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Planning

## **Direct Payments Support Service**

Wirral Borough Council

F01: Prior information notice

Prior information only

Notice identifier: 2024/S 000-017082

Procurement identifier (OCID): ocids-h6vhtk-046cd3

Published 31 May 2024, 5:45pm

### **Section I: Contracting authority**

#### **I.1) Name and addresses**

Wirral Borough Council

Mallory Building, 2 Alice Kerr Square

Birkenhead

CH41 2AB

#### **Contact**

Ms Cheryl Cunliffe

#### **Email**

[cherylcunliffe@wirral.gov.uk](mailto:cherylcunliffe@wirral.gov.uk)

#### **Country**

United Kingdom

#### **Region code**

UKD74 - Wirral

**Internet address(es)**

Main address

<http://www.wirral.gov.uk/>

Buyer's address

<http://www.wirral.gov.uk/>

**I.3) Communication**

Additional information can be obtained from the above-mentioned address

**I.4) Type of the contracting authority**

Regional or local authority

**I.5) Main activity**

General public services

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## **Section II: Object**

### **II.1) Scope of the procurement**

#### **II.1.1) Title**

Direct Payments Support Service

Reference number

DN726084

#### **II.1.2) Main CPV code**

- 85000000 - Health and social work services

#### **II.1.3) Type of contract**

Services

#### **II.1.4) Short description**

The proposed service will comprise of the following 3 elements

- A Direct Payment Support Service which will include information, guidance and support for Direct Payment recipients, Personal Assistants, and social care professionals.
- A Payroll and managed accounts function, to enable people to enjoy the flexibility a Direct Payment offers without the responsibility of managing the budget themselves.
- A digital Personal Assistant register which would match people with the skill set required to meet assessed needs.

#### **II.1.6) Information about lots**

This contract is divided into lots: No

### **II.2) Description**

#### **II.2.3) Place of performance**

NUTS codes

- UKD74 - Wirral

#### **II.2.4) Description of the procurement**

Wirral Metropolitan Borough Council is currently preparing to commission a new Direct Payment support service. We are focusing our commissioning plans on developing a service that is responsive, person centred and flexible to give people choice and control on how their care and support services are arranged. The aim is to have a new provision in place by November 2024.

Wirral intends to undertake a collaborative approach to this process and wishes to consult with organisations that have the capability and capacity to deliver a responsive and high-quality Direct Payment Support Service that maximises the independence of Direct Payment recipients.

We have designed a short pre-tender engagement questionnaire as we are keen to hear your views to commission a high-quality service provision. We are particularly interested in hearing from organisations who can explore and create innovative solutions to meeting the needs of Direct Payment recipients.

### **II.3) Estimated date of publication of contract notice**

15 July 2024

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## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: No