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Planning

## Isle of Wight Carers Support Services

NHS HAMPSHIRE AND THE ISLE OF WIGHT INTEGRATED CARE BOARD

UK2: Preliminary market engagement notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2026/S 000-016997

Procurement identifier (OCID): ocids-h6vhtk-065c4f

Published 25 February 2026, 3:22pm

### Scope

### Reference

W203702

### Description

The NHS Hampshire and Isle of Wight Integrated Care Board (HIOW ICB) is inviting interested parties to a webinar on Thursday 5th March at 10:00 until 11:00 with the intention of seeking the views of providers with regards to their Carers Support (Health) service delivered on the Isle of Wight.

Please register for the webinar here:

<https://events.teams.microsoft.com/event/9e033b6f-5df1-4299-9541-d1fe27bbcfad@37c354b2-85b0-47f5-b222-07b48d774ee3>

The service aims to provide high-quality support for carers that is accessible, equitable, and responsive to the needs of our local Isle of Wight population.

The service will be delivered to carers resident on the Isle of Wight, ensuring timely

access to information, advice, and guidance during a cared-for person's acute hospital admission-whether for physical or mental health needs. Its purpose is to improve outcomes, experiences, and long-term resilience, helping individuals remain in their chosen place of residence for longer, reducing reliance on statutory services, and delaying or preventing permanent admission to residential care. The provider will offer care that is standardised, transparent, and coordinated, enabling carers to feel supported throughout the acute stay of their cared for individual, receive optimal interventions and support the first time, and experience improved independence and ability to remain in or return to their caring responsibilities.

A collaborative approach involving all stakeholders in the health and social care pathway will be essential to ensure equitable outcomes and a positive experience for both carers and cared for individuals.

This is a 3 plus 2 year contract.

### **Contract dates (estimated)**

- 1 August 2026 to 31 July 2029
- Possible extension to 31 July 2031
- 5 years

### **Main procurement category**

Services

### **CPV classifications**

- 85000000 - Health and social work services

### **Contract locations**

- UKJ3 - Hampshire and Isle of Wight

## **Engagement**

### **Engagement deadline**

5 March 2026

### **Engagement process description**

There will be an Engagement webinar held on Thursday 5th March 2026 at 10:00.

Please register your interest here:

<https://events.teams.microsoft.com/event/9e033b6f-5df1-4299-9541-d1fe27bbcfad@37c354b2-85b0-47f5-b222-07b48d774ee3>

Where possible, questions will be answered during the webinar or at the earliest opportunity after the webinar.

We anticipate a Contract Notice (UK04) and ITT to be issued around the end of March 2026.

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## **Procedure**

### **Special regime**

Light touch

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## Contracting authority

### **NHS HAMPSHIRE AND THE ISLE OF WIGHT INTEGRATED CARE BOARD**

- NHS Organisation Data Service: QRL
- Public Procurement Organisation Number: PBQZ-2117-NPPD

Omega House 112 Southampton Road

Eastleigh

SO50 5PB

United Kingdom

Email: [pho-tr.hiowicbprocurement@nhs.net](mailto:pho-tr.hiowicbprocurement@nhs.net)

Website: <https://www.hantsiow.icb.nhs.uk/>

Region: UKJ35 - South Hampshire

Organisation type: Public authority - central government