

This is a published notice on the Find a Tender service: <https://www.find-tender.service.gov.uk/Notice/016973-2023>

Planning

## **NHS Talking Therapies Service - NHS Norfolk and Waveney ICB**

NHS Norfolk and Waveney Integrated Care Board

F01: Prior information notice

Prior information only

Notice identifier: 2023/S 000-016973

Procurement identifier (OCID): ocids-h6vhtk-03d66a

Published 15 June 2023, 10:00am

### **Section I: Contracting authority**

#### **I.1) Name and addresses**

NHS Norfolk and Waveney Integrated Care Board

County Hall, Martineau Lane

Norwich

NR1 2DH

#### **Contact**

David Bailey

#### **Email**

[david.bailey1@nhs.net](mailto:david.bailey1@nhs.net)

#### **Telephone**

+44 1332888023

**Country**

United Kingdom

**Region code**

UKH - East of England

**NHS Organisation Data Service**

QMM

**Internet address(es)**

Main address

<https://improvinglivesnw.org.uk/about-us/our-nhs-integrated-care-board-icb/>

Buyer's address

<https://www.ardengemcsu.nhs.uk/>

**I.3) Communication**

Additional information can be obtained from the above-mentioned address

**I.4) Type of the contracting authority**

Body governed by public law

**I.5) Main activity**

Health

---

## **Section II: Object**

### **II.1) Scope of the procurement**

#### **II.1.1) Title**

NHS Talking Therapies Service - NHS Norfolk and Waveney ICB

#### **II.1.2) Main CPV code**

- 85100000 - Health services

#### **II.1.3) Type of contract**

Services

#### **II.1.4) Short description**

\*\*\*This advert is for Prior Information Only and is an update to the PIN Published 12th May 2023 to notify the market of the updated procurement timetable\*\*\*

Separate advertisements will follow in relation to the Market Engagement and Procurement stages.

The commissioner has published this Prior Information Notice to notify the market of the future procurement opportunity for the Provision of NHS Talking Therapies Service.

#### **Service Description**

The service shall provide community orientated, evidence-based psychological therapies to people in Norfolk and Waveney from the age of 16 with 'common' mental health problems - aligned to the NHS Talking Therapies Manual (2023) (formerly known as Improving Access to Psychological Therapies (IAPT)) and locally branded as the "The Wellbeing Service" - and support the Norfolk and Waveney Mental Health ambitions.

The service shall be flexible and responsive to the population needs and operate a bio-psychosocial model of care; taking an individual's needs into consideration to plan holistic and integrated interventions to improve wellbeing. The service will work closely with local communities, providers and the Integrated Care System (ICS) to ensure this is implemented effectively. This shall include a tiered approach to support, dependent on need, employing warm handovers and single trusted assessments to other services which can support people's mental health and wider determinants of wellbeing.

#### **II.1.6) Information about lots**

This contract is divided into lots: No

## **II.2) Description**

### **II.2.3) Place of performance**

NUTS codes

- UKH - East of England

### **II.2.4) Description of the procurement**

\*\*\*Prior Information Notice Only.

\*\*\*This advert is for Prior Information Only \*\*\* Separate advertisements will follow in relation to the Market Engagement and Procurement stages.

The commissioner has published this Prior Information Notice to notify the market of the future procurement opportunity for the Provision of NHS Talking Therapies Service in Norfolk and Waveney.

#### **Service Description**

The service shall provide community orientated, evidence-based psychological therapies to people in Norfolk and Waveney from the age of 16 year and over with 'common' mental health problems, such as low mood and anxiety-based needs. This model should be aligned to the NHS Talking Therapies Manual (2023) and support the Norfolk and Waveney Mental Health ambitions.

The service shall be flexible and responsive to the population needs and operate a bio-psycho-social model of care; taking an individual's needs into consideration to plan holistic and integrated interventions to improve their wellbeing. The service will work closely with local communities, providers and the Integrated Care System (ICS) to ensure this is implemented effectively with key partners that support 'wellbeing'. This shall include a tiered approach to support, employing warm handovers and single trusted assessments to other services which can support people's mental health and wider determinants of wellbeing - providing a strong model of engagement and support in the community.

The service will take a 'needs led' approach, such that people with needs that can be met by the service should be offered and engaged with it. Further to this, the service will proactively engage with population groups and communities where there are recognised risks, low rates of engagement or health inequalities.

The service shall also offer opportunities for all who access the service to be involved in participation forums to facilitate coproduction and service user involvement with service

improvement projects.

**\*\* Updated Indicative approach and Timeline**

NHS Norfolk and Waveney intends to procure via a single stage open procurement process, advertised via the Find a Tender Service website.

The Commissioners are currently entering into a period of Public stakeholder engagement and this will run from 12th June 2023 until 23rd July 2023.

The procurement opportunity is anticipated to be published w/c 16th October 2023, but please note this may be subject change at the Commissioners discretion.

The Commissioners intend to hold a market engagement meeting w/c 18th September 2023. A formal advert is expected to be placed w/c 28th August 2023 to support the market engagement event and please note that you must register your interest separately for each of the above stages.

We are unable to accept a request at this stage to attend a market engagement event or to receive tender documents.

The contract duration is expected to be 5 years with up to a 2-year extension option.

Please note that the anticipated timeline stated above is subject to amendment.

**II.3) Estimated date of publication of contract notice**

16 October 2023

---

**Section IV. Procedure**

**IV.1) Description**

**IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: Yes