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Tender

Assistive Technological Solutions

Hartlepool Borough Council

F02: Contract notice

Notice identifier: 2022/S 000-016966

Procurement identifier (OCID): ocds-h6vhtk-0348eb

Published 21 June 2022, 4:14pm

Section I: Contracting authority

I.1) Name and addresses

Hartlepool Borough Council

Civic Centre, Victoria Road

Hartlepool

TS24 8AY

Contact

Mrs Karen Cooper

Email

karen.cooper@hartlepool.gov.uk

Telephone

+44 1429523009

Country

United Kingdom

NUTS code

UKC11 - Hartlepool and Stockton-on-Tees

Internet address(es)

Main address

<http://www.hartlepool.gov.uk>

Buyer's address

<http://www.hartlepool.gov.uk>

I.3) Communication

The procurement documents are available for unrestricted and full direct access, free of charge, at

www.procontract.due-north.com

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted electronically via

www.procontract.due-north.com

I.4) Type of the contracting authority

Regional or local authority

I.5) Main activity

General public services

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Assistive Technological Solutions

Reference number

DN616974

II.1.2) Main CPV code

- 85000000 - Health and social work services

II.1.3) Type of contract

Services

II.1.4) Short description

The Council is seeking submissions from suitably skilled and experienced organisations to work in partnership to design and build a service to provide assistive technological solutions to support people to maintain their independence in the community and contribute to the prevention of admissions to hospital and into long term residential and nursing care.

The service will be person centred ensuring each recipient has the assistive technology they need to increase their independence and to support them to feel safe whilst reducing the need for unplanned care.

II.1.6) Information about lots

This contract is divided into lots: No

II.2) Description

II.2.3) Place of performance

NUTS codes

- UKC11 - Hartlepool and Stockton-on-Tees

II.2.4) Description of the procurement

The Council is seeking submissions from suitably skilled and experienced organisations to work in partnership to design and build a service to provide assistive technological solutions to support people to maintain their independence in the community and contribute to the prevention of admissions to hospital and into long term residential and nursing care.

The service will be person centred ensuring each recipient has the assistive technology they need to increase their independence and to support them to feel safe whilst reducing the need for unplanned care.

The service must

- ? provide an immediate personal response service - 24hours a day, 7 days a week including bank holidays

- ? be accredited with the Telecare Service Association (TSA) and respond to all calls in adherence with guidelines set by the TSA.

- ? triage referrals which require a visit from HBC Direct Care & Support

- ? ensure timely installation of reliable equipment following receipt of referral

- ? provide prompt diagnosis of faulty equipment and either replace or repair within 24 hours.

- ? ensure the system, and all ancillary equipment such as pendants and sensors are tested initially on installation and again at review

- ? monitor utilisation

- ? identify trends for service development and be responsive to changing landscape in technological solutions

- ? identify solutions for individual recipients

- ? complete full migration within 12 months of commencement of the contract

II.2.5) Award criteria

Price is not the only award criterion and all criteria are stated only in the procurement documents

II.2.7) Duration of the contract, framework agreement or dynamic purchasing system

Start date

1 September 2022

End date

31 August 2032

This contract is subject to renewal

No

II.2.10) Information about variants

Variants will be accepted: No

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

IV.2) Administrative information

IV.2.2) Time limit for receipt of tenders or requests to participate

Date

25 July 2022

Local time

2:00pm

IV.2.4) Languages in which tenders or requests to participate may be submitted

English

IV.2.7) Conditions for opening of tenders

Date

29 July 2022

Local time

2:00pm

Section VI. Complementary information

VI.1) Information about recurrence

This is a recurrent procurement: No

VI.4) Procedures for review

VI.4.1) Review body

Hartlepool Borough Council

Civic Centre, Victoria Road

Hartlepool

TS24 8AY

Country

United Kingdom