

This is a published notice on the Find a Tender service: <https://www.find-tender.service.gov.uk/Notice/017085-2023>

Contract

## **Child Sexual Abuse Emotional Support Service**

NHS North East London Integrated Care Board

F21: Social and other specific services – public contracts

Contract award notice

Notice identifier: 2023/S 000-017085

Procurement identifier (OCID): ocds-h6vhtk-0394e8

Published 15 June 2023, 4:16pm

### **Section I: Contracting authority**

#### **I.1) Name and addresses**

NHS North East London Integrated Care Board

4th Floor, Unex Tower, 5 Station Road

LONDON

E15 1DA

#### **Contact**

Joyel Shaju

#### **Email**

[joyel.maledath-shaju@nhs.net](mailto:joyel.maledath-shaju@nhs.net)

#### **Country**

United Kingdom

#### **Region code**

UKI - London

**Justification for not providing organisation identifier**

Not on any register

**Internet address(es)**

Main address

<https://northeastlondon.icb.nhs.uk/>

Buyer's address

<https://northeastlondon.icb.nhs.uk/>

**I.4) Type of the contracting authority**

Body governed by public law

**I.5) Main activity**

Health

---

**Section II: Object**

**II.1) Scope of the procurement**

**II.1.1) Title**

Child Sexual Abuse Emotional Support Service

Reference number

PRJ-1218

**II.1.2) Main CPV code**

- 75200000 - Provision of services to the community

**II.1.3) Type of contract**

Services

#### II.1.4) Short description

NHS North East London (NEL) Integrated Care Board (ICB), hereafter referred to as "the Authority", is seeking to commission Child Sexual Abuse Emotional Support Service ("the Services"). The authority invites tenders from suitable organisations.

The Authority comprises the area covered by the London Boroughs of Barking & Dagenham, City of London, Hackney, Havering, Newham, Redbridge, Tower Hamlets and Waltham Forest. The Authority together with its system partners lead the development of the local healthcare system with its partners and the people of North East London, to ensure access to and the delivery of safe, effective and responsive services that reduce inequalities, meet identified needs and ensure the maximum positive health impact within the resources available.

The aim of the service is to improve the short and long-term emotional and mental health outcomes for children and young people.

The service is integral to the NEL CSA hub which also includes the paediatric led clinic and a CSA Social care liaison officer. The provider will be expected to work closely with the professionals delivering the Hub to develop an integrated pathway that is well communicated and understood by professionals referring into the service.

For the purpose of this service specification, child sexual abuse (CSA) will include all forms of contact and non-contact abuse. Contact abuse involves touching activities where an abuser makes physical contact with a child, including penetration. Non-contact abuse involves non-touching activities, such as grooming, exploitation, persuading children to perform sexual acts over the internet and flashing. Child sexual abuse includes:

- Intrafamilial abuse: Child sexual abuse perpetrated by a family member or that takes place within a family context or environment, whether or not by a family member.
- Extra-familial abuse: Child sexual abuse perpetrated outside of the family context or environment.
- Peer-on-peer abuse: abuse perpetrated by one young person against another young person of a similar age and can include sexual violence, behaviours and exploitation, as well as physical and emotional abuse.
- Child Sexual Exploitation: child sexual abuse in the context of exploitative relationships, contexts and situations by a person of any age - including another young person.
- Sexually Harmful Behaviours: sexual behaviour outside of their normative parameters of development (this includes, but is not exclusive to abusive behaviours).

- Sexual assault by an unknown person

The contract is for an initial period of 3 years with an option to extend by a period of up to 2 years. The annual contract value is £250,000 and the total contract value for the 5 year period is £1,250,000.

#### **II.1.6) Information about lots**

This contract is divided into lots: No

#### **II.1.7) Total value of the procurement (excluding VAT)**

Value excluding VAT: £1,250,000

### **II.2) Description**

#### **II.2.2) Additional CPV code(s)**

- 85000000 - Health and social work services

#### **II.2.3) Place of performance**

NUTS codes

- UKI - London

#### **II.2.4) Description of the procurement**

NHS NEL ICB, hereafter referred to as "the Authority", is seeking to commission Child Sexual Abuse Emotional Support Service ("the Services"). The authority invites tenders from suitable organisations.

The Authority comprises the area covered by the London Boroughs of Barking & Dagenham, City of London, Hackney, Havering, Newham, Redbridge, Tower Hamlets and Waltham Forest. The Authority together with its system partners lead the development of the local healthcare system with its partners and the people of North East London, to ensure access to and the delivery of safe, effective and responsive services that reduce inequalities, meet identified needs and ensure the maximum positive health impact within the resources available.

The aim of the service is to improve the short and long-term emotional and mental health outcomes for children and young people.

The service is integral to the NEL CSA hub which also includes the paediatric led clinic and a CSA Social care liaison officer. The provider will be expected to work closely with the professionals delivering the Hub to develop an integrated pathway that is well

communicated and understood by professionals referring into the service.

For the purpose of this service specification, child sexual abuse (CSA) will include all forms of contact and non-contact abuse. Contact abuse involves touching activities where an abuser makes physical contact with a child, including penetration. Non-contact abuse involves non-touching activities, such as grooming, exploitation, persuading children to perform sexual acts over the internet and flashing. Child sexual abuse includes:

- Intrafamilial abuse: Child sexual abuse perpetrated by a family member or that takes place within a family context or environment, whether or not by a family member.
- Extra-familial abuse: Child sexual abuse perpetrated outside of the family context or environment.
- Peer-on-peer abuse: abuse perpetrated by one young person against another young person of a similar age and can include sexual violence, behaviours and exploitation, as well as physical and emotional abuse.
- Child Sexual Exploitation: child sexual abuse in the context of exploitative relationships, contexts and situations by a person of any age - including another young person.
- Sexually Harmful Behaviours: sexual behaviour outside of their normative parameters of development (this includes, but is not exclusive to abusive behaviours).
- Sexual assault by an unknown person

The contract is for an initial period of 3 years with an option to extend by a period of up to 2 years. The annual contract value is £250,000 and the total contract value for the 5 year period is £1,250,000.

---

## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.1) Form of procedure**

Open procedure

### **IV.2) Administrative information**

#### **IV.2.1) Previous publication concerning this procedure**

Notice number: [2023/S 000-000099](#)

---

## **Section V. Award of contract**

A contract/lot is awarded: Yes

### **V.2) Award of contract**

#### **V.2.1) Date of conclusion of the contract**

4 April 2023

#### **V.2.2) Information about tenders**

Number of tenders received: 3

#### **V.2.3) Name and address of the contractor**

Barnardo's

Ilford

IG6 1QG

Country

United Kingdom

NUTS code

- UKI - London

Charity Commission (England and Wales)

216250

#### **V.2.4) Information on value of contract/lot (excluding VAT)**

Total value of the contract/lot: £1,250,000