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Tender

24091 Cambridgeshire County Council Community Navigators

Cambridgeshire County Council

UK4: Tender notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2025/S 000-017088

Procurement identifier (OCID): ocds-h6vhtk-04fb06 ([view related notices](#))

Published 25 April 2025, 3:01pm

Changes to notice

This notice has been edited. The [previous version](#) is still available.

Submission deadline extended by 1 day to avoid bank holiday.

Scope

Reference

24091

Description

The Care Act places a duty on local authorities to identify people in their area who might have support needs that are not being met and to ensure that services are available to prevent their care needs from becoming more serious, or delay the impact of their needs and ensure adults requiring support get the information and advice they need to make good decisions about care and support.

To meet the requirements stated above Cambridgeshire County Council is inviting tenders for a Community Navigator Service which contributes to Cambridgeshire County Council's delivery of universal services and early intervention and is an element of our demand management arrangements. The service is designed to support people to maintain independence in their own homes and communities therefore reducing the demand on statutory services.

Total value (estimated)

- £1,062,000 excluding VAT
- £1,274,000 including VAT

Above the relevant threshold

Contract dates (estimated)

- 1 October 2025 to 30 September 2027
- Possible extension to 30 September 2028
- 3 years

Description of possible extension:

1 x 12 month extensions available. The Council at its sole discretion may extend the contract with 3 month's notice. If the council does not wish to extend the agreement beyond its initial term then it will expire.

Main procurement category

Services

CPV classifications

- 85000000 - Health and social work services

Contract locations

- UKH12 - Cambridgeshire CC

Participation

Legal and financial capacity conditions of participation

Conditions of Participation are set out in appendix 1 of the ITT document.

Particular suitability

- Small and medium-sized enterprises (SME)
- Voluntary, community and social enterprises (VCSE)

Submission

Enquiry deadline

28 April 2025, 11:59pm

Tender submission deadline

6 May 2025, 12:00pm

Submission address and any special instructions

<https://procontract.due-north.com/Supplier/Advert/View?advertId=8af6db9c-9dfa-ef11-8136-005056b64545&fromProjectDashboard=False&fromRfxSummary=False&selectWorkgroup=False&fromAdvertEvent=False&fromActivityDashboard=False>

Tenders may be submitted electronically

Yes

Languages that may be used for submission

English

Award decision date (estimated)

17 June 2025

Recurring procurement

Publication date of next tender notice (estimated): 31 March 2027

Award criteria

Name	Description	Type	Weighting
Price	This section requires a minimum score of 50% of the available marks for the quality assessment. Providers who do not achieve this will be eliminated from the procurement process and their price will not be evaluated.	Price	50%
Quality Assessment	This section requires a minimum score of 50% of the available marks for the quality assessment. Providers who do not achieve this will be eliminated from the procurement process and their price will not be evaluated.	Quality	45%
Social Value	This section requires a minimum score of 50% of the available marks for the quality assessment. Providers who do not achieve this will be eliminated from the procurement process and their price will not be evaluated.	Quality	5%

Other information

Payment terms

Please refer to the 'Price and Payment Details' section of the tender questionnaire.

Description of risks to contract performance

Cambridgeshire County Council is subject to the English Devolution White Paper which will lead to local government re-organisation potentially during the term of this contract. This risk is defined as a known unknown risk as we do not yet understand the implications of that potential re-organisation.

Applicable trade agreements

- Government Procurement Agreement (GPA)

Conflicts assessment prepared/revised

Yes

Procedure

Procedure type

Open procedure

Special regime

Light touch

Reduced tendering period

Yes

Light touch contract - no minimum

Justification for not publishing a preliminary market engagement notice

Market engagement carried out before 24 Feb 2025 however a soft market test was published on Contracts Finder.

<https://www.contractsfinder.service.gov.uk/Notice/fe4ef976-87fa-4293-a816-85e19cb659b0>

Contracting authority

Cambridgeshire County Council

- Public Procurement Organisation Number: PJVB-3262-VGVJ

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Region: UKH12 - Cambridgeshire CC

Organisation type: Public authority - sub-central government