

This is a published notice on the Find a Tender service: <https://www.find-tender.service.gov.uk/Notice/017047-2022>

Contract

## **Community Wellbeing Services**

Hull City Council

F03: Contract award notice

Notice identifier: 2022/S 000-017047

Procurement identifier (OCID): ocds-h6vhtk-0318b5

Published 22 June 2022, 1:27pm

### **Section I: Contracting authority**

#### **I.1) Name and addresses**

Hull City Council

The Guildhall, Alfred Gelder Street

Hull

HU1 2AA

#### **Contact**

Christopher Ward

#### **Email**

[chris.ward@hullcc.gov.uk](mailto:chris.ward@hullcc.gov.uk)

#### **Telephone**

+44 1482612915

#### **Country**

United Kingdom

**NUTS code**

UKE11 - Kingston upon Hull, City of

**Internet address(es)**

Main address

<https://www.hull.gov.uk/>

Buyer's address

<https://uk.eu-supply.com/ctm/Company/CompanyInformation/Index/104102>

**I.4) Type of the contracting authority**

Regional or local authority

**I.5) Main activity**

General public services

---

**Section II: Object**

**II.1) Scope of the procurement**

**II.1.1) Title**

Community Wellbeing Services

Reference number

50070

**II.1.2) Main CPV code**

- 85000000 - Health and social work services

**II.1.3) Type of contract**

Services

#### **II.1.4) Short description**

The Authority, is seeking to commission a Community Wellbeing model that is focused on delivering outcomes for the people of Hull. This new model will ensure that a person centered approach is undertaken at all times using a strengths based approach. Service delivery will be split across 4 geographical locations (Lots 1- 4) with one Primary and one Secondary provider for each of the Lots

Lot (5) will be opened up on an annual basis for the first 4 years to allow any organisations to apply to become Approved Providers. The same evaluation process will be followed and conducted through YORtender starting on the first year anniversary following commencement of the contract. Should the extension option be exercised for the maximum duration, Lot 5 will be open up to year 6

#### **II.1.6) Information about lots**

This contract is divided into lots: Yes

#### **II.1.7) Total value of the procurement (excluding VAT)**

Value excluding VAT: £122,000,000

### **II.2) Description**

#### **II.2.1) Title**

Lot 1 North East - Community Wellbeing Services

Lot No

1

#### **II.2.2) Additional CPV code(s)**

- 85100000 - Health services
- 85300000 - Social work and related services
- 85310000 - Social work services
- 85320000 - Social services
- 85323000 - Community health services

#### **II.2.3) Place of performance**

NUTS codes

- UKE11 - Kingston upon Hull, City of

#### **II.2.4) Description of the procurement**

Lot 1- North East Community Wellbeing.

Kingston upon Hull City Council (the Authority) is conducting the procurement using the Light Touch Regime in accordance with the requirements of the Public Contracts Regulations 2015 (SI 2015/102) (PCR 2015) for the purpose of procuring the services described in the Specification (Services). The Authority reserves the right to enter into negotiation with tenderers in the event that insufficient tenders are received that meet the required quality.

#### **II.2.5) Award criteria**

Quality criterion - Name: Quality / Weighting: 91%

Quality criterion - Name: Social Value / Weighting: 9%

Price - Weighting: 0%

#### **II.2.11) Information about options**

Options: Yes

Description of options

Option to extend the contract 12 months + 12 months after the 5 year period

#### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

#### **II.2.14) Additional information**

Please ensure your tender submission is completed in full and ready to upload before the close of the tender deadline. Please allow sufficient time to upload documents.

### **II.2) Description**

#### **II.2.1) Title**

## Lot 2 South East Area Community Wellbeing

Lot No

2

### **II.2.2) Additional CPV code(s)**

- 85100000 - Health services
- 85300000 - Social work and related services
- 85310000 - Social work services
- 85320000 - Social services
- 85323000 - Community health services

### **II.2.3) Place of performance**

NUTS codes

- UKE11 - Kingston upon Hull, City of

### **II.2.4) Description of the procurement**

Lot 2 South East Area Community Wellbeing.

Kingston upon Hull City Council (the Authority) is conducting the procurement using the Light Touch Regime in accordance with the requirements of the Public Contracts Regulations 2015 (SI 2015/102) (PCR 2015) for the purpose of procuring the services described in the Specification (Services). The Authority reserves the right to enter into negotiation with tenderers in the event that insufficient tenders are received that meet the required quality.

### **II.2.5) Award criteria**

Quality criterion - Name: Quality / Weighting: 91%

Quality criterion - Name: Social Value / Weighting: 9%

Price - Weighting: 0%

### **II.2.11) Information about options**

Options: Yes

Description of options

Option to extend the contract 12 months + 12 months after the 5 year period

### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

### **II.2.14) Additional information**

Please ensure your tender submission is completed in full and ready to upload before the close of the tender deadline. Please allow sufficient time to upload documents.

## **II.2) Description**

### **II.2.1) Title**

Lot 3 North West Area Community Wellbeing

Lot No

3

### **II.2.2) Additional CPV code(s)**

- 85100000 - Health services
- 85300000 - Social work and related services
- 85310000 - Social work services
- 85320000 - Social services
- 85323000 - Community health services

### **II.2.3) Place of performance**

NUTS codes

- UKE11 - Kingston upon Hull, City of

### **II.2.4) Description of the procurement**

Lot 3 North West Area Community Wellbeing.

Kingston upon Hull City Council (the Authority) is conducting the procurement using the

Light Touch Regime in accordance with the requirements of the Public Contracts Regulations 2015 (SI 2015/102) (PCR 2015) for the purpose of procuring the services described in the Specification (Services). The Authority reserves the right to enter into negotiation with tenderers in the event that insufficient tenders are received that meet the required quality.

### **II.2.5) Award criteria**

Quality criterion - Name: Quality / Weighting: 91%

Quality criterion - Name: Social Value / Weighting: 9%

Price - Weighting: 0%

### **II.2.11) Information about options**

Options: Yes

Description of options

Option to extend the contract 12 months + 12 months after the 5 year period

### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

### **II.2.14) Additional information**

Please ensure your tender submission is completed in full and ready to upload before the close of the tender deadline. Please allow sufficient time to upload documents.

## **II.2) Description**

### **II.2.1) Title**

Lot 4 South West Area Community Wellbeing

Lot No

4

### **II.2.2) Additional CPV code(s)**

- 85100000 - Health services

- 85300000 - Social work and related services
- 85310000 - Social work services
- 85320000 - Social services
- 85323000 - Community health services

### **II.2.3) Place of performance**

NUTS codes

- UKE11 - Kingston upon Hull, City of

### **II.2.4) Description of the procurement**

Lot 4 South West Area - Community Wellbeing.

Kingston upon Hull City Council (the Authority) is conducting the procurement using the Light Touch Regime in accordance with the requirements of the Public Contracts Regulations 2015 (SI 2015/102) (PCR 2015) for the purpose of procuring the services described in the Specification (Services). The Authority reserves the right to enter into negotiation with tenderers in the event that insufficient tenders are received that meet the required quality.

### **II.2.5) Award criteria**

Quality criterion - Name: Quality / Weighting: 91%

Quality criterion - Name: Social Value / Weighting: 9%

Price - Weighting: 0%

### **II.2.11) Information about options**

Options: Yes

Description of options

Option to extend the contract 12 months + 12 months after the 5 year period

### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No



### **II.2.14) Additional information**

Please ensure your tender submission is completed in full and ready to upload before the close of the tender deadline. Please allow sufficient time to upload documents.

## **II.2) Description**

### **II.2.1) Title**

Lot 5 Approved Provider - Community Wellbeing

Lot No

5

### **II.2.2) Additional CPV code(s)**

- 85100000 - Health services
- 85300000 - Social work and related services
- 85310000 - Social work services
- 85320000 - Social services
- 85323000 - Community health services

### **II.2.3) Place of performance**

NUTS codes

- UKE11 - Kingston upon Hull, City of
- UK - United Kingdom

### **II.2.4) Description of the procurement**

Lot 5 Approved Provider - Community Wellbeing

This Lot covers unallocated packages across all geographical areas (NB: There is no guarantee for any work packages to be allocated to providers on Lot 5)

Kingston upon Hull City Council (the Authority) is conducting the procurement using the Light Touch Regime in accordance with the requirements of the Public Contracts Regulations 2015 (SI 2015/102) (PCR 2015) for the purpose of procuring the services described in the Specification (Services). The Authority reserves the right to enter into negotiation with tenderers in the event that insufficient tenders are received that meet the

required quality.

### **II.2.5) Award criteria**

Quality criterion - Name: Quality / Weighting: 91%

Quality criterion - Name: Social Value / Weighting: 9%

Price - Weighting: 0%

### **II.2.11) Information about options**

Options: Yes

Description of options

Option to extend the contract 12 months + 12 months after the 5 year period

### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

### **II.2.14) Additional information**

Please ensure your tender submission is completed in full and ready to upload before the close of the tender deadline. Please allow sufficient time to upload documents.

---

## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.1) Type of procedure**

Open procedure

#### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: Yes

### **IV.2) Administrative information**

#### **IV.2.1) Previous publication concerning this procedure**

Notice number: [2022/S 000-004633](#)

---

## **Section V. Award of contract**

### **Contract No**

1

### **Lot No**

1

### **Title**

Lot 1 North East - Community Wellbeing Services

A contract/lot is awarded: Yes

### **V.2) Award of contract**

#### **V.2.1) Date of conclusion of the contract**

24 May 2022

#### **V.2.2) Information about tenders**

Number of tenders received: 17

Number of tenders received by electronic means: 17

The contract has been awarded to a group of economic operators: No

**V.2.3) Name and address of the contractor**

Dale Care Limited

13 Hope Street, Crook

Durham

DL15 9HS

Email

[enquiries@dalecare.co.uk](mailto:enquiries@dalecare.co.uk)

Telephone

+44 1388768271

Country

United Kingdom

NUTS code

- UKC1 - Tees Valley and Durham

National registration number

N/A

The contractor is an SME

No

**V.2.4) Information on value of contract/lot (excluding VAT)**

Total value of the contract/lot: £93,405,051

**V.2.5) Information about subcontracting**

The contract is likely to be subcontracted

---

## **Section V. Award of contract**

### **Contract No**

2

### **Lot No**

1

### **Title**

Lot 1 North East - Community Wellbeing Services

A contract/lot is awarded: Yes

### **V.2) Award of contract**

#### **V.2.1) Date of conclusion of the contract**

24 May 2022

#### **V.2.2) Information about tenders**

Number of tenders received: 17

Number of tenders received by electronic means: 17

The contract has been awarded to a group of economic operators: No

#### **V.2.3) Name and address of the contractor**

Westwood Care and Support Services Yorkshire Ltd

303 Hull Road

Hull

HU4 7RY

Email

[lindsey@westwoodcaregroup.com](mailto:lindsey@westwoodcaregroup.com)

Telephone

+44 1482629506

Country

United Kingdom

NUTS code

- UKE12 - East Riding of Yorkshire

National registration number

7539417

Internet address

<http://www.westwoodcaregroup.com>

The contractor is an SME

No

**V.2.4) Information on value of contract/lot (excluding VAT)**

Total value of the contract/lot: £40,068,970

---

## **Section V. Award of contract**

### **Contract No**

3

### **Lot No**

2

### **Title**

Lot 2 South East Area Community Wellbeing

A contract/lot is awarded: Yes

### **V.2) Award of contract**

#### **V.2.1) Date of conclusion of the contract**

24 May 2022

#### **V.2.2) Information about tenders**

Number of tenders received: 17

Number of tenders received by electronic means: 17

The contract has been awarded to a group of economic operators: No

#### **V.2.3) Name and address of the contractor**

Cera Care Operations Ltd

219 Kensington High Street

London

W8 6BD

Email

[bidteam@ceracare.co.uk](mailto:bidteam@ceracare.co.uk)

Country

United Kingdom

NUTS code

- UKI33 - Kensington & Chelsea and Hammersmith & Fulham

National registration number

GB230903342

The contractor is an SME

No

#### **V.2.4) Information on value of contract/lot (excluding VAT)**

Total value of the contract/lot: £134,085,761

---

### **Section V. Award of contract**

#### **Contract No**

4

#### **Lot No**

2

#### **Title**

Lot 2 South East Area Community Wellbeing

A contract/lot is awarded: Yes

#### **V.2) Award of contract**

##### **V.2.1) Date of conclusion of the contract**

24 May 2022

##### **V.2.2) Information about tenders**



Number of tenders received: 17

Number of tenders received by electronic means: 17

The contract has been awarded to a group of economic operators: No

**V.2.3) Name and address of the contractor**

Hales Group Ltd

10 Flag Business Exchange

Peterborough

Vicarage Farm Road

Email

[tenders@halesgroup.co.uk](mailto:tenders@halesgroup.co.uk)

Telephone

+44 1502507601

Country

United Kingdom

NUTS code

- UKH11 - Peterborough

National registration number

3756814

The contractor is an SME

No

**V.2.4) Information on value of contract/lot (excluding VAT)**

Total value of the contract/lot: £40,260,138

---

## **Section V. Award of contract**

### **Contract No**

5

### **Lot No**

3

### **Title**

Lot 3 North West Area Community Wellbeing

A contract/lot is awarded: Yes

### **V.2) Award of contract**

#### **V.2.1) Date of conclusion of the contract**

24 May 2022

#### **V.2.2) Information about tenders**

Number of tenders received: 17

Number of tenders received by electronic means: 17

The contract has been awarded to a group of economic operators: No

#### **V.2.3) Name and address of the contractor**

Springfield Home Care Services Limited

Unit 2 Fusion Court

Leeds

LS25 2GH

Email

[theresac@springfieldhealthcare.com](mailto:theresac@springfieldhealthcare.com)

Telephone

+44 1132876789

Country

United Kingdom

NUTS code

- UKE42 - Leeds

National registration number

3742352

Internet address

<http://www.springfieldhealthcare.com>

The contractor is an SME

No

**V.2.4) Information on value of contract/lot (excluding VAT)**

Total value of the contract/lot: £45,727,565

---

## **Section V. Award of contract**

### **Contract No**

6

### **Lot No**

3

### **Title**

Lot 3 North West Area Community Wellbeing

A contract/lot is awarded: Yes

### **V.2) Award of contract**

#### **V.2.1) Date of conclusion of the contract**

24 May 2022

#### **V.2.2) Information about tenders**

Number of tenders received: 17

Number of tenders received by electronic means: 17

The contract has been awarded to a group of economic operators: No

#### **V.2.3) Name and address of the contractor**

Valley Care Limited

11 Vincent Works

Brough, Hope Valley

S33 9HG

Email

[claire.johnson@caresante.co.uk](mailto:claire.johnson@caresante.co.uk)

Country

United Kingdom

NUTS code

- UKE12 - East Riding of Yorkshire

National registration number

07393628

The contractor is an SME

No

**V.2.4) Information on value of contract/lot (excluding VAT)**

Total value of the contract/lot: £106,786,863

---

## **Section V. Award of contract**

### **Contract No**

7

### **Lot No**

4

### **Title**

Lot 4 South West Area Community Wellbeing

A contract/lot is awarded: Yes

### **V.2) Award of contract**

#### **V.2.1) Date of conclusion of the contract**

24 May 2022

#### **V.2.2) Information about tenders**

Number of tenders received: 17

Number of tenders received by electronic means: 17

The contract has been awarded to a group of economic operators: No

#### **V.2.3) Name and address of the contractor**

Be Caring Ltd

3rd Floor, Arden House, Gosforth, Newcastle

Newcastle Upon Tyne

NE3 3LZ

Email

[laura.mwamba@becaring.org.uk](mailto:laura.mwamba@becaring.org.uk)

Telephone

+44 7764221561

Country

United Kingdom

NUTS code

- UKC1 - Tees Valley and Durham

National registration number

Company No. 05626797

Internet address

<http://www.becaring.org.uk>

The contractor is an SME

No

**V.2.4) Information on value of contract/lot (excluding VAT)**

Total value of the contract/lot: £121,162,753

---

## **Section V. Award of contract**

### **Contract No**

8

### **Lot No**

4

### **Title**

Lot 4 South West Area Community Wellbeing

A contract/lot is awarded: Yes

### **V.2) Award of contract**

#### **V.2.1) Date of conclusion of the contract**

24 May 2022

#### **V.2.2) Information about tenders**

Number of tenders received: 17

Number of tenders received by electronic means: 17

The contract has been awarded to a group of economic operators: No

#### **V.2.3) Name and address of the contractor**

Humberside Independent Care Association LTD

H I C A, ANCHOR COURT, FRANCIS STREET,

Hull

HU2 8DT

Email

[heather.joy@hica-uk.com](mailto:heather.joy@hica-uk.com)



Country

United Kingdom

NUTS code

- UKE11 - Kingston upon Hull, City of

National registration number

27662R

The contractor is an SME

No

#### **V.2.4) Information on value of contract/lot (excluding VAT)**

Total value of the contract/lot: £51,959,660

---

## **Section V. Award of contract**

### **Contract No**

9

### **Lot No**

5

### **Title**

Lot 5 Approved Provider - Community Wellbeing

A contract/lot is awarded: Yes

## **V.2) Award of contract**

### **V.2.1) Date of conclusion of the contract**

24 May 2022

### **V.2.2) Information about tenders**

Number of tenders received: 17

Number of tenders received by electronic means: 17

The contract has been awarded to a group of economic operators: No

**V.2.3) Name and address of the contractor**

Caremark

Caremark, Unit 4

Hessle

HU13 9PB

Email

[daniel.rhodes@caremark.co.uk](mailto:daniel.rhodes@caremark.co.uk)

Country

United Kingdom

NUTS code

- UKE12 - East Riding of Yorkshire

National registration number

Caremark

The contractor is an SME

No

**V.2.4) Information on value of contract/lot (excluding VAT)**

Total value of the contract/lot: £1

---

## **Section V. Award of contract**

### **Contract No**

10

### **Lot No**

5

### **Title**

Lot 5 Approved Provider - Community Wellbeing

A contract/lot is awarded: Yes

### **V.2) Award of contract**

#### **V.2.1) Date of conclusion of the contract**

24 May 2022

#### **V.2.2) Information about tenders**

Number of tenders received: 17

Number of tenders received by electronic means: 17

The contract has been awarded to a group of economic operators: No

#### **V.2.3) Name and address of the contractor**

City Health Care Partnership CIC

5 Beacon Way, Hull

Hull

HU3 4AE

Email

[chcp.tenders@nhs.net](mailto:chcp.tenders@nhs.net)

Telephone

+44 482347620

Fax

+44 482347621

Country

United Kingdom

NUTS code

- UKE11 - Kingston upon Hull, City of

National registration number

125862409

The contractor is an SME

No

**V.2.4) Information on value of contract/lot (excluding VAT)**

Total value of the contract/lot: £1

---

## **Section V. Award of contract**

### **Contract No**

11

### **Lot No**

5

### **Title**

Lot 5 Approved Provider - Community Wellbeing

A contract/lot is awarded: Yes

### **V.2) Award of contract**

#### **V.2.1) Date of conclusion of the contract**

24 May 2022

#### **V.2.2) Information about tenders**

Number of tenders received: 17

Number of tenders received by electronic means: 17

The contract has been awarded to a group of economic operators: No

#### **V.2.3) Name and address of the contractor**

St. Anne's Community Services

6 St Mark's Avenue

Leeds

LS2 9BN

Email

[contracts@st-annes.org.uk](mailto:contracts@st-annes.org.uk)

Country

United Kingdom

NUTS code

- UKE42 - Leeds

National registration number

01089026

The contractor is an SME

No

#### **V.2.4) Information on value of contract/lot (excluding VAT)**

Total value of the contract/lot: £1

---

### **Section V. Award of contract**

#### **Contract No**

12

#### **Lot No**

5

#### **Title**

Lot 5 Approved Provider - Community Wellbeing

A contract/lot is awarded: Yes

#### **V.2) Award of contract**

##### **V.2.1) Date of conclusion of the contract**

24 May 2022

##### **V.2.2) Information about tenders**

Number of tenders received: 17

Number of tenders received by electronic means: 17

The contract has been awarded to a group of economic operators: No

**V.2.3) Name and address of the contractor**

Sure Healthcare and Supported Living UK Ltd

Princes House, Wright Street

Hull

HU2 8HX

Email

[William.draper@sure-grp.co.uk](mailto:William.draper@sure-grp.co.uk)

Country

United Kingdom

NUTS code

- UKE11 - Kingston upon Hull, City of

National registration number

09477806

The contractor is an SME

No

**V.2.4) Information on value of contract/lot (excluding VAT)**

Total value of the contract/lot: £1

---

## **Section VI. Complementary information**

### **VI.4) Procedures for review**

#### **VI.4.1) Review body**

Town Clerk

Guildhall

Hull

HU1 2AA

Email

[chris.ward@hullcc.gov.uk](mailto:chris.ward@hullcc.gov.uk)

Country

United Kingdom