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Planning

Direct Payments Support Service

Wirral Borough Council

F01: Prior information notice

Prior information only

Notice identifier: 2024/S 000-017082

Procurement identifier (OCID): ocids-h6vhtk-046cd3

Published 31 May 2024, 5:45pm

Section I: Contracting authority

I.1) Name and addresses

Wirral Borough Council

Mallory Building, 2 Alice Kerr Square

Birkenhead

CH41 2AB

Contact

Ms Cheryl Cunliffe

Email

cherylcunliffe@wirral.gov.uk

Country

United Kingdom

Region code

UKD74 - Wirral

Internet address(es)

Main address

<http://www.wirral.gov.uk/>

Buyer's address

<http://www.wirral.gov.uk/>

I.3) Communication

Additional information can be obtained from the above-mentioned address

I.4) Type of the contracting authority

Regional or local authority

I.5) Main activity

General public services

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Direct Payments Support Service

Reference number

DN726084

II.1.2) Main CPV code

- 85000000 - Health and social work services

II.1.3) Type of contract

Services

II.1.4) Short description

The proposed service will comprise of the following 3 elements

- A Direct Payment Support Service which will include information, guidance and support for Direct Payment recipients, Personal Assistants, and social care professionals.
- A Payroll and managed accounts function, to enable people to enjoy the flexibility a Direct Payment offers without the responsibility of managing the budget themselves.
- A digital Personal Assistant register which would match people with the skill set required to meet assessed needs.

II.1.6) Information about lots

This contract is divided into lots: No

II.2) Description

II.2.3) Place of performance

NUTS codes

- UKD74 - Wirral

II.2.4) Description of the procurement

Wirral Metropolitan Borough Council is currently preparing to commission a new Direct Payment support service. We are focusing our commissioning plans on developing a service that is responsive, person centred and flexible to give people choice and control on how their care and support services are arranged. The aim is to have a new provision in place by November 2024.

Wirral intends to undertake a collaborative approach to this process and wishes to consult with organisations that have the capability and capacity to deliver a responsive and high-quality Direct Payment Support Service that maximises the independence of Direct Payment recipients.

We have designed a short pre-tender engagement questionnaire as we are keen to hear your views to commission a high-quality service provision. We are particularly interested in hearing from organisations who can explore and create innovative solutions to meeting the needs of Direct Payment recipients.

II.3) Estimated date of publication of contract notice

15 July 2024

Section IV. Procedure

IV.1) Description

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: No