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Tender

GMCA 1862 - Parent and Carer Support Service

Greater Manchester Combined Authority

UK4: Tender notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2026/S 000-017013

Procurement identifier (OCID): ocds-h6vhtk-065c5d

Published 25 February 2026, 3:33pm

Scope

Reference

GMCA 1862

Description

The Greater Manchester Violence Reduction Unit wishes to commission a service for parents and carers (guardians) designed to strengthen their resilience and provide the confidence, skills, and knowledge necessary to address concerns effectively. This may include recognising both their own and their child's experiences of trauma. We expect that this support will encompass:

- A universal service available to parents and carers who have concerns or need support, especially when early signs of criminality, violence, or exploitation appear—rather than waiting for a crisis. This includes access to information on a dedicated website, opportunities to speak with a triage worker at scheduled times, signposting, ongoing support, or referrals to other services.
- Personalized one-to-one support is offered, such as face-to-face sessions which may provide information and advice, advocacy, emotional support, help to address trauma, and intelligence gathering.
- Professionals can also receive support on how child exploitation affects entire families, which may include advice, guidance, or training.
- Peer support groups and empowerment programs for parents and carers use a strength-based approach. These

groups may help develop support networks, explore various parenting styles, and share ideas on strengthening parent-child relationships, covering topics like social media, communication, and exploitation. We expect the programme to continue to evolve through co-production with parents, carers, and professional and be responsiveness to identified areas of needs. The provider must demonstrate use of evidence-based interventions. However, the VRU are not specifying how the Service should engage parents and carers nor what interventions the Service should use. This is down to the Provider and will need to be outlined in the bidders' tender documentation along with the evidence base that supports their approach and their expected outcomes. Innovation is welcomed, along with collaborations and joint bids, and the VRU will allow for flexibility of approaches to achieve the best outcomes for parents and carers and their families.

Total value (estimated)

- £1,425,000 excluding VAT
- £1,425,000 including VAT

Above the relevant threshold

Contract dates (estimated)

- 1 July 2026 to 31 March 2027
- Possible extension to 31 March 2029
- 2 years, 9 months

Description of possible extension:

A contract period of nine months, plus options to extend for two x twelve month periods.

Options

The right to additional purchases while the contract is valid.

Ongoing service development.

Main procurement category

Services

CPV classifications

- 85312000 - Social work services without accommodation
- 85321000 - Administrative social services
- 85000000 - Health and social work services
- 98000000 - Other community, social and personal services

Contract locations

- UK - United Kingdom

Participation

Legal and financial capacity conditions of participation

Joint and several liability.

Technical ability conditions of participation

See GMCA 1862 Service Specification.

Particular suitability

- Small and medium-sized enterprises (SME)
 - Voluntary, community and social enterprises (VCSE)
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Submission

Enquiry deadline

18 March 2026, 5:00pm

Tender submission deadline

25 March 2026, 12:00pm

Submission address and any special instructions

Tender submissions must be submitted via the The Chest e-tendering platform at:

<https://www.the-chest.org.uk/>

Tenders may be submitted electronically

Yes

Languages that may be used for submission

English

Award decision date (estimated)

30 April 2026

Award criteria

Name	Description	Type	Weighting
Quality	Quality inclusive of Social Value 90%	Quality	90.00%
Price	Price 10%	Price	10.00%

Other information**Payment terms**

See Invitation to Tender documentation.

Description of risks to contract performance

See Invitation to Tender documentation.

Applicable trade agreements

- Government Procurement Agreement (GPA)

Conflicts assessment prepared/revised

Yes

Procedure

Procedure type

Open procedure

Special regime

Light touch

Justification for not publishing a preliminary market engagement notice

The service specification is well developed and provider market well understood.
Procurement carried out under Light Touch Regime.

Contracting authority

Greater Manchester Combined Authority

- Public Procurement Organisation Number: PXBN-3793-LCTQ

Greater Manchester Fire and Rescue Service Headquarters

Salford

M27 8US

United Kingdom

Contact name: Andrew Elliott

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Website: <http://www.manchesterfire.gov.uk/>

Region: UKD34 - Greater Manchester South West

Organisation type: Public authority - sub-central government