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Contract

## **CONTRACT FOR THE DELIVERY OF IMCA/IMHA/ICAA AND NHS COMPLAINTS ADVOCACY**

GATESHEAD COUNCIL

F03: Contract award notice

Notice identifier: 2023/S 000-016972

Procurement identifier (OCID): ocds-h6vhtk-03a49e

Published 15 June 2023, 9:50am

### **Section I: Contracting authority**

#### **I.1) Name and addresses**

GATESHEAD COUNCIL

Regent Street

Gateshead

NE81HH

#### **Contact**

Kerry Leece

#### **Email**

[kerryleece@gateshead.gov.uk](mailto:kerryleece@gateshead.gov.uk)

#### **Telephone**

+44 1914335990

#### **Country**

United Kingdom

**Region code**

UKC22 - Tyneside

**Justification for not providing organisation identifier**

Not on any register

**Internet address(es)**

Main address

[www.gateshead.gov.uk](http://www.gateshead.gov.uk)

**I.4) Type of the contracting authority**

Regional or local authority

**I.5) Main activity**

General public services

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**Section II: Object**

**II.1) Scope of the procurement**

**II.1.1) Title**

CONTRACT FOR THE DELIVERY OF IMCA/IMHA/ICAA AND NHS COMPLAINTS  
ADVOCACY

Reference number

DN649219

**II.1.2) Main CPV code**

- 85000000 - Health and social work services

**II.1.3) Type of contract**

Services

#### **II.1.4) Short description**

The provision of statutory advocacy services which will include Independent Mental Health Advocacy (IMHA), Independent Mental Capacity Advocacy (IMCA), including Relevant Person Representative (RPR), Independent Advocacy under the Care Act ("the Service") and NHS Complaints Advocacy (NHS CA).

#### **II.1.6) Information about lots**

This contract is divided into lots: No

#### **II.1.7) Total value of the procurement (excluding VAT)**

Value excluding VAT: £525,000

### **II.2) Description**

#### **II.2.3) Place of performance**

NUTS codes

- UKC2 - Northumberland and Tyne and Wear

#### **II.2.4) Description of the procurement**

The Provider will deliver statutory advocacy services which will include Independent Mental Health Advocacy (IMHA), Independent Mental Capacity Advocacy (IMCA), including Relevant Person Representative (RPR), Independent Advocacy under the Care Act ("the Service") and NHS Complaints Advocacy (NHS CA).

#### **II.2.5) Award criteria**

Quality criterion - Name: Price is not the only award criterion and all criteria are stated only in the procurement documents / Weighting: 70

Price - Weighting: 30

#### **II.2.11) Information about options**

Options: Yes

Description of options

Option to extend for a further 2 x 12 months

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## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.1) Type of procedure**

Open procedure

#### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: Yes

### **IV.2) Administrative information**

#### **IV.2.1) Previous publication concerning this procedure**

Notice number: [2023/S 000-004145](#)

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## **Section V. Award of contract**

A contract/lot is awarded: Yes

### **V.2) Award of contract**

#### **V.2.1) Date of conclusion of the contract**

3 May 2023

#### **V.2.2) Information about tenders**

Number of tenders received: 2

Number of tenders received from SMEs: 2

Number of tenders received by electronic means: 2

The contract has been awarded to a group of economic operators: No

#### **V.2.3) Name and address of the contractor**

Your Voice Counts

Gateshead

Country

United Kingdom

NUTS code

- UKC2 - Northumberland and Tyne and Wear

Companies House

06654142

The contractor is an SME

Yes

#### **V.2.4) Information on value of contract/lot (excluding VAT)**

Total value of the contract/lot: £175,000

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## **Section VI. Complementary information**

### **VI.4) Procedures for review**

#### **VI.4.1) Review body**

The Borough Council of Gateshead

Gateshead

Country

United Kingdom