZONE CARE LTD

- Companies House: 12709952
- Public Procurement Organisation Number: PGJW-8714-RZZQ

104 Devonshire House Wade Road

Basingstoke, England

RG24 8PE

United Kingdom

Website: <https://www.bluezonecareltd.co.uk/>

Region: UKJ37 - North Hampshire

Small or medium-sized enterprise (SME): Yes

Voluntary, community or social enterprise (VCSE): No

BRIGHT FUTURE CARE LTD.

- Companies House: 09936132
- Public Procurement Organisation Number: PWLZ-4295-QHYY

Unit 104, Regent Studios Thane Villas

Finsbury Park

N7 7PH

United Kingdom

Email: bfc@brightfuturecare.co.uk

Website: <https://www.brightfuturecare.co.uk>

Region: UKI43 - Haringey and Islington

Small or medium-sized enterprise (SME): Yes

Voluntary, community or social enterprise (VCSE): No

Supported employment provider: No

Public service mutual: No

Contract 1

CALVARY CARE LTD

- Companies House: 11564181
- Public Procurement Organisation Number: PXHC-8283-ZXYH

268 The Vista

London

SE9 5RN

United Kingdom

Email: rose.o@calvary-care.org.uk

Website: <http://www.calvary-care.org.uk>

Region: UKI51 - Bexley and Greenwich

Small or medium-sized enterprise (SME): Yes

Voluntary, community or social enterprise (VCSE): No

Supported employment provider: No

Public service mutual: No

Contract 1

CANARY CARE SERVICES LTD

- Companies House: 13257261
- Public Procurement Organisation Number: PVHG-3467-CYML

Office 274 200 Brook Drive

Reading

RG2 6UB

United Kingdom

Website: <http://www.canarycare.org.uk>

Region: UKJ11 - Berkshire

Small or medium-sized enterprise (SME): Yes

Voluntary, community or social enterprise (VCSE): No

CARDINAL CARE LTD

- Companies House: 11848417
- Public Procurement Organisation Number: PNYX-6731-QZXT

200 Brook Drive

Reading

RG2 6UB

United Kingdom

Email: linah@cardinalcare.co.uk

Website: <https://cardinalcare.co.uk/>

Region: UKJ11 - Berkshire

Small or medium-sized enterprise (SME): Yes

Voluntary, community or social enterprise (VCSE): No

Supported employment provider: No

Public service mutual: No

Contract 1

CARE AND COMPASSION AGENCY LTD

- Companies House: 09364819
- Public Procurement Organisation Number: PWHB-1142-WCZN

200 Brook Drive

Reading

RG2 6UB

United Kingdom

Website: <http://www.careandcompassionagency.com>

Region: UKJ11 - Berkshire

Small or medium-sized enterprise (SME): Yes

Voluntary, community or social enterprise (VCSE): No

CARE AT HOME READING LIMITED

- Companies House: 09046613
- Public Procurement Organisation Number: PWPB-5618-DYDN

Unit 8f Molly Millars Lane

Wokingham

RG41 2AD

United Kingdom

Email: reading@sylviancare.co.uk

Website: <http://www.sylviancare.co.uk>

Region: UKJ11 - Berkshire

Small or medium-sized enterprise (SME): Yes

Voluntary, community or social enterprise (VCSE): No

Supported employment provider: No

Public service mutual: No

Contract 1

CARE LABEL LTD

- Companies House: 07358938
- Public Procurement Organisation Number: PGWY-4899-YWYW

35 New England Road

Brighton

BN1 4GG

United Kingdom

Website: <http://surecare.co.uk/reading>

Region: UKJ21 - Brighton and Hove

Small or medium-sized enterprise (SME): Yes

Voluntary, community or social enterprise (VCSE): No

CAREAID LIMITED

- Companies House: 09520421
- Public Procurement Organisation Number: PRYG-4658-DHJQ

Unit 114 Lock Studios, 7 Corsican Square,

London

E3 3YD

United Kingdom

Website: <https://www.careaid.co.uk/>

Region: UKI42 - Tower Hamlets

Small or medium-sized enterprise (SME): Yes

Voluntary, community or social enterprise (VCSE): No

DCAPITAL LTD

- Companies House: 07166550
- Public Procurement Organisation Number: PDBY-2944-ZCMT

Cherry Tree Nursing Home Bledlow Road

Princes Risborough

HP27 9NG

United Kingdom

Website: <https://www.caremark.co.uk/west-berkshire-and-reading/>

Region: UKJ13 - Buckinghamshire CC

Small or medium-sized enterprise (SME): Yes

Voluntary, community or social enterprise (VCSE): No

EAGER HEALTH LTD

- Companies House: 08053341
- Public Procurement Organisation Number: PTBR-1781-NJVD

136 St. Albans Road

Watford

WD24 4FT

United Kingdom

Email: coordinator@care24seven.com

Website: <http://www.care24seven.com>

Region: UKH23 - Hertfordshire

Small or medium-sized enterprise (SME): Yes

Voluntary, community or social enterprise (VCSE): No

Supported employment provider: No

Public service mutual: No

Contract 1

EMBRACE COMMUNITY CARE SERVICE LIMITED

- Companies House: 14881663
- Public Procurement Organisation Number: PZJX-6273-QMYY

Flat 2 3 Nightingale Way

Reading

RG30 1FA

United Kingdom

Email: rachana@embraceservices.co.uk

Website: <http://www.embraceservices.co.uk>

Region: UKJ11 - Berkshire

Small or medium-sized enterprise (SME): Yes

Voluntary, community or social enterprise (VCSE): No

Supported employment provider: No

Public service mutual: No

Contract 1

EMI-CARE UK

- Companies House: 11390636
- Public Procurement Organisation Number: PQMH-9913-PWRG

65 Fairwater Drive

Reading

RG5 3JG

United Kingdom

Website: <http://www.emi-care.uk/>

Region: UKJ11 - Berkshire

Small or medium-sized enterprise (SME): Yes

Voluntary, community or social enterprise (VCSE): No

ETERNAL HOMECARE LIMITED

- Companies House: 12329715
- Public Procurement Organisation Number: PHLJ-3871-MMGZ

Regus Green Park Reading 200 Brook Drive

Reading

RG2 6UB

United Kingdom

Website: <http://www.eternalhomecare.co.uk>

Region: UKJ11 - Berkshire

Small or medium-sized enterprise (SME): Yes

Voluntary, community or social enterprise (VCSE): No

HUMBLE HEALTHCARE LIMITED

- Companies House: 08864181
- Public Procurement Organisation Number: PLTH-3298-RBLG

9 Red Lion Court

Hounslow

TW3 1JS

United Kingdom

Website: <http://www.humblehealthcare.org.uk>

Region: UKI75 - Hounslow and Richmond upon Thames

Small or medium-sized enterprise (SME): Yes

Voluntary, community or social enterprise (VCSE): No

I.V CARE LTD

- Companies House: 11422707
- Public Procurement Organisation Number: PYQQ-9952-DJTZ

8a Armour Road

Reading

RG31 6HS

United Kingdom

Website: <http://www.IvyCare.org.uk>

Region: UKJ11 - Berkshire

Small or medium-sized enterprise (SME): Yes

Voluntary, community or social enterprise (VCSE): No

INNOVATIONS24 LIMITED

- Companies House: 08932305
- Public Procurement Organisation Number: PDJJ-6669-YHVN

56 Garner Way

Fleckney

LE8 8EJ

United Kingdom

Website: <https://innovations24.co.uk/>

Region: UKF22 - Leicestershire CC and Rutland

Small or medium-sized enterprise (SME): Yes

Voluntary, community or social enterprise (VCSE): No

KCARE NURSING AGENCY LIMITED

- Companies House: 04373945
- Public Procurement Organisation Number: PXJN-5471-HWBZ

Seven Bridges House

Reading

RG1 2LR

United Kingdom

Email: pmukono@kcarehealth.com

Website: <http://www.kcarehealth.com>

Region: UKJ11 - Berkshire

Small or medium-sized enterprise (SME): Yes

Voluntary, community or social enterprise (VCSE): No

Supported employment provider: No

Public service mutual: No

Contract 1

KUBLE CARE LTD

- Companies House: 14092692
- Public Procurement Organisation Number: PGWQ-4927-PHMD

Office 137 400 Thames Valley Park Drive

Reading

RG6 1PT

United Kingdom

Website: <http://www.kublecare.co.uk>

Region: UKJ11 - Berkshire

Small or medium-sized enterprise (SME): Yes

Voluntary, community or social enterprise (VCSE): No

LIMMS CARE SERVICES LTD

- Companies House: 11386208
- Public Procurement Organisation Number: PNDD-8141-TVND

SUITE 515, 105 LONDON STREET

READING

RG1 4QD

United Kingdom

Website: <http://www.limmscare.co.uk>

Region: UKJ11 - Berkshire

Small or medium-sized enterprise (SME): Yes

Voluntary, community or social enterprise (VCSE): No

MAJESTIC CARE LTD

- Companies House: 14882546
- Public Procurement Organisation Number: PYTJ-7156-NDLL

The Urban Building 3-9 Albert Street

Slough

SL1 2BE

United Kingdom

Website: <https://majesticcareltd.uk/>

Region: UKJ11 - Berkshire

Small or medium-sized enterprise (SME): Yes

Voluntary, community or social enterprise (VCSE): No

NEW BEGINNINGS HEALTHCARE SERVICES LTD

- Companies House: 13503744
- Public Procurement Organisation Number: PTXC-4327-YCYD

Quattro House Lyon Way

Camberley

GU16 7ER

United Kingdom

Email: info@nbhealthcare.co.uk

Website: <https://nbhealthcare.co.uk/>

Region: UKJ25 - West Surrey

Small or medium-sized enterprise (SME): Yes

Voluntary, community or social enterprise (VCSE): No

Supported employment provider: No

Public service mutual: No

Contract 1

NHES CARE LIMITED

- Companies House: 10654673
- Public Procurement Organisation Number: PPRR-6145-HLVJ

Suite C,Haleworth House

Egham

TW20 0LR

United Kingdom

Website: <https://nhescare.co.uk>

Region: UKJ25 - West Surrey

Small or medium-sized enterprise (SME): Yes

Voluntary, community or social enterprise (VCSE): No

PEOPLE MATTER SUPPORT SERVICES LIMITED

- Companies House: 07114557
- Public Procurement Organisation Number: PTWD-9846-DYVW

8 Benson Close

Reading

RG2 7LP

United Kingdom

Email: admin@peoplesupport.co.uk

Website: <http://www.peoplesupport.co.uk>

Region: UKJ11 - Berkshire

Small or medium-sized enterprise (SME): Yes

Voluntary, community or social enterprise (VCSE): No

Supported employment provider: No

Public service mutual: No

Contract 1

PREMIER CARE SUPPORT LTD

- Companies House: 13874269
- Public Procurement Organisation Number: PXDJ-1133-BDCN

25 Lodge Lane

Chalfont St. Giles

HP8 4AF

United Kingdom

Website: <http://www.premiercaresupport.com>

Region: UKJ13 - Buckinghamshire CC

Small or medium-sized enterprise (SME): Yes

Voluntary, community or social enterprise (VCSE): No

PRIORITY SERVICES4U LTD

- Companies House: 12217698
- Public Procurement Organisation Number: PBCB-1378-RNXY

Surestore Self Storage Fishponds Road

Wokingham

RG41 2QJ

United Kingdom

Email: bupe@priorityservices4u.co.uk

Website: <http://www.priorityservices4u.co.uk/>

Region: UKJ11 - Berkshire

Small or medium-sized enterprise (SME): Yes

Voluntary, community or social enterprise (VCSE): No

Supported employment provider: No

Public service mutual: No

Contract 1

REIGNSCARE LTD

- Companies House: 14010506
- Public Procurement Organisation Number: PJLM-2282-DLWL

4 SUTHERLAND AVENUE

HAYES , MIDDLESEX

UB3 4PN

United Kingdom

Website: <https://reignscare.co.uk/>

Region: UKI74 - Harrow and Hillingdon

Small or medium-sized enterprise (SME): Yes

Voluntary, community or social enterprise (VCSE): No

ROYLE CARE LIMITED

- Companies House: 08311745
- Public Procurement Organisation Number: PXRZ-5764-CLPY

The Annex

Reading

RG1 4QA

United Kingdom

Website: <http://www.roylecare.co.uk>

Region: UKJ11 - Berkshire

Small or medium-sized enterprise (SME): Yes

Voluntary, community or social enterprise (VCSE): No

SPECTRUM GROUP SERVICES LIMITED

- Companies House: 11144051
- Public Procurement Organisation Number: PXDR-6931-NPGP

107 Cleethorpe Road

Grimsby

DN31 3ER

United Kingdom

Website: <http://www.spectrumgs.uk>

Region: UKE13 - North and North East Lincolnshire

Small or medium-sized enterprise (SME): Yes

Voluntary, community or social enterprise (VCSE): No

TRUE QUALITY SERVICES LTD

- Companies House: 08461925
- Public Procurement Organisation Number: PXTM-4221-GPQG

92 Thames Road

Walsall

WS3 1LZ

United Kingdom

Website: <https://truequalityservices.com>

Region: UKG38 - Walsall

Small or medium-sized enterprise (SME): Yes

Voluntary, community or social enterprise (VCSE): No

VJ CARERS LIMITED

- Companies House: 07964715
- Public Procurement Organisation Number: PJXP-9645-NDZJ

3 Barrett Court

Reading

RG1 8ED

United Kingdom

Email: officeadmin@vjcarers.com

Website: <http://www.vjcarers.com>

Region: UKJ11 - Berkshire

Small or medium-sized enterprise (SME): Yes

Voluntary, community or social enterprise (VCSE): No

Supported employment provider: No

Public service mutual: No

Contract 1

Contracting authority

Reading Borough Council

- Public Procurement Organisation Number: PWBJ-9435-VXQQ

Bridge Street

Reading

RG1 2LU

United Kingdom

Email: pchub@reading.gov.uk

Website: <https://www.reading.gov.uk/>

Region: UKJ11 - Berkshire

Organisation type: Public authority - sub-central government