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Contract

CONTRACT FOR THE DELIVERY OF IMCA/IMHA/ICAA AND NHS COMPLAINTS ADVOCACY

GATESHEAD COUNCIL

F03: Contract award notice

Notice identifier: 2023/S 000-016972

Procurement identifier (OCID): ocds-h6vhtk-03a49e

Published 15 June 2023, 9:50am

Section I: Contracting authority

I.1) Name and addresses

GATESHEAD COUNCIL

Regent Street

Gateshead

NE81HH

Contact

Kerry Leece

Email

kerryleece@gateshead.gov.uk

Telephone

+44 1914335990

Country

United Kingdom

Region code

UKC22 - Tyneside

Justification for not providing organisation identifier

Not on any register

Internet address(es)

Main address

www.gateshead.gov.uk

I.4) Type of the contracting authority

Regional or local authority

I.5) Main activity

General public services

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

CONTRACT FOR THE DELIVERY OF IMCA/IMHA/ICAA AND NHS COMPLAINTS
ADVOCACY

Reference number

DN649219

II.1.2) Main CPV code

- 85000000 - Health and social work services

II.1.3) Type of contract

Services

II.1.4) Short description

The provision of statutory advocacy services which will include Independent Mental Health Advocacy (IMHA), Independent Mental Capacity Advocacy (IMCA), including Relevant Person Representative (RPR), Independent Advocacy under the Care Act ("the Service") and NHS Complaints Advocacy (NHS CA).

II.1.6) Information about lots

This contract is divided into lots: No

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £525,000

II.2) Description

II.2.3) Place of performance

NUTS codes

- UKC2 - Northumberland and Tyne and Wear

II.2.4) Description of the procurement

The Provider will deliver statutory advocacy services which will include Independent Mental Health Advocacy (IMHA), Independent Mental Capacity Advocacy (IMCA), including Relevant Person Representative (RPR), Independent Advocacy under the Care Act ("the Service") and NHS Complaints Advocacy (NHS CA).

II.2.5) Award criteria

Quality criterion - Name: Price is not the only award criterion and all criteria are stated only in the procurement documents / Weighting: 70

Price - Weighting: 30

II.2.11) Information about options

Options: Yes

Description of options

Option to extend for a further 2 x 12 months

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2023/S 000-004145](#)

Section V. Award of contract

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

3 May 2023

V.2.2) Information about tenders

Number of tenders received: 2

Number of tenders received from SMEs: 2

Number of tenders received by electronic means: 2

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Your Voice Counts

Gateshead

Country

United Kingdom

NUTS code

- UKC2 - Northumberland and Tyne and Wear

Companies House

06654142

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £175,000

Section VI. Complementary information

VI.4) Procedures for review

VI.4.1) Review body

The Borough Council of Gateshead

Gateshead

Country

United Kingdom