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#### Planning

# **Direct Payments Support Service**

Wirral Borough Council

F01: Prior information notice

Prior information only

Notice identifier: 2024/S 000-017082

Procurement identifier (OCID): ocds-h6vhtk-046cd3

Published 31 May 2024, 5:45pm

# **Section I: Contracting authority**

## I.1) Name and addresses

Wirral Borough Council

Mallory Building, 2 Alice Kerr Square

Birkenhead

**CH412AB** 

#### Contact

Ms Cheryl Cunliffe

#### **Email**

cherylcunliffe@wirral.gov.uk

### Country

**United Kingdom** 

## **Region code**

UKD74 - Wirral

## Internet address(es)

Main address

http://www.wirral.gov.uk/

Buyer's address

http://www.wirral.gov.uk/

# I.3) Communication

Additional information can be obtained from the above-mentioned address

# I.4) Type of the contracting authority

Regional or local authority

# I.5) Main activity

General public services

# **Section II: Object**

### II.1) Scope of the procurement

#### II.1.1) Title

**Direct Payments Support Service** 

Reference number

DN726084

#### II.1.2) Main CPV code

• 85000000 - Health and social work services

### II.1.3) Type of contract

Services

#### II.1.4) Short description

The proposed service will comprise of the following 3 elements

- A Direct Payment Support Service which will include information, guidance and support for Direct Payment recipients, Personal Assistants, and social care professionals.
- A Payroll and managed accounts function, to enable people to enjoy the flexibility a Direct Payment offers without the responsibility of managing the budget themselves.
- A digital Personal Assistant register which would match people with the skill set required to meet assessed needs.

### II.1.6) Information about lots

This contract is divided into lots: No

## II.2) Description

### II.2.3) Place of performance

**NUTS** codes

• UKD74 - Wirral

#### II.2.4) Description of the procurement

Wirral Metropolitan Borough Council is currently preparing to commission a new Direct Payment support service. We are focusing our commissioning plans on developing a service that is responsive, person centred and flexible to give people choice and control on how their care and support services are arranged. The aim is to have a new provision in place by November 2024.

Wirral intends to undertake a collaborative approach to this process and wishes to consult with organisations that have the capability and capacity to deliver a responsive and high-quality Direct Payment Support Service that maximises the independence of Direct Payment recipients.

We have designed a short pre-tender engagement questionnaire as we are keen to hear your views to commission a high-quality service provision. We are particularly interested in hearing from organisations who can explore and create innovative solutions to meeting the needs of Direct Payment recipients.

## II.3) Estimated date of publication of contract notice

15 July 2024

## **Section IV. Procedure**

## **IV.1) Description**

## IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: No